GALLATIN RIVER COMMUNICATIONS L.L.C.
d/b/a CENTURYLINK

TITLE SHEET

GENERAL RULES, REGULATIONS, RATES

CHARGES AND CONDITIONS

FOR

COMPETITIVE SERVICES

APPLYING TO THE INTRASTATE SERVICES AND FACILITIES OF

GALLATIN RIVER COMMUNICATIONS L.L.C. D/B/A CENTURYLINK

This Tariff cancels ILL.C.C.# 1 in its entirety

GALLATIN RIVER COMMUNICATIONS L.L.C.
d/b/a CENTURYLINK

ILL. C.C.# 3
Adoption Sheet
Original Sheet 1

ADOPTION NOTICE

Pursuant to the Public Utilities Act, 220 ILCS 5/, paragraphs 13-501 and 13-502, Gallatin River Communications L.L.C. d/b/a CenturyLink hereby adopts all the rates, rules and regulations as set forth in ILL. C.C. #3 and declares that all services contained in this tariff are competitive services. The Company reserves the right to reclassify services pursuant to the provisions of the Public Utilities Act.

Pursuant to paragraph 13-206 of the Public Utilities Act, the geographic area as shown on a map for each exchange served by the Company as defined in 83 Illinois Administrative Code Part 730 are the same as those presently on file with the Illinois Commerce Commission or as may be adjusted in the future and said exchange maps are hereby adopted by reference to be a part of said tariff ILL. C.C. # 3.

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EXPLANATION OF SYMBOLS

When changes are made to any tariff sheet, a revised sheet will be issued cancelling the affected tariff sheet. The changes are identified by the following symbols:

C = Changed Regulation

D = Discontinued Rate or Regulation

I = Increased Rate

N = New Rate or Regulation

R = Reduced Rate

T = Text Change

X = Material Formerly Appearing on Sheet ____ and
Material Now Appearing on Sheet ____

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

The following list of trade names, trademarks and/or service marks which may be used for services offered in this tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by Gallatin River Communications, L.L.C. d/b/a CenturyLink with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

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SERVICE DEFINITIONS

ABBREVIATIONS

AC	Alternating Current
ALEC	Alternate Local Exchange Company
ANI	Automatic Number Identification
ARS	Automatic Route Selection
B Channel	Bearer Channel
B8ZS	Bipolar with 8 Zero Substitution
BDS	Basic Digital Service
BRI	Basic Rate Interface
CBS	Call Blocking Service
CCC	Clear Channel Capability
CFIS	Collocation and Interconnection Services
CFR	Code of Federal Regulations
CFRA	Call Forwarding-Remote Activation
CFX	Call Forwarding-All Calls
CI	Channel Interface
CMF	Channel Mileage Facility
CMT	Channel Mileage Termination
COPTS	Customer Owned Pay Telephone Service
COT	Central Office Trunk
CPE	Customer-Provided Equipment
CSR	Centrex Service Rearrangement
CSU	Channel Service Unit
D Channel	Data Channel
DA	Directory Assistance
DACC	Directory Assistance Call Completion
DAS	Digital Access Service
DC	Direct Current
DDA	Digital Data Access
DDD	Direct Distance Dialing
DID	Direct Inward Dial
DIOD	Direct Inward Outward Dial
DISA	Direct Inward System Access
DMS	Data Management System
DOD	Direct Outward Dial
DS1	Digital Signal Level 1
DS3	Digital Signal Level 3
DUF	Daily Usage File

SERVICE DEFINITIONS

ABBREVIATIONS (Continued)

DX	Duplex
ESN	Emergency Service Number
ETSB	Emergency Telephone System Board
EUCL	End User Common Line
FCC	Federal Communications Commission
FX	Foreign Exchange
Hz	Hertz
IC	Interexchange Carrier
ICB	Individual Case Basis
ICC	Illinois Commerce Commission
INC	Initial Nonrecurring Charge
ISDN	Integrated Services Digital Network
ITAC	Illinois Telecommunications Access Corporation
Kbps	Kilobits per Second
LATA	Local Access and Transport Area
LIHEAP	Low-Income Home Energy Assistance Program
MATR	Minimum Average Time Requirement
Mbps	Megabits per Second
MCC	Miscellaneous Common Carrier
MNS	Memory Number Service
MSA	Market Service Area
MTS	Message Telephone Service
NECA	National Exchange Carrier Association
NPA	Numbering Plan Area
NSEP	National Security Emergency Preparedness
NSF	Non-Sufficient Funds
OCC	Other Charges and Credits
OPP	Optional Payment Plan
OSS	Operator Services System
P/AR	Peak to Average Ratio
PA	Program Audio
PABX	Private Automatic Branch Exchange
PAL	Postal Address Listings
PAPS	Pick-A-Point Service
PBX	Private Branch Exchange
PDN	Primary Directory Number
PLS	Payphone Line Service

SERVICE DEFINITIONS

ABBREVIATIONS (Continued)

POT	Point of Termination
PRI	Primary Rate Interface
PSAP	Public Safety Answering Point
RCF	Remote Call Forwarding
S&E	Service & Equipment Code
SAC	Special Access Code
SDN	Secondary Directory Number
SMDI	Simplified Message Desk Interface
SMDR	Station Message Detail Recording
SNI	Standard Network Interface
SS7	Signaling System 7
SSI	Supplemental Security Income
TFC	Toll Free Code
TSP	Telecommunications Service Priority
UCD	Uniform Call Distribution
UTSAP	Universal Telephone Service Assistance Program
VG	Voice Grade
V-H	Vertical and Horizontal
WATS	Wide Area Telecommunications Service

SERVICE DEFINITIONS

ACCESS LINE - A telephone Facility that permits access to and from both the Customer's Premises and the telephone Exchange or serving Central Office.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a Customer's telephone number in addition to that which they are entitled in connection with their regular service.

ALTERNATE LOCAL EXCHANGE COMPANY (ALEC) - A certificated local service provider that provides Switched Local Exchange telecommunications services, and operates within the State of Illinois under the Illinois Public Utilities Act. An ALEC must be regulated by the Illinois Commerce Commission. Resale occurs when an ALEC subscribes to a telecommunication service offered in this tariff for the purpose of selling such service to its ALEC Customers.

APPLICANT - A Person who applies for telecommunications service. Includes Persons seeking reconnection of their service after Company-initiated Termination.

APPLICATION - A request made orally or in writing for telephone service.

ASYNCHRONOUS - A method of transmission in which information is sent with each character (byte) providing synchronization via start and stop Bits.

BASIC RATE INTERFACE ISDN - A digital Exchange Access Line used to provide combined Exchange telephone and data services to Residence or Business Customers on a single Access Line.

BIT - Denotes the smallest unit of information in the binary system of notation.

BUILDING - A structure under one roof that can, by itself, fulfill the requirements of a business or residence establishment, or both; or two or more structures connected by enclosed passageways (overhead bridges, subways, or at ground level) or common basements that permit access from one Building to the other, suitable for the routing, placing, and proper protection of inside cable and wire type Facilities. In no case can conduit be considered an enclosed passageway.

BUSINESS EXCHANGE ACCESS LINE - An Exchange Access Line used to provide Exchange telephone service to Business Customers and which is not connected to a PBX Service, Call Distribution System, or equipment of similar types provided by the Customer.

SERVICE DEFINITIONS

BUSINESS KEY/DATA ACCESS LINE - An Exchange Access Line intended for connection to a Key System or equipment of similar type provided by the Customer.

BUSINESS SERVICE - Determination as to whether a Customer's service should be classified as Business will be based on the character or use to be made of the service. The practice of advertising a telephone number in newspapers, business cards, or on trucks shall be a contributing, but not an exclusive factor in determining the classification of service. Service will be classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting Customer lines and trunks or trunks only. More than one Central Office may be located in a building or Exchange.

CENTRAL OFFICE AREA - The area within which the Customer's lines are connected to the Central Office operating unit, or units, established by the telephone company to serve that area. More than one Central Office may be located in the same Building.

CENTRAL OFFICE LINE - A Circuit directly connecting an individual main station, PBX switchboard, or an intercommunicating system with a Central Office.

CHANNEL - A path (or paths) for electrical communication between two or more stations or telephone company offices and furnished in such a manner as the telephone company may elect.

CIRCUIT - A Channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of services generally available to the Customer, such as, Business, Residence, or Public Service.

COLLECT MESSAGE - A Toll Message in which the user stipulates the called party accepts and pays all charges associated with the Message.

COMMISSION - The Illinois Commerce Commission.

SERVICE DEFINITIONS

COMMUNICATIONS SYSTEMS - As used in connection with telephone Exchange Service, WATS, long distance telecommunications, Dataphone digital service and telecommunications Channel service, denotes Channels and other Facilities which are capable, when not connected to such services, of two-way communications between Customer-provided terminal equipment or between Company stations. As used in connection with Communications Systems provided by an Other Common Carrier, denotes Channels and other Facilities furnished by the Other Common Carrier for Private Line services as such carrier is authorized by the Federal Communications Commission to provide.

COMPANY – Gallatin River d/b/a CENTURYLINK

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of Customer-provided Facilities with the Facilities of the Company; or Facilities of the Company with other Facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership, or individual; owning or operating one or more Exchanges and with which communications services are inter-exchanged.

CONSTRUCTION CHARGE - A separate Nonrecurring Charge made for the construction of Facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY - A plot of ground, together with any Buildings thereon, occupied by the Customer that is not separated by public thoroughfares or by property occupied by others.

CONTRACT - The agreement between a Customer and the Company under which service and Facilities are furnished in accordance with the applicable provisions of the Tariffs.

COST – Includes labor and materials, and the appropriate amounts to cover the Company's general operating and administrative expenses.

CREDIT CARD MESSAGE - A Toll Message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

CUSTOMER - The individual, partnership, association, or corporation which contracts for telephone service is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED PAY TELEPHONE ACCESS LINE - An Exchange Access Line associated with Customer Owned Pay Telephone Service.

SERVICE DEFINITIONS

CUSTOMER-PROVIDED EQUIPMENT - All Communications Systems, devices, apparatus, and their associated wiring, provided by the Customer.

DATA SWITCHING - As used in connection with Composite Data Services denotes the switching of data (non-voice) messages by the interchanging, controlling, and routing of data messages between two or more stations, via communications Facilities, wherein the information content of the message remains unaltered.

DIGITAL BIT STREAM - Synchronous flow of binary data in digital from a single Customer-provided source at a predetermined speed.

DIRECT INWARD DIAL (DID) - Provides capability for direct inward dialing to a PBX station without attendant assistance.

DIRECT INWARD OUTWARD DIAL (DIOD) - Provides the combined capabilities of DID and DOD.

DIRECT OUTWARD DIAL (DOD) - Provides recognition, by the Exchange telephone network, of the capability in a PBX for direct outward dialing to an outside station without attendant assistance.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a Customer's name or other identification and telephone number.

DISCONNECT NOTICE - The written notice sent to a Customer following billing, notifying the Customer that service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE - Wires between an open wire lead or aerial or underground cable terminal, and the point of entrance to the Premises in which the Customer's telephone service is located. The Drop Wire terminates in the protector or its equivalent.

DUPLEX (CHANNELS) SERVICE - When applied to a Channel service, denotes one with the capability of simultaneous transmission to the extent of its defined characteristics, of two messages, one in each direction.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the Premises on which service is furnished.

SERVICE DEFINITIONS

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the Exchange Area, which usually embraces a city, town, or village, and its environs. It may contain one or more Central Offices together with the associated plant, equipment and Facilities used in furnishing communication service within that area. The Exchange boundary area is as shown on the Exchange Boundary maps filed with the Commission.

EXCHANGE ACCESS LINE - A Central Office Line, which provides access to the Exchange telephone network for local and long distance telephone service. Exchange Access Lines include: Basic Rate Interface ISDN, Business Exchange Access Line, Business Key/Data Access Line, Customer Owned Pay Telephone Access Line (COPTS), PBX DID Trunk, PBX Trunk, Residence Exchange Access Line, and Payphone Line Service (PLS).

EXCHANGE AREA - The area within which the telephone company furnishes complete telephone service from one specific Exchange at the Exchange rates applicable within that area.

EXCHANGE LINE - Any Circuit connecting an Exchange station with a Central Office.

EXCHANGE SERVICE - The furnishing of Facilities for telephone communication within an Exchange Area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange Facilities are used to establish and maintain connection between an Exchange station and the other telephone plant and Facilities in connection with long distance calls.

FACILITIES - Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels	lines
apparatus	devices
equipment	accessories
communication paths	systems

Facilities which are provided by the Company and utilized by it in the furnishing of telecommunications services, or which are provided by a Customer and used for telecommunications purposes.

FLAT RATE SERVICE - Unlimited calling privileges to a specified area furnished at a fixed periodic charge.

SERVICE DEFINITIONS

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a Central Office Line connecting a Customer with a foreign Central Office, from the common boundary line to the Customer's station, for which a monthly charge is made in addition to the base rate for Exchange Service.

FOREIGN EXCHANGE SERVICE - Telephone Exchange Service furnished through any Central Office of an Exchange other than the Exchange that, regularly serves the area in which the Customer is located.

FROZEN SERVICE - A discontinued service offering that is not made available to additional Customers and is limited to existing Customers. The existing Customers may continue subscribing to such service so long as the service is continuous. In the event the Frozen Service offering is terminated by disconnection, by changing to a different Class of Service, or by changing to another address, such service will not be re-established.

GRANDFATHERED COMMUNICATIONS SYSTEMS - Customer-provided Communications Systems (including equipment, Premises wiring, and protective circuitry, if any) connected at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems are connected to the telecommunications network prior to January 1, 1980, and are of a type of system which was directly connected (i.e., without telephone company provided connections arrangement) to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS - Connections via telephone company provided Communications Systems (including their equipment and Premises wiring) at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network are made via telephone provided Connecting Arrangements and are of a type of Connecting Arrangement connected to the telecommunications network as of June 1, 1978.

GRANDFATHERED TERMINAL EQUIPMENT - Customer-provided terminal equipment (including protective circuitry, if any) connected at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without telephone company provided Connecting Arrangements) to the telecommunications network as of December 167, 1977.

SERVICE DEFINITIONS

HUB - A Company designated Serving Wire Center at which bridging, multiplexing, or other Company functions are performed.

INDIVIDUAL LINE - An Exchange Line designed for the connection of a telephone set. (Not a PBX Trunk line.)

INITIAL NONRECURRING CHARGE (INC) - A Nonrecurring Charge made for the placing or furnishing of telephone service which may apply in place of or in addition to service connection and other applicable charges for service or equipment.

INITIAL SERVICE PERIOD - The minimum length of time for which a Customer is obligated to pay for service or Facilities whether it is retained by the Customer for such minimum length of time.

INSTALLATION CHARGE - A Nonrecurring Charge made at the time of installation of communications service which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

INTERFACE - The point on the Premises of the Customer at which provision is made for connection of other than Company provided Facilities to Facilities provided by the Company.

INTERFACE EQUIPMENT - Equipment provided by the Company at the Interface location to accomplish the direct electrical connection of Facilities provided by the Company with Facilities provided by other than the Company.

INTERFACE JACK - A connecting device provided for use as a Point of Demarcation between network access service and Customer owned equipment.

LOCAL EXCHANGE SERVICE - Service that provides for telecommunications within Local Service Areas in accordance with the provisions of the Exchange Tariff, including the use of Exchange Facilities required to establish connection between an Exchange, station, and toll board, or between an Exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES - A communication between Customer's stations within the same Local Service Area. For the purpose of computing the number of Local Messages used in connection with coin box service, each five minutes, or fraction thereof, of a local communication may be counted and charged for as a separate message.

SERVICE DEFINITIONS

LOCAL SERVICE AREA - That area throughout which a Customer of Local Exchange Service obtains telephone service without the payment of a toll charge. A Local Service Area may consist of one or more Central Office Areas.

MAIN TERMINAL - The termination of a Central Office Access Line on a Customer's Premises, usually at a protector.

MAINTENANCE VISIT CHARGE - A charge applied when the location of reported trouble is found to be in Customer-Provided Equipment.

MILEAGE - The measurement upon which charges are computed for line extensions.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a Customer is obligated to pay for service, Facilities, and equipment whether retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING - The transmission signals used in the telecommunications network which perform functions, such as, supervision (control, status, and charging signals); address signaling (e.g., dialing); calling and called number identification; audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones); to control the operation of switching machines in the telecommunications network.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished the Customer for the provision of Network Control Signaling.

NONRECURRING CHARGE - A one-time charge associated with a specific item of equipment or service. This charge applies to installation and to subsequent modifications.

NSF CHECK - Any negotiable instrument returned by a bank, savings institution, or other eligible institution which is returned by that institution with one of the following instructions: non sufficient funds, uncollectible funds, account closed, account frozen, or no account.

PAYPHONE LINE SERVICE (PLS) – An exchange station equipped with a coin-collecting device designed for public usage or a combination of Customer and public usage at locations more or less public in character.

PBX DID TRUNK - An Exchange Access Line which is connected to a PBX, Call Distribution System, or equipment of similar types provided by the Customer; and is configured for one-way, incoming calls with DID capabilities.

SERVICE DEFINITIONS

PBX TRUNK - An Exchange Access Line that is connected to a PBX System, Call Distribution System, or equipment of similar types provided by the Customer. A PBX Trunk may be configured as a one-way inward, one-way outward, or two-way trunk, and is not equipped for DID.

PBX TRUNK GROUP - Identification for an associated set of PBX Trunks, with the same signaling and format parameters, that are between the same originating and terminating locations.

PERSON - A natural person, firm partnership, corporation, association, municipality, cooperative, organization, governmental agency, real estate trust, or other legal entity.

PERSON-TO-PERSON TOLL MESSAGE - A Toll Message in which the User stipulates desire for communication with a specified Person or extension station at a specified location.

POINT OF DEMARCATION - A point in a Customer's Circuit to which the telephone company is responsible for service and beyond which the Customer is responsible for service.

PORT (Switched) - The capability derived from the Central Office switch hardware and software required to permit Customers to transmit or receive information over the telephone company's public switched network. A telephone company-provided Port provides enabling and network features and functionality, such as, translations, a telephone number, selection of a primary interexchange carrier, switching announcements, and supervision. In addition, a telephone company-provided Port with outgoing network access also provides access to operator services, E911, usage, and switched access usage services

PREMISES - One Premises is all space in the same Building occupied by a Customer and all space occupied by the same Customer in different Buildings on Continuous Property.

PRIVATE BRANCH EXCHANGE SYSTEM - An arrangement of equipment, consisting of switching apparatus with attendant's telephones, trunks to a Central Office, and stations connected with the switching apparatus; thereby, providing for telephone intercommunication between these stations, and also communication with the general Exchange system.

PRIVATE LINE - A Circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connected with Local Exchange Service, except as noted in this Tariff.

PUBLIC TELEPHONE - An Exchange station installed on the telephone company's initiative, or at the telephone company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

SERVICE DEFINITIONS

REGISTERED EQUIPMENT - Equipment that complies with and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulation.

RESIDENCE EXCHANGE ACCESS LINE - An Exchange Access Line used to provide Exchange telephone service to Residence Customers.

RESIDENCE SERVICE - Service will be classified as Residence Service where the business use, if any, is merely incidental and where the major use is of a social or domestic nature.

SERVICE CONNECTION CHARGE - The Initial Nonrecurring Charge a Customer is required to pay at the time of the establishment of telephone service or subsequent additions to that service.

SERVING WIRE CENTER - The wire center from which the Customer designated Premises would normally obtain dial tone from the Company.

STANDARD NETWORK INTERFACE (SNI) - The point where Company network services or Facilities terminate and the Company's responsibility for installing and maintaining such services or Facilities ends.

STATION-TO-STATION TOLL MESSAGE - A Toll Message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

SYNCHRONOUS - A method of transmission in which information being transmitted over a line is controlled by a timing device.

TARIFF - The rates, charges, rules, and regulations adopted and filed by the Company with the Commission.

TERMINATION - Permanent disconnection of telecommunications service.

TERMINATIONS CHARGE - A charge applied under certain conditions when a Contract for service is terminated by the Customer before the expiration of the Minimum Contract Period.

THIRD NUMBER MESSAGE - A Toll Message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

SERVICE DEFINITIONS

TIE TRUNK - A Circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus. The Circuit is not intended to provide for general Exchange Service through either of the PBX systems with which it connects.

TOLL FREE CODE (TFC) - A three-digit Numbering Plan Area (NPA) or Area Code that is specifically assigned by the telecommunications industry for use by Telecommunications Service Providers in the provision of the telephone numbers that, unlike traditional telephone numbers and calls, when dialed are toll free to the originating caller. The specific codes assigned and used, or reserved for use, for this purpose are 800, 822, 833, 844, 855, 866, 877, and 888.

TOLL MESSAGE - A Message between stations in different Exchange Areas and furnished under the provisions of the applicable toll Tariff. Toll Message includes: Collect Message, Credit Card Message, Person-to-Person Toll Message, Station-to-Station Message, and Third Number Message.

TOLL RATE - The initial period charge prescribed for Toll Message, usually based upon a minimum initial period and distance between Exchanges.

TOLL SERVICE - Toll Service is that part of the telephone service rendered by the telephone company which is furnished between patrons in different Local Service Areas in accordance with rates and regulations specified in the Company’s toll Tariff.

TOUCH CALLING – Multi-frequency dialing arrangement furnished from Central Offices whereby calls are originated through the use of push buttons in lieu of a rotary dial.

TRUNK LINE - A Circuit over which Customer's Messages are sent between two Central Offices or between a Central Office and a PBX system.

USER - Any Person who uses telecommunications service provided by a company under the jurisdiction of the Illinois Commerce Commission.

VOICE GRADE FACILITY - A communications path between two points comprised of any form or configuration of physical plant capable of and typically used in the telecommunications industry for transmission within the frequency bandwidth of approximately 300 to 3000 Hertz.

WIDE AREA TELECOMMUNICATIONS SERVICE ACCESS LINES - A Central Office Facility provided for the purpose of completing WATS calls. Each such line will be arranged at the Customer's option, for either outward or inward service, but not for both; subject to the provisions of this Tariff.

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GENERAL REGULATIONS

2.1 GENERAL

The general regulations contained in this Section are applicable, unless stated otherwise or modified by specific regulations located in other Sections of this General Customer Services Tariff, to all services offered in this tariff by Gallatin River d/b/a CENTURYLINK (the Company). Any lawful change in regulations or rates acts to that extent and without further notice as a modification of all customers' contracts.

2.1.1 Undertaking of the Company

The Company undertakes to provide the services offered in this tariff under the stipulated terms and conditions and at the specified rates and charges. Services offered are dependent upon the availability of the appropriate facilities, which the Company shall select.

2.1.2 Obligations of the Company

The Company's obligation to furnish the services offered in this tariff is dependent upon its ability to secure the appropriate facilities, expediently, and at favorable rates.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE

2.2.1 Use of Service

Service is furnished only for use by the customer and designated family, employees, business associates, or any persons residing in the customer's household. The service may be extended to persons temporarily leasing the customer's residential premises. The Company has the right to refuse installation or continue to permit such service to remain on public or semi-public premises if the general public or patrons have access to the service.

2.2.2 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities when available for communications between parties.

2.2.3 Discontinuance or Refusal of Service

A. Unlawful Use of Service

Service is furnished on the condition it will not be used for any illegal purpose. The Company will refuse to furnish service when reasonable grounds are evident such service will be used in violation of law. Service will be disconnected if any law enforcement agency, acting within its apparent jurisdiction, advises in writing such service is being used in violation of the law.

B. Obscene Language

The Company has the right to refuse installation or deny service to any customer using or allowing the use of obscene language over facilities furnished by the Company.

C. Impersonation

The Company has the right to refuse installation or deny service to any customer who impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

D. Harassment of Another

The Company has the right to refuse installation or deny service to any customer who harasses or permits others to call any other individual so frequently or at such time of day or in any manner as to harass the individual or individuals, or uses the service in such a manner as to interfere with the service of others, or to prevent others from making or receiving calls over their telephone service.

E. Tampering With Equipment

The Company has the right to refuse installation or deny service to any customer on whose premises any telephone equipment is located which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purposes of obtaining telephone service without payment of the applicable charges to the rendered service.

F. Delinquent Bills

1. The Company may discontinue or deny service to a customer for failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or customer at the same or another location, or where the applicant or customer voluntarily assumed, in writing, responsibility for the bills of another applicant or customer.

   The Company may discontinue or deny service if the current customer is liable for a past due bill for telephone service pursuant to Section 15 of the Rights of Married persons Act, unless the customer, at the option of the Company, pays any past due bill and/or provides a deposit and/or enters into a deferred payment agreement.

2. A customer is delinquent in payment of a regular bill when the amount due is not received on or before the due date printed on the face of the bill.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

F. Delinquent Bills (Continued)

3. A customer is delinquent in payment of a special bill when the amount due is not paid by the due date.

4. A customer is delinquent in payment for coin box service when the amount due is not paid by the due date.

5. The Company may discontinue or deny service to a customer for failure to make or increase a deposit in accordance with Section 2.4.2 following.

6. The Company may discontinue service to a customer only after it has mailed or delivered by other means, a written Notice of Discontinuance of Service. When a customer is delinquent in the payment of a bill for service, the Company may disconnect the service no sooner than five (5) days after delivery of this notice (if mailed, eight (8) days after the postmark on the notice). Notice of Discontinuance of Service shall be delivered separated from any other written material or bill

7. Notice of Discontinuance of Service

Notice of Discontinuance of Service shall not be mailed before the third business day following the due date shown on the bill.

a. Said notice shall remain in effect for twenty (20) days beyond the date of discontinuance shown on the notice. The Company shall not discontinue service beyond the twenty (20) day period until at least five (5) days after delivery of a new written Notice of Discontinuance of Service (if mailed, eight (8) days after the postmark on the notice).

b. In addition to the written notice, the Company shall attempt to advise the customer when service is scheduled for discontinuance.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

F. Delinquent Bills (Continued)

7. Notice of Discontinuance of Service (Continued)

c. The Notice of Discontinuance of Service is shown below:

Top: (printed in black ink on red background)

FINAL NOTICE PRIOR TO DISCONNECTION

CONSUMER INFORMATION

Any questions concerning the enclosed **NOTICE** should be discussed with your service representative. The telephone number of your Business Office is printed below. Further billing will not nullify this **NOTICE**.

Personnel are on duty during regular office hours for the explicit purpose of hearing any complaints you may have concerning, among other things your service, customer bills, billing practices, and deposit requirements. If they cannot resolve your complaint to your satisfaction please ask to be referred to a supervisor. If the supervisor cannot help you, call the Consumer Services Division of the Illinois Commerce Commission: 1-800-524-0795. Customers using a TTY call 1-800-858-9277 or write

Illinois Commerce Commission
Consumer Services Division
527 E. Capitol Avenue
Springfield, IL 62794-9280

OR

Illinois Commerce Commission
Consumer Services Division
State of Illinois Building
160 North LaSalle, Suite C-800
Chicago, IL 60601-3104

A copy of the Illinois Commerce Commission's Administrative Code 735, rules pertaining to customer credit, customer deposits, collection activities and disconnection of service is available at your local business office.

(CONTINUES)

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

F. Delinquent Bills (Continued)

7. Notice of Discontinuance (Continued)

c. The Notice of Discontinuance of Service…(Continued)

Bottom: (printed in black ink on white background)

IMPORTANT NOTICE

DISCONNECT DATE
MONTH XX, YEAR

Our records indicate your account is past due in the amount shown below.

$ * AMOUNT FOR WHICH SERVICE MAY BE DISCONNECTED
$ PAST DUE NON – BASIC AMOUNT
$ TOTAL AMOUNT DUE

If you owe an AMOUNT FOR WHICH SERVICE MAY BE DISCONNECTED marked with an (*): Your telephone service will be disconnected on the DISCONNECT DATE if there is an (*) next to the AMOUNT FOR WHICH SERVICE MAY BE DISCONNECTED unless the amount is paid in full, a payment arrangement is reached, a dispute is filed with Gallatin River Communications, or a serious illness or other extenuating circumstances exist in your household. If disconnected, a reconnect charge of $25.50 per line is applicable to restore service. A security deposit may also be required.

If you owe a PAST DUE NON-BASIC AMOUNT:
Your telephone service will not be disconnected for non-payment of any past due non-basic amount. However, collection actions will be taken by Gallatin River Communications unless this amount is paid in full or payment agreement is reached. Such actions may include but are not limited to referral of these charges to a collection agency.

Payments of less than the total amount due will be applied to all delinquent and current amounts for which service may be disconnected, then to all non-basic amounts.

Service is permanently disconnected 10 days after suspension unless arrangements are agreed to between Gallatin River Communications and the customer. After that date, you must apply for new service.

If payment has been made, please disregard this notice and accept our thanks.

IF THERE ARE ANY QUESTIONS, PLEASE CALL OUR BUSINESS OFFICE: 800-223-1851.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

F. Delinquent Bills (Continued)

7. Notice of Discontinuance (Continued)

d. Notice of Discontinuance of Service with Medical Emergency Provision

The Notice of Discontinuance of Service with Medical Emergency Provision is the same as set forth in (c) preceding, with the "Illness Provision" insert as shown in Section 2.4.3.I.5 added below the Consumer Information. The provision is printed in black ink on a white background.

8. The Company may discontinue service for failure to make payment in accordance with the terms of a deferred payment arrangement.

G. Access to Company Owned Equipment

The Company may discontinue or deny service to a customer for failure to provide Company representatives with necessary access to Company owned facilities or equipment after the Company has made a written request.

H. Violations of or Noncompliance with an Illinois Commerce Commission Order

The Company may discontinue service to a customer for violation of or noncompliance with an Illinois Commerce Commission Order.

I. Violation of or Noncompliance with Rules of the Telephone Company

The Company may discontinue service to a customer for violation of or noncompliance with any rules of the Company on file with the Illinois Commerce Commission for which the Company is authorized by tariff to discontinue service for violation or noncompliance on the part of the customer or user.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.3 Discontinuance or Refusal of Service (Continued)

J. Violation of or Noncompliance with Municipal Ordinance

The Company may discontinue service for violations of or noncompliance with municipal ordinances and/or other laws pertaining to service.

K. Customer's Use of Equipment

The Company may discontinue service when the customer's use of equipment adversely affects the Company's service to others. Discontinuation may be done without notice to the customer or user.

2.2.4 Telephone Solicitation By Use of An Automatic Dialing Service

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.2.5 Identification of Automatic Announcements

Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder coupler service or miscellaneous devices for recorded public announcements is subject to the following conditions:

A. For purposes of identification, customers of telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

GENERAL REGULATIONS

2.2 LIMITATIONS AND USE OF SERVICE (Continued)

2.2.5 Identification of Automatic Announcements (Continued)

B. Customers transmitting factual public announcements, such as, time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.

C. Non-Published Service and Non-Listed Directory Service will not be furnished for use with recorded public announcements.

D. Failure to comply with the provisions of this tariff shall be cause for termination of the service.

2.2.6 Unauthorized Attachments or Connections

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.2.7 Application of PBX Trunk and Key/Data Trunk Access Line Rates

A. All systems (PBX or multifunctional) that permit access to outgoing central office lines through dial access or systems that maintain within their operating capabilities features that permit dial access will be billed the PBX trunk rate.

B. The key system rate will be applied to all systems having access to and control of a number of central office lines through direct button access only.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE

2.3.1 Application for Service

A. Requests from applicants for service, equipment, etc., may be made orally or in writing, and become a part of the application upon approval or installation of the service. An applicant for service must pay all previous indebtedness to the Company for telephone service before service will be furnished. Failure to pay for business service shall not constitute sufficient cause for refusal of residence service and failure to pay for residence service shall not constitute sufficient cause for refusal of business service.

B. An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Request for additional service, upon the establishment thereof, becomes a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified under Section 2.3.2 following.

2.3.2 Initial Service Periods

A. Except as otherwise provided, the initial (or minimum) period for all services and facilities is one month at the same location.

B. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

C. The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.3 Business and Residence Service

A. The applicability of service is generally business rates apply at business locations and residence rates apply at residence locations The determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.

B. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature; or where the listing required is such as to indicate business use. Business rates apply for:

1. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other places of strictly business nature.

NOTE: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented or apartments may obtain service at residence rates when, in the judgment of the Company, they are not conducted primarily for business purposes and are listed as residences.

2. Any location where a business designation is provided or when any title indicating a trade, occupation or profession is listed.

3. Service terminating solely on the answering service facilities of a telephone-answering firm will carry business rates.

4. At residence locations when the customer has no regular business telephone service and the use of the service by the customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.3 Business and Residence Service (Continued)

C. Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

1. Private residence service not employing business listings.

2. Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.

3. A clergyman's study located in a residence where the service is listed in the clergyman's name and any associated extra listings are the name of individuals.

4. When a title by which the customer is commonly known or addressed is included in the directory listing, provided the title is not a professional degree or occupational designation.

   Examples: Doctor, Reverend, Professor, Lieutenant, Judge, Mayor, etc.

NOTE: If it is found that a customer is using residence service for business purposes, the Company will thereafter require the customer to take business service, except in cases where the customer thereafter uses the service for residence purposes only.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.4 Transfer of Service

A. Service previously furnished to one customer may be assumed by a new customer upon due notice of cancellation or in case of abandonment, provided there is no lapse in the service. Such transfers are subject to Service Connection Charges at rates provided in Section 4 and may be arranged for in either of two ways:

1. Transfer of Service - No Final Bill

   If the new customer fully understands the regulations governing the service and status of the account and willingly assumes all obligations thereunder including unpaid directory advertising account, and toll or long distance charges, a new service application form is signed by and bills are rendered to the new customer without an adjustment to or from any particular date, the name only being changed on the bill. The Service Ordering Charge - Record applies for the Transfer of Service - No Final Bill option.

2. Transfer of Service - Final Bill Option

   If the new customer fully understands the regulations governing the service and status of the account, and willingly assumes all obligations thereunder including unpaid directory advertising account, and toll or long distance charges, a new service application form is signed by and bills are rendered to the new customer with one final bill rendered to the old customer on the effective date of the transfer of service. This final bill option is provided solely for the purpose of providing the old customer an inventory of charges and does not relieve the new customer of ultimate responsibility for payment. The Service Ordering Charge - Primary applies for the Transfer of Service - Final Bill Option.

If the new customer does not wish to assume payment of the old account, a new service application form is signed and the customer is provided new service associated with a different telephone number.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.4 Transfer of Service (Continued)

B. Under either method of Transfer of Service, the reassignment of the old number to the service of the new party is arranged only after the former customer has given consent to its re-use or the new customer can provide proof the former customer has abandoned the service, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers, and when, in the judgment of the Company, a change in the telephone number is not required.

C. When, in the judgment of the Company, there does exist a relationship, business or otherwise, between the old and new customers, the reassignment of the old telephone number will not be permitted unless, all charges due under the current account have been paid, and then only when a change in the telephone number is not required.

2.3.5 Termination of Service

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company ten (10) days in advance and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

A. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.

B. In case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except in the following cases charges will continue only to the date of termination of the extra listings subject, however, to a minimum charge for one month:

1. The contract for the main service is terminated.
2. The listing party becomes a customer for some class of exchange service.
3. The listed party moves to a new location.
4. The listed party dies.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.5 Termination of Service (Continued)

C. The customer will furnish the Company with thirty (30) days prior written notice should it desire to terminate an application or contract, in whole or in part, for a communications switching system for which the initial application or contract period is in excess of one month at the same location. Customers who terminate any such application or contract prior to the end of the minimum period will be subject to an early termination charge as follows:

1. In the event of termination before the establishment of service, the charge will be a proportion of the sum of the expenses incurred by the Company in connection with the performance of the contract.

2. In the event of termination after the establishment of service, the charge will be a proportion of the sum of the cost of the equipment and its installation, plus the cost of removal as the unexpired portion of the contract period bears to the full contract period.

2.3.6 Customer Premises Equipment

Customer premises equipment provided pursuant to this tariff is frozen to current subscribers as of January 1, 1983. No new installations of equipment will be installed after that date. Current in-place equipment may continue to be leased from the Company until such time as the equipment is removed from service by the subscriber or disconnected for any other reason. Relocation of in-place customer premises equipment to a new premises will not be permitted subsequent to January 1, 1983. The Company will maintain and repair equipment leased from it subject to the availability of repair parts or replacement equipment.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.7 Provision and Ownership of Equipment and Facilities

Equipment, instruments and lines on customer's premises, furnished by the Company, shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the instruments and lines or for the purpose of making collections from coin boxes and, upon termination of the service, for the purpose of removing such instruments and lines. Such equipment is not to be used for performing any part of the work of transmitting, delivering or collecting any telephone message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.

2.3.8 Provision and Ownership of Directories

A. Distribution

The Company distributes to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge where, in the opinion of the Company, such provision will lead to a more efficient use of the service by that particular customer. Other directories will be furnished in compliance with the Illinois Administrative Code, Part 735.

B. Provision

Directories regularly furnished to customer as an aid to the use of telephone service. The Company shall have the right to make a charge for directories issued in replacement of directories lost, destroyed, defaced, or mutilated while in possession of customer. The Company shall retain its copyrighted interest in the directories' contents and the list of its customers.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.8 Provision and Ownership of Directories (Continued)

C. Directory Attachments

Customers may use with, or attach to, directories furnished by the Company, binders, holders, inserts, auxiliary covers or attachments, providing they do not contain advertising and are not so attached as to impede reference to essential service information or otherwise interfere with service. No other binders, holders, inserts, auxiliary covers, or attachments of any kind not furnished by the Company shall be attached to or used with the directories furnished by the Company.

2.3.9 Provision and Ownership of Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular office. The Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it desirable in the conduct of its business to do so.

Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges. Changes may be made if required for engineering or technical reasons.

2.3.10 Floor Space, Electric Power, and Operation of Company Facilities at the Customer's Premises

All operation at the customer's premises is performed at the expense of the customer and must conform to the rules and regulations of the Company.

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.11 Installation, Maintenance, and Repairs

Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Company's tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's equipment, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove, or permit others to rearrange, disconnect, or remove any apparatus wiring or the Standard Network Interface installed by the Company, except upon written consent of the Company.

2.3.12 Promotional Offerings

A. For promotional purposes, the Company may from time to time offer certain optional services at reduced prices for periods not to exceed six months per type of service in any calendar year. Such promotions may include, but are not limited to, the following:

1. Waiver of service installation and change charges.

2. "Dollar Value" certificates to be applied against specified tariff charges.

3. Reductions or waiver of monthly service charge(s).

GENERAL REGULATION

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.13 Temporary Suspension of Service

A. Temporary suspension of service is an arrangement which enables a customer to have both inward and outward service suspended for a temporary period. The service is classified as neither local exchange nor Interexchange telecommunications service.

B. Temporary suspension of service is provided with all telecommunications Services except:

1. Long Distance Telecommunications Service
2. Foreign Exchange Service
3. Construction Charges as provided in Section 5 of this tariff
4. 9-1-1 Telecommunications Service
5. Direct Inward Dialing Service
6. Wide Area Telecommunications Service
7. High Capacity Digital Service
8. Integrated Service Digital Network (ISDN)
9. Digital Data Service
10. Digital Access Service (DAS)
11. Telecommunications Channel Services
12. Intra-MSN Private Line Services
13. Centrex Service
14. Contract Service Arrangements

GENERAL REGULATION

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.13 Temporary Suspension of Service (Continued)

B. (Continued)

15. Key Trunk Service

16. PBX Trunk Service

17. Other Telecommunications Services, as may be specified elsewhere in the tariff.

C. Service will be suspended or restored to normal subject to receipt of the Customer's request in sufficient time to permit the Company to do the required work.

D. More than one period of suspension will be permitted in any one calendar year provided that at least one month's full charge for service shall be paid between any two periods of suspension.

E. Temporary suspension of service is permitted for any period of one month up to nine months.

F. The monthly rate during each period of suspension is 50% of the regular monthly rate for the complete service.

G. Restoration of the service charges are applicable as stated in Section 4.2 of this tariff.

GENERAL REGULATION

2.4 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2.3.14 Temporary Waiver of Certain Charges in the Event of Natural Disasters

A. During the period September 1, 2005 through December 31, 2005, the Company may waive charges listed in 1(A) and 1(B) for any Customer who is a resident of the state of Alabama, Mississippi, or Louisiana and is relocating to Company's service area on a temporary or permanent basis due to conditions resulting from Hurricane Katrina. Specifically, where Customer's primary residence or principal place of business is destroyed or rendered uninhabitable due to conditions resulting from Hurricane Katrina and as a result Customer relocates Customer's residence or principal place of business to a new location within the Company's service area, the Company may waive the following recurring and non-recurring charges for Customer, as appropriate:

1. Some or all of the non-recurring charge for re-establishment of service at the new location;

2. Some or all of the monthly recurring charge for Customer's primary line at the new location, for up to 90 days; and

The Company may require reasonable proof that Customer's primary residence or principal place of business has been destroyed or rendered uninhabitable due to conditions resulting from Hurricane Katrina.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 Advance Payments

Applicants for service who have no account with the Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to the installation charges and one month's charges for the services provided. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

2.4.2 Deposits and Establishment of Credit

A. Deposits

The Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges for service or for loss of or damage to Company property. The fact a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations and the prompt payment of bills on presentation.

The Company may request a deposit from any customer during the first twelve (12) months that a customer receives service if the customer, during that period, pays late four times or has service discontinued for nonpayment two times.

The Company may request a deposit from any customer after the first twelve (12) months the customer has received service if the customer has had service discontinued two times in a twelve (12) month period, or if the Company provides evidence the customer used a device or scheme to obtain service without payment. The Company may also request a deposit from any non-residential customer after the first twelve (12) months the customer has received service if the customer pays late at least six (6) times during any twelve (12) month period.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

1. Amount of Deposits

The Company shall not request a deposit from an applicant or customer in excess of the estimated charges for two (2) months for residential service, and for (4) months for business service.

a. For a customer that has over six (6) months service, and a deposit is requested, the estimated charges for customers shall be based on the average monthly billing of the past six (6) months to that customer.

b. In the case of an applicant for service or a present customer who does not have six (6) months service with the Company, the Company may use the average monthly bill for that class and type of service to determine the correct amount for that deposit. The estimated deposit for an applicant may take into consideration past billing history for service of another company if service was provided within the State of Illinois and within six (6) months of the application.

2. Interest to be Paid on Deposits

Interest shall be paid on all deposits held by the Company. The rate of interest will be the same as the rate existing for one year United States treasury bills at that point in time when the determination of the interest rate is made by the Commission. The interest rate will be rounded to the nearest one-half (1/2) of one percent (1%). In December of each year the Commission shall announce the rate of interest which shall be paid on all deposits held during all or part of the subsequent year. At the request of a customer, the Company shall compute the accrued interest upon the deposit and pay such amount to the customer. The Company need not make such payment more often than once in a twelve (12) month period, nor sooner than twelve (12) months after receipt of a deposit.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

3. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit as authorized above, not sooner than five (5) days after delivery or eight (8) days after mailing of written notice of intention to disconnect.

4. Service Reconnection Charge

Where service has been discontinued for failure to establish credit as authorized by these regulations, the Restoral of Service charge, as specified in Section 4, will be made and collected by the Company.

5. Payment of Deposits

The Company may request a maximum of 1/3 of the amount of a requested deposit from any customer be paid within twelve (12) days after the date of the request for deposit. An applicant may be requested to pay no more than 1/3 of the deposit amount prior to the establishment of service. At least two billing periods shall be allowed for the balance of the deposit. A customer or applicant may, at their option, pay the deposit on a more expedited schedule.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

6. Refund of Deposits

a. Deposits plus interest shall be automatically refunded after being held for twelve (12) months, so long as:

1) the customer has paid any past due bill for service owed to the same company;

2) the service has not been discontinued for nonpayment;

3) the customer has not paid late four (4) times; or

4) the Company has not provided evidence the customer used a device or scheme to obtain service without payment.

If the Company does not return a customer's deposit after twelve (12) months, the Company shall provide the customer with the reasons the deposit is being retained, if the customer so requests.

b. Deposits plus interest shall be refunded when service has been terminated for more than thirty (30) days, less the amount of unpaid bills, if any, for that service. A transfer of service from one premises to another within the area served by the Company shall not be deemed a termination of service by the Company if the class of service remains the same. When a deposit plus interest is applied to the liquidation of unpaid bills, the Company shall provide the customer with a statement showing the amount of the unpaid bills(s) liquidated by the deposit plus interest, and the balance remaining due either to the customer or to the Company.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

6. Refund of Deposits (Continued)

c. All deposit refunds shall be by separate check and not by credit to the customer's account unless the deposit is used to pay the customer's final bill. When a deposit or portion of deposit is refunded, the Company shall issue a Cancellation Notice carrying the same serial number as the Deposit Receipt and showing what portion of deposit is being refunded. No refund of less than one dollar ($1.00) need be issued. When refunds are not deliverable, records shall be maintained to show the Company's efforts toward locating the applicant or customer, and delivering such refund.

7. Guarantee in Lieu of Deposit

a. In lieu of a deposit required by these rules, the Company shall accept the written guarantee of a responsible party as surety for a residential service account. A current customer of the same company with at least twelve (12) months service which has not been discontinued for nonpayment during the most recent twelve (12) months qualifies as a responsible party.

b. This guarantee shall remain in full force and effect until thirty (30) days after receipt by the Company of a cancellation of this agreement from Guarantor. However, the Company is not obliged to release the Guarantor from their obligation if the Company has reason to believe the customer has used a device or scheme to obtain service without payment, and has so notified the customer.

1) The maximum amount guaranteed shall not exceed the amount of the deposit that would have been charged the applicant or customer.

2) The Guarantor shall be released from their obligation when the customer has met the criteria set forth in this tariff.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

7. Guarantee in Lieu of Deposit (Continued)

c. "Contract of Guarantee" form shown below:

GALLATIN RIVER
COMMUNICIATONS

GUARANTEE AGREEMENT

Name of "Customer": _____

Customer Address: _____

_____

Customer Phone Number: _____

In return for the extension of credit for telephone service by Gallatin River Communications to the above customer I, as the Guarantor, agree to guarantee payment of Customer's telephone bills up to a maximum of $, but no more than that amount.

If a Customer does not pay telephone bill charges when due, I agree to pay the charges for Customer upon demand.

I understand that if I do not pay Customer's charges when required, the unpaid charges may be transferred to my account, and collection procedures, as stipulated in Illinois Administrative Code 735, will apply

I will be released from this Guarantee when Customer has met all Illinois Commerce Commission criteria governing refunds of deposits, or earlier, if I give 30 days' written notice to Gallatin River Communications that I cancel this Guarantee. Gallatin River Communications will release me from this Guarantee in 30 days, or less, if I cease to be a subscriber of Gallatin River Communications. After any release, I will remain liable only for unpaid charges for telephone service provided to Customer before release. No release from this Guarantee will be given if Gallatin River Communications has notified Customer that there is reason to believe that a devise or scheme has been used to obtain service without payment.

Witness: _____ Guarantor's Signature _____

Date: _____ Guarantor's Name _____

Address _____

_____

Telephone _____

Notary is required if not signed in the presence of a company representative.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

A. Deposits (Continued)

8. The Company shall agree to accept a Surety Bond is lieu of a cash deposit, provided such surety bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Illinois.

B. Establishment of Credit

1. The Company, in order to assure the payment of its charges for service or for loss of or damage to Company property, will require applicants and customers to establish and maintain credit.

2. The establishment or reestablishment of credit as provided in this Section shall not relieve the applicant or customer from compliance with other provisions of this tariff as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

3. If the Company finds the applicant for service has failed to pay for past due telephone service of the same class provided by any telephone company, the Company may refuse to provide service unless the applicant, at the option of the Company, pays the past due bill and/or furnishes a deposit pursuant to Section 2.4.2.A.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

B. Establishment of Credit (Continued)

4. In order to ensure the payment of all charges due for its service or for loss of or damage to Company property, the Company may require any applicant or customer to establish and maintain his/her credit in one of the following ways:

   a. Demonstrating to the satisfaction of the Company that his/her credit is acceptable by providing information that is pertinent to the applicant's credit standing.

   b. By providing a suitable guarantee in writing, in a form prescribed by the Company.

   c. By payment of a cash deposit.

5. The Company shall judge as to whether the reference or guarantee in writing would be acceptable.

6. Telephone customer credit information will be exchanged between telephone companies and other utilities. Customer credit information will be retained for three (3) years.

7. Gallatin River d/b/a CENTURYLINK, upon request of its customers, will provide acceptable options in order to pursue any billing or credit disputes.

8. If an applicant for service is unable to provide satisfactory credit information, the Company may refuse to provide service unless the applicant furnished a deposit, pursuant to Section 2.4.2.A.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

B. Establishment of Credit (Continued)

9. For residential applicants for service, satisfactory credit shall be based upon the following standards:

If the applicant has verifiable previous service with any telephone company for at least twelve months and the payment record on the account was satisfactory, the applicant would obtain service without a deposit.

If the applicant had not paid for the previous service, or the previous service had been disconnected for nonpayment within the past twelve months, the Company may require a deposit prior to the connection of telephone service.

If the applicant does not have verifiable service, or if the applicant had previous service for less than one year, the applicant would be requested to provide further credit information. The applicant would be requested to provide proof of:

a. Home ownership

b. Employment of two or more years with the current employer

c. Major oil company credit card

d. Major credit card

e. Checking account

f. Savings account

g. Age of 50 years or more

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

B. Establishment of Credit (Continued)

9. For residential applicants . . . (Continued)

   If the applicant is unable to provide affirmative responses to two of these credit criteria, the Company may request the applicant to furnish a deposit prior to the connection of telephone service.

10. If verification of the applicant's credit is required, the Company shall provide service if the applicant furnishes advance payment of both the applicable charges for connecting service and the estimated charges for the first 30 days of service. If the verification of credit provides unsatisfactory credit information, the applicant will be informed of the reason or reasons, after which the Company may refuse to provide or continue service until the customer provides a deposit or guarantor, pursuant to Section 2.4.2.A If the applicant so requests, the Company shall provide these reasons in writing to the applicant.

11. For business applicants for Service, satisfactory credit shall be based upon the following standards:

    The Company will extend credit to a business applicant without a deposit if the applicant has verifiable previous or existing business telephone service with any telephone company in the United States for at least twelve months, and the payment record is made available and the account history is satisfactory.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.2 Deposits and Establishment of Credit (Continued)

B. Establishment of Credit (Continued)

11. For business applicants for Service… (Continued)

The payment record of an account will be deemed satisfactory if all of the following are met:

a. The previous or existing service was not discontinued for non-payment, and was not abandoned, within the past twelve months; and

b. The applicant has not been sent denial notices four times for previous or existing service within the past twelve months; and

c. The applicant has paid for all previous and existing service without referral to a collection agency and without a declaration of uncollectibility; and

d. The applicant provides accurate credit information as appropriate.

The Company may require a deposit from a business applicant as a condition of extending credit if the applicant does not meet any one of the above criteria.

2.4.3 Payment for Service

A. Payment

The customer is responsible for payment of all charges for facilities and services furnished, including charges for services originated, or charges accepted, at such facilities. This customer responsibility also includes charges associated with the fraudulent use of facilities and services by the customer or any end users of the customer. All bills are payable at the Company's business offices.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

A. Payment (Continued)

The due date printed on the monthly bill may not be less than twenty-one (21) days after the date of the postmark on the bill, if mailed, or the date of delivery as shown on the bill if delivered by other means. In the event any sum due is not paid on or before the due date, after the issuance of the bill, a written notice will be sent to the customer, calling attention to the fact the amount is due; and if payment is not made within five (5) days after delivery or eight (8) days after mailing, the Company will deny service. Notice of discontinuance shall not be mailed before the third business day following the due date shown on the bill.

B. Basic Local Exchange Service

Charges for basic local exchange service are billed monthly, in advance, for one month's minimum charge and in arrears for minute of use charges, except when payment for messages is made by cash deposit in a coin telephone. Minute of use charges are billed without being detailed as to the duration, time of day, or destination of individual calls.

C. Toll Service

From all stations except those equipped with coin boxes, toll messages and charges are billed in arrears and are payable upon request. If a residential customer within the first twenty-four months of service accumulates high charges for all toll calls in a short period of time, and the customer's credit record indicates satisfactory payment may not be made on this amount, a company may issue a special toll bill. The special toll bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered. An unusually high toll bill shall be considered an amount in excess of 175 percent of the average of the past three months toll bills or an average for that class of service if three months actual is not available.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

D. Collect, Third Party, or Credit Card Billing, or Operator Assisted Billing of Minute of Use Calls

1. Where the user to any service where a Minute of Use rate schedule is in effect requests a local area call be charged to the called telephone, a third telephone or to a credit card, a charge of 25¢, in addition to applicable usage charges, applies for each message for the initial period of five (5) minutes or fraction thereof. A charge of 10¢, in addition to applicable usage charges, applies for each overtime period of five (5) minutes or fraction thereof.

2. Where such a user requests a call outside of the local area be charged to the called telephone, a third telephone or to a credit card, provisions covering Intrastate Toll Telephone Service in Section 7 are applicable.

E. Late Payment Charge

A late payment charge of 1.50 percent or $5.00, whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.50 percent charge or $5.00, whichever is greater, is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the next bill date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute. The late payment charge will not apply to amounts that are in dispute at the time the late payment charge is applied, accounts of federal, state, county or local government or amounts billed by the Company for other entities for which the charge is not authorized by those entities' tariffs or contracts.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

F. Non-Sufficient Funds Checks

Checks presented in payment for services and subsequently returned to the Company by the customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur an Initial Nonrecurring Charge per customer, per check:

	INC
Per NSF Check	$25.00

A customer will be placed on a "cash only" basis upon receipt of two (2) NSF checks within a twelve (12) month period of time. Telephone service will be provided to a customer who has been placed on a "cash only" basis, provided cash is delivered to the Business Office on a timely basis for the payment of telephone service. "Cash only" is herein defined as Cashier's Checks, U.S. currency, or money orders.

Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of a customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

G. Deferred Payment Agreement

Residential customers who are indebted to the Company for past due utility service shall have the opportunity to make arrangements with the Company to retire the delinquent amount by a Deferred Payment Agreement. All applicants for service, nonresidential customers and customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to the Company for past due utility service, may have the opportunity, at the discretion of the Company, to make arrangements with the utility to retire the debt by Deferred Payment Agreement.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

G. Deferred Payment Agreement (Continued)

1. The terms and conditions of a Deferred Payment Agreement shall be determined by the Company after consideration of the following:

   a. Size of the past due account
   b. Customer's or applicant's ability to pay
   c. Customer's or applicant's payment history
   d. Reasons for delinquency, and
   e. Any other relevant factors relating to the circumstances of the customer's or applicant's service.

2. The Company may require an applicant for residential service or a residential customer to pay no more than 1/4 of the amount past due and owing at the time of entering into a Deferred Payment Agreement. The Company may require an applicant for business service or a business customer to pay no more than 1/3 the amount past due and owing at the time of entering into the deferred payment agreement. The Company shall allow the customer or applicant a minimum of four months from the date of said agreement and a maximum of twelve months in which to complete payment pursuant to a Deferred Payment Agreement.

3. A Deferred Payment Agreement shall be in writing, with a copy provided to the applicant or customer, and shall conform to the following requirements:

   a. The applicant or customer shall be required to pay all future bills for utility service by the due date; and
   b. The applicant or customer shall retire the delinquent amount according to the terms of the Deferred Payment Agreement.

4. If an applicant or customer shall default upon any payment due under the Deferred Payment Agreement, all amounts owed pursuant to the agreement become payable immediately and the Company shall have the right to discontinue service, pursuant to proper notice.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

H. Preferred Payment Dates

When a customer establishes the regular inability to pay the bill on the Due Date because of extenuating circumstances, the Company shall provide a Preferred Payment Date for that customer, not to exceed ten (10) days after the Due Date. If the customer fails to pay by the Preferred Payment Date more than one time in a six month period, the arrangement may be cancelled and the original Due Date re-established.

I. Illness Provision

The Company shall postpone discontinuance of telephone service to a residential customer for thirty (30) days from the date of certification by a licensed physician that discontinuance of service will aggravate an existing medical emergency or create a medical emergency for the customer or a permanent resident in the customer's household.

1. Initial certification shall prohibit discontinuance of service for thirty (30) days. Certification may be renewed by the customer for one additional thirty (30) day period by providing another certificate to the Company. Failure to so renew the certificate shall entitle the Company to initiate discontinuance procedures.

2. Initial certification by the certifying physician may be by telephone if written certification is forwarded within five (5) days.

3. Within the first thirty (30) days the customer must enter into a Deferred Payment Agreement for the retirement of the unpaid balance of the account and keep the current account paid during the period the unpaid balance is to be retired.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.3 Payment for Service (Continued)

I. Illness Provision (Continued)

4. In the event service is discontinued within ten (10) days prior to certification of illness by or for a qualifying resident, service shall be restored to that residence if a proper certification is thereafter made in accordance with the foregoing provisions.

5. The "Illness Provision" insert is shown below.

MEDICAL EMERGENCY PROVISION NOTICE

IMPORTANT NOTICE

If disconnection of telephone service will aggravate or create a medical emergency for a permanent resident of your household, disconnection can be delayed.

What You Must Do

You must contact a physician or local board of health. A licensed physician must call Gallatin River Communications at the phone number listed below right away. The physician also must send written certification to the company within five (5) days. The letter of certification must be on the stationery of the doctor, hospital or medical clinic and must contain the following:

* name of person
* a statement that the person is a permanent resident of the premises in question
* nature of the illness
* period of time during which disconnection of telephone utility service will aggravate the illness
* name, title, phone number and signature of the certifying physician

How Long is the Certification Valid?

The certification is valid for thirty (30) days and can be renewed for another 30 days if the physician writes the company again. If the certification is not renewed, your telephone service may be disconnected after the first 30 days.

IF THERE ARE ANY QUESTIONS, PLEASE CALL OUR BUSINESS OFFICE: 800-223-1851.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.4 Allowance for Interruptions to Service

When requested by the customer, in the event a customer's basic service is interrupted and remains out of service for more than 12 hours after being reported to or found to be out of service by the Company, appropriate adjustments shall be made to the customer's account upon request with a minimum of credit for 24 hours. The adjustment shall be the pro-rata part of the month's charge for local exchange service for the period the day's service was inoperative and shall be accomplished by a credit on a subsequent bill for telephone service. A check shall be issued if the final bill shows no amount owed. This provision shall not apply when the service interruption is caused by:

- The negligence or willful act of the customer;
- Customer-provided facilities; or
- Electric power failure where the customer furnishes such electric power.

No other liability shall attach to the Company in consideration of such service interruption.

2.4.5 Unusual Installation Costs

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

2.4.6 Provision for Certain Local Taxes and Fees

A. Supplemental Schedule Due to Public Utility Fund

Pursuant to Section 7a.10 of "An Act Concerning Public Utilities", as amended, the Company will charge its customers, in addition to all other lawful rates and charges, 0.1% on amounts payable for Intrastate Services.

B. Supplemental Municipal Telecommunications Tax

1. Effective January 1, 2003, pursuant to P.A. 92-0526, a Simplified Municipal Telecommunications Tax is imposed at a rate specified in P.A. 92-0526 and the applicable Municipal Ordinance.

GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)

2.4.7 Billing Periods

A. All local and general exchange service bills are rendered covering service for a period of one month from the date of the bill.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY

2.5.1 General

A. The Company shall have no liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities (collectively a "Defect"), except where such Defect is caused by the negligence or willful misconduct of the Company. The Company's liability for any such Defect shall be limited to the allowable charges for the period of service during which such Defect occurs. The Company is not liable for special, incidental, or consequential damages, or for commercial loss of any link, whether it has been informed of the possibility of such damages. No other liability shall in any case attach to the Company. The Company's responsibility, if any, to pay amounts otherwise due as a credit allowance for service interruption under this tariff is not affected by this limitation of liability.

B. The Company shall be indemnified and held harmless (including costs and reasonable attorney's fees) by each customer or group of customers from and against any and all claims arising out of or in connection with any act or omissions of such customer or group of customers in the use of facilities provided by the Company, including, without limiting the generality of the foregoing;

1. claims for libel, slander, or the infringement of copyright arising directly or indirectly from the transmission of any and all material by such customer or group of customers over facilities provided by the Company or the use thereof;

2. against claims for infringement of patents arising from the use of facilities provided by the Company in combination or in connection with apparatus and systems of the customer; and

3. such customer's, or group of customers' use of facilities provided by the Company in a manner that adversely affects other users of the Company's facilities.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5.1 General (Continued)

C. The Company shall not be liable for any defacement of or damage to the premises or property of a customer resulting from the existence of facilities furnished by the Company on the premises, or the installation or removal of such facilities, unless such defacement or damage is the result of negligence by the Company.

D. The Company shall not be liable for any act or omission of any other entity establishing connections to points not reached by the Company.

E. The Company shall not be liable for damage or injury, including, but not limited to damage to tangible physical property and injury to persons, including death, arising out of or in connection with Defects arising out of or in connection with voltages or current transmitted over facilities provided by the Company.

F. The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotion, acts of God and other circumstances beyond the reasonable control of the Company.

G. The Company shall not be responsible if changes in the technical criteria, including, but not limited to, facilities, operations, or procedures of the Company render any facilities of any customer used in connection with facilities provided by the Company utilized in the provisioning of the service obsolete or require the modification or alteration of such customer facilities or otherwise affect the performance of such equipment or facilities provided the Company's action is not inconsistent with applicable laws, rules or regulations.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5.1 General (Continued)

H. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems and/or terminal equipment. The Company does not represent that exchange and message toll telephone services are adapted to the use of customer-provided communications systems and/or terminal equipment and the Company shall not be responsible for the through transmission of signals generated by the customer-provided communications systems and/or terminal equipment or for the quality of or defects in such transmission, or the reception of signals by the customer-provided communications systems and/or terminal equipment.

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I. The Company shall have no liability to, and shall be held harmless and indemnified by, any customer or group of customers whose negligence or willful misconduct damages or otherwise interferes with facilities provided by the Company or the Company's telecommunications network, whether such damages or interference is caused in connection with the use by such customer or group of customers of facilities provided by the Company.

J. The provisions of this Section are in addition to any limits of liability or indemnification that may be contained elsewhere in this tariff or that may be agreed to by the Company in a Service Agreement.

K. Unauthorized Access and Hacking - Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

2.5.2 Directory

The Company shall have no liability arising from errors or omissions in the making or printing of its directories except in the case of errors or omissions in listings for which the customer is paying an additional charge, in which case the Company's liability shall be limited to a refund or credit of the monthly rate for each listing with respect to which an error or omission has occurred for the time the error or omission continues after the customer delivers written notice to the Company.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5.3 Resale/Shared Use

A. When customers resell Company services, the Company shall not be liable for any special, incidental, or consequential damages, including, without limiting the generality of the foregoing, for commercial loss of any kind, either to the Company's customer or to subscribers to the customer's resale services, whether the Company has been informed of the possibility of such damages.

B. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere.

C. The Company grants no license under patents (other than the limited license to use) nor shall the grant of any such license be implied or arise by estoppel, with respect to any service offered by the Company, whether for resale or otherwise under this tariff.

D. The Company shall not be liable for any act or omission by the customer in furnishing of services to subscribers of the customer or affecting other users of the Company's facilities or services or the public.

2.5.4 Public Telephones

The Company shall have no liability as a result of furnishing public telephones, including, without limiting the generality of the foregoing, the placement or maintenance thereof.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5.5 Customer-Provided Equipment

A. Upon notice from the Company that customer equipment is causing, or is likely to cause, hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference. When immediate action is required to protect the Company's facilities from hazards caused by customer equipment, the Company may immediately take such action as is necessary without prior notice to the customer. As soon as is practicable thereafter, the Company will inform the customer of the nature of the hazard, the actions the Company has taken, and the type(s) of remedial action required of the customer.

B. The Company does not represent the service provided by it is adapted to the recording of telephone conversation by means of voice recording equipment. The use of customer-provided recording equipment in connection with the facilities of service provided by the Company is permitted only on the condition the customer waives all rights against the Company in connection with such recording activity.

2.5.6 Customer-Provided Registered and Grandfathered Terminal Equipment

The Company is not liable for and assumes no responsibility for Customer-Provided Equipment connected to the network whether the Customer-Provided Equipment is registered under the Federal Communications Commission registration program.

2.5.7 Collocation and Interconnection Services (CFIS)

A. The Company shall not be responsible for the design, engineering, installation, testing, operation, maintenance or performance of customer Transport Facilities. Upon acceptance of the Collocation Space, the customer shall assume any responsibility that may have originally rested with the Company for the overall design and construction of the Collocation Space.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5.7 Collocation and Interconnection Services (CFIS) (Continued)

B. The Company shall be responsible only for the installation, operation and maintenance of the services or facilities that it provides, and is not responsible for the compatibility of services provided under this tariff when used with Customer Transport Facilities.

C. The Company shall not be responsible for transmission quality beyond the Collocation - Point of Termination (POT).

D. The Company shall not be responsible to the customer for changes in technical criteria, facilities, operations or procedures of the Company which might render Customer Transport Facilities obsolete or require modification, alteration or otherwise affect the performance of such equipment or facilities, when such action is consistent with applicable laws, rules or regulations.

E. The Company is not liable for any omission or error in any application or other documents the customer may provide to the Company relative to the customer's request for CFIS and has no responsibility to verify the accuracy of the same.

GENERAL REGULATIONS

2.5 LIABILITY OF THE COMPANY (Continued)

2.5 8 Customer Premises Inside Wire

In the event the customer, or someone acting on the customer's behalf, provides, maintains or attempts to provide or maintain inside wire, the customer shall indemnify and hold the Company harmless from any and all liability for damage to property or death of, or injury to, any person or persons, directly or indirectly arising out of or caused, in whole or in part, by the customer's acts or those of anyone acting on the customer's behalf.

GENERAL REGULATIONS

2.6 GALLATIN SERVICE QUALITY GUARANTEES

2.6.1 Definitions: The definitions contained in this Section 2.6.1 are applicable only to Section 2.6 of the Company's tariff.

APPOINTMENT WINDOW –An appointment window is a specific time or, at a maximum, a four-hour time block during evening, weekend, and normal business hours.

BASIC LOCAL EXCHANGE SERVICE – Basic local exchange service means either a stand-alone residence network access line and per-call usage or, for any geographic area in which such stand-alone service is not offered, a stand-alone flat rate residence network access line for which local calls are not charged for frequency or duration.

EMERGENCY SITUATION – An emergency situation is an event that is classified as an emergency situation by the Commission's rules.

LINK-UP – Link up means the Link Up Assistance program defined and established at 47 C.F.R. Section 54.411 et seq. as amended.

MONTHLY RECURRING CHARGE – A monthly recurring charge is any fixed monthly charge for an intrastate service or services that appear on each monthly statement except for voluntary contributions, federally mandated by the Commission, 9-1-1 service surcharge, inside wire maintenance, telephone instrument maintenance, voice mail and charges made for non-published and non-listed directory services.

PRO-RATA – Pro-rata means 1/30th of a bill in a 30 day month.

REPAIR – Repair means the restoration of an out-of-service condition as well as correction of a service affecting condition.

GENERAL REGULATIONS

2.6 GALLATIN SERVICE QUALITY GUARANTEES

2.6.2 Gallatin Installation Guarantee:

The Company will install basic local exchange service and the Consumer Choice Safe Harbor options in Section 3.6 within 5 business days after receipt of an order from a customer unless the customer requests an installation date that is beyond 5 business days after placing an order for basic local exchange service. If a customer has requested installation on or by a date more than 5 business days in the future, the Company will install service by the day requested. The Company will inform the customer of its commitment to install basic local exchange service within the times specified in this section.

A. If the Company fails to install basic local exchange service or the Consumer Choice Safe Harbor Options in Section 3.6 within the times specified in this section, the Company will waive 50% of the installation charges, excluding and charges applicable under special conditions as defined in Gallatin River Communications' General Customer Services Tariff Section 5, or where an installation is pursuant to the Link Up program, the Company will credit the customer's account $25.00.

B. If the Company fails to install basic local exchange service or the Consumer Choice Safe Harbor Options in Section 3.6 within 10 business days after receipt of an order, or fails to install service within 5 business days after the customer's requested installation date, if the requested installation date was more than 5 business days after receipt of an order, the Company will waive 100% of the installation charges, excluding charges applicable under special conditions as defined in Gallatin River Communications' General Customer Services Tariff Section 5, or where installation is provided pursuant to the Link Up program, the Company will credit the customer's account $50.00.

C. The Company will provide an additional credit of $20.00 per calendar day if the failure to install basic local exchange service or the Consumer Choice Safe Harbor Options in Section 3.6, continues beyond the initial 10 business days, or beyond the 5 business days after the customer's requested installation date, if the requested installation date was more than 5 business days after receipt of the order.

GENERAL REGULATIONS

2.6 GALLATIN SERVICE QUALITY GUARANTEES (Continued)

2.6.3 Gallatin Repair and Installation Appointment Guarantee:

The Company will keep all repair and installation appointments for basic local exchange service, when a customer premises visit requires a customer to be present. The appointment window shall be either a specific time or, at a maximum, a 4 – hour time block during evening, weekend, and normal business hours. For the purposes of this Section 2.6, basic local exchange service includes both basic local exchange service and the consumer choice safe harbor options in Section3.6.

A. If the Company fails to keep a scheduled repair or installation appointment for basic local exchange service when a customer premises visit requires a customer to be present, the Company will credit the customer's account $25.00 per missed appointment.

B. A credit required by this Section 2.6 does not apply when the Company provides the customer notice of its inability to keep the appointment no latter than 8:00 pm of the day prior to the scheduled date of the appointment.

2.6.4 Gallatin Out-Of-Service Repair Guarantee:

The Company will restore basic local exchange service for a customer within 30 hours of receiving notice that a customer's basic local exchange service is out-of-service.

A. If the Company fails to repair an out-of-service condition for basic local exchange service within 30 hours of receiving notice but repairs the out-of-service condition within 48 hours, the customer will be credited a pro-rata portion of the monthly recurring charges for all basic local exchange services disrupted.

B. If the Company fails to repair an out-of-service condition for basic local exchange service within 48 hours of receiving notice but repairs the out-of-service condition within 72 hours, the Company will credit the customer's account an amount equal to 33% of the monthly recurring charges for all basic local exchange services disrupted.

C. If the Company fails to repair an out-of-service condition for basic local exchange service within 72 hours of receiving notice but repairs the out-of-service condition within 96 hours, the Company will credit the customer's account an amount equal to 67% of one months recurring charges for all basic local exchange services disrupted.

GENERAL REGULATIONS

2.6 GALLATIN SERVICE QUALITY GUARANTEES (Continued)

2.6.4 Gallatin Out-Of-Service Repair Guarantee (Continued)

D. If the Company fails to repair an out-of-service condition for basic local exchange service within 96 hours of receiving notice but repairs the out-of-service condition within 120 hours, the Company will credit the customer's account an amount equal to one months recurring charges for all basic local exchange service disrupted.

E. If the Company fails to repair an out-of-service condition for basic local exchange service within 120 hours, in addition to the credits provided above, the Company will provide the customer with an additional credit of $20.00 per calendar day for each calendar day or portion thereof.

F. The credits specified in this section do not apply if the violation of a service quality guarantee:

1. occurs as a result of a negligent or willful act on the part of the customer;

2. occurs as a result of a malfunction of customer-owned telephone equipment or inside wiring;

3. occurs as a result of, is extended by, an emergency situation as defined in 83 Ill. Adm. Code 732.10;

4. is extended by the Company's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the failure to repair or install is not further extended by the Company;

5. occurs as a result of a customer request to change the scheduled appointment, provided the failure to install or repair is not further extended by the Company;

6. occurs as a result of the company's right to refuse service to a customer as provided in the Commission's rules; or

GENERAL REGULATIONS

2.6 GALLATIN SERVICE QUALITY GUARANTEES (Continued)

2.6.4 Gallatin Out-Of-Service Repair Guarantee (Continued)

7. occurs as a result of a lack of facilities where a customer requests service at a geographically remote location, a customer requests service in an area where the Company is not currently offering service, or there are insufficient facilities to meet the customer's request for service, subject to the Company's obligation for reasonable facilities planning.

2.6.5 Applicability

Customers shall be credited by the Company for violations of basic local exchange service described in Section 13-506.2 of the Public Utilities Act. The credits shall be applied automatically on the statement issued to the customer for the next monthly billing cycle following the violation or following the discovery of the violation. The next monthly billing cycle following the violation or the discovery of the violation means the billing cycle immediately following the billing cycle in process at the time of the violation or the discovery of the violation, provided the total time between the violation or the discovery of the violation and the issuance of the credit shall not exceed 60 calendar days. The Company will provide the credits automatically and the customer is not required to request the credits.

BASIC LOCAL EXCHANGE SERVICE

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BASIC LOCAL EXCHANGE SERVICE

3.1 GENERAL

3.1.1 Regulations

A. The provision of service at the rates and under the regulations shown in this Section is subject to the regulations shown elsewhere in this tariff as it now exists, or as it may be revised, added to or supplemented by superseding issues.

B. The Company's exchanges, as outlined in this Section, are the same as the Exchange Boundary Area as shown on the Exchange Boundary Maps filed with the Illinois Commerce Commission.

C. Basic Local Exchange Service is classified as local exchange telecommunications service.

D. Service Connection Charges, as provided in Section 4, apply in addition to the rates and charges specified in this Section.

E. Basic Local Exchange Services are available in the Company's Local Exchange Service Areas. The exchanges include:

Avon	Cameron	Dixon	Forest City
Galesburg	Grand Detour	Green Valley	Harmon
Havana	Knoxville	Lacon	
Manito	Mt. Carroll	Nelson	North Pekin
Pekin	Savanna	South pekin	
Talbott	Thomson	Topeka	Wataga

BASIC LOCAL EXCHANGE SERVICE

3.2 EXCHANGE ACCESS LINE

3.2.1 Regulations

A. An Exchange Access Line is a central office line which provides access to the exchange telephone network for local and long distance telephone service.

B. Rates for Exchange Access Lines are determined by the customer's exchange and class of service.

C. With the exception of Integrated Services Digital Network (ISDN), Exchange Access Lines described in this Section provide an analog connection path.

D. A directory listing associated with Exchange Access Lines will be provided as set forth in Section 6. Additional listings will be provided in accordance with Section 6.

E. Exchange Access Lines are subject to the Subscriber Line Charge, as filed in NECA Access Tariff FCC #5, Section 4, at terms, conditions, and rates specified for the State of Illinois.

F. Trunks arranged for DID require DID and Reserved Number Service, as provided in Section 10.

G. Usage charges, as specified in Section 3.3.3, apply in addition to the Exchange Access Line charges.

BASIC LOCAL EXCHANGE SERVICE

3.2 EXCHANGE ACCESS LINE (Continued)

3.2.2 Rates and Charges

The Exchange Access Line rates shown below are applicable in the Company's Local Exchange Service Areas.

Exchange Access Line Rates

Class of Service	S&E	Monthly Rate
Residence Service		
Residence Line	1MLC	$14.05
Residence Second Line	1MLC	14.05
Remote Call Forward Line	FCE1SAC(ST)	14.05
Business Service		
Business Line	1MLC	$17.70
Remote Call Forward Line	FCE1SAC(ST)	17.70
Centrex Network Access	1MCXDIG or 1MCX	3.79
ISDN	1MLCBRI	21.30
Key Trunk	0NLC	17.70
PBX Trunk	TSN2LC	22.15
PBX DID Trunk	TSRTLC	35.15
Customer Owned Pay Telephone Service (COPTS)	1MPT	$17.70

* FX Access Line S&E codes enable the billing of Minute of Use charges as specified in Section 8.1.2.H and Section 8.1.3.A.2

BASIC LOCAL EXCHANGE SERVICE

3.3 USAGE SERVICES

3.3.1 Regulations

A. Usage Services provide for the completion of Local Exchange Service Area telephone calls based on the application of usage charges. The exchanges which constitute the Local Exchange Service Area and for which usage charges apply are specified in Section 3.3.2.

B. The usage charges for Local Exchange Service Area calling are based on minutes of use. Minute of Use charges are assessed on the initial minute and any subsequent minutes of the call. The initial minute charge applies for the initial connection period or any fraction thereof. Subsequent minute charges apply for each subsequent minute or fraction thereof that the connection continues beyond the initial minute.

C. There are two types of Minute of Use rate schedules, Residence Minute of Use charges and Business Minute of Use charges. Minute of Use charges are determined by customer exchange and type of service, as described in Section 3.3.2.

D. Tapered volume discounts are applicable for Minute of Use charges. Usage is accumulated on a per account basis during each customer's monthly billing cycle. A percentage discount is then applied, as appropriate, to each level of usage charge for the account. The Minute of Use discount rate schedules are shown in Section 3.3.3.

E. Exchange Access Line charges, as specified in Section 3.2.2, apply in addition to the usage charges.

F. Usage charges do not apply for calls to Emergency 9-1-1, the Company's Repair Service, or the Company's Business Offices.

BASIC LOCAL EXCHANGE SERVICE

3.3 USAGE SERVICES (Continued)

3.3.2 Local Exchange Service Areas

A. The following types of usage services are available in the Company's Local Exchange Service Areas:

1. Residence Usage Service

a. Available to all residence customers as described in Section 3.2, preceding.

b. Provides for Minute of Use charging on a timed basis for calls to certain exchanges in the Local Exchange Service Area, denoted by an asterisk, and listed in Section 3.3.2.D, following.

c. Provides for Minute of Use charging on an untimed basis for calls to other exchanges in the Local Exchange Service Area.

2. Business Usage Service

a. Available to business customers, including Business Line, Centrex Network Access, Key Trunk, PBX Trunk, and COPTS, as described in Section 3.2.2, preceding.

b. Provides for Minute of Use charging on a timed basis for calls to exchanges in the Local Exchange Service Area.

B. Exchanges included in the Local Exchange Service Area are listed in Section 3.3.2.D, following.

C. The Minute of Use charge schedules are specified in Section 3.3.3, following.

BASIC LOCAL EXCHANGE SERVICE

3.3 USAGE SERVICES (Continued)

3.3.2 Local Exchange Service Areas (Continued)

D. The Local Exchange Service Area includes the home exchange and the additional exchanges listed below.

Exchange	Additional Exchanges in the Local Exchange Service Area
Avon	---
Cameron	Galesburg, Knoxville*, Wataga*, Monmouth
Dixon	Harmon, Grand Detour, Nelson
Forest City	Manito, Talbott*
Galesburg	Wataga, Cameron, Knoxville
Grand Detour	Dixon, Harmon*, Nelson*
Green Valley	---
Harmon	Dixon, Grand Detour*, Nelson
Havana	Topeka
Knoxville	Galesburg, Cameron*, Wataga
Lacon	Sparland
Manito	Forest City, Talbott
Mount Carroll	Savanna, Thomson
Nelson	Dixon, Grand Detour*, Harmon
North Pekin	Pekin, South Pekin*
Pekin	North Pekin, South Pekin, Talbott
Savanna	Mount Carroll, Thomson
South Pekin	North Pekin*, Pekin, Talbott
Talbott	Forest City*, Manito, Pekin, South Pekin
Thomson	Mount Carroll, Savanna
Topeka	Havana
Wataga	Galesburg, Cameron*, Knoxville, Oneida, Victoria

NOTE: Asterisk denotes timed calling for residence customers. Calls from business customers to the Local Exchange Service Area are timed.

BASIC LOCAL EXCHANGE SERVICE

3.3 USAGE SERVICES (Continued)

3.3.3 Rates and Charges

A. The usage rates shown below are applicable in the Company's exchanges:

B. Residence Minute of Use Charge

	Peak Period Rates		
	Initial Minute	Subsequent Minute	Discount Period Rates
Untimed	$0.05	(Not Applicable)	75% of the
Timed	$0.03	$0.015	peak period

C. Business Minute of Use Charge

	Peak Period Rates		
	Initial Minute	Subsequent Minute	Discount Period Rates
Timed	$0.03	$0.015	75% of the peak period

D. Rate Periods

Peak Period:	9:00 a.m. to 8:00* p.m., Monday - Friday
Discount Period:	8:00 p.m. to 9:00* a.m., Monday - Friday and 8:00 p.m. Friday to 9:00* a.m., Monday

* Up to, but not including

BASIC LOCAL EXCHANGE SERVICE

3.3 USAGE SERVICES (Continued)

3.3.3 Rates and Charges (Continued)

E. Minute of Use Discount Rate Schedule

1. Residence Usage Service

Total Accumulated Usage	Discount Applied
$0.00 through $2.50	0%
$2.51 through $5.00	10%
$5.01 through $15.00	15%
$15.01 through $30.00	30%
$30.01 through $60.00	40%
$60.01 and over	50%

2. Business Usage Service

Total Accumulated Usage	Discount Applied
$0.00 through $20.00	0%
$20.01 through $90.00	10%
$90.01 through $175.00	20%
$175.01 through $375.00	30%
$375.01 and over	50%

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE

3.4.1 Definitions

The following is a list of definitions of terms used throughout this Section.

CUSTOMER OF RECORD - Person, corporation, or authorized representative identified as a Reseller or Shared User and responsible for the following:

- placing applications for service
- requesting additions, rearrangements, maintenance, or discontinuance of Company-provided service
- paying in full, charges incurred for the use of Company-provided service including, but not limited to, local and long distance message charges, and local and long distance directory assistance charges.

INDIVIDUAL USER - For purposes of this Section, Individual User refers to a customer of telephone service who is directly served by the Company at the Individual User's request.

LOCAL SHARED USE - The provision of local communications services by a Shared User to one or more End Users through a common switching and billing arrangement.

DEMARCATION POINT - The point, located at the Customer of Record's premises or point of presence, where provision is made for connection of Customer of Record facilities to facilities provided by the Company.

END USER - For purposes of this Section, End User refers to a customer of telephone service provided by a Shared User.

SHARED USER - A Customer of Record who subscribes to Company service, shares it with non-public End Users, and then collects a fee from each End User.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations

A. Scope

1. The provision of services by the Company as set forth in this tariff does not constitute a joint undertaking with a Customer of Record for the furnishing of any service.

2. The Company shall be responsible only for the installation, operation, and maintenance of the services it provides.

3. Services are provided twenty-four (24) hours daily, seven (7) days a week unless otherwise stated.

B. Limitations

1. The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which sets the priority system for such activities. (Title 47 Code of Federal Regulations (CFR).)

2. Subject to compliance with the above-mentioned rules, the service offered herein will be provided to Customers of Record on a first-come, first-served basis. The Company will use service order dates to determine service provision priority.

C. Provision of Services

The provision of all services under this tariff is dependent in all situations on the availability of Company plant and equipment.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

D. Maintenance of Services

The services provided under this tariff shall be maintained by the Company. The Customer of Record or others may not, except with the prior written consent of the Company, rearrange, move, disconnect, remove, or attempt to repair any facilities provided by the Company, other than by connection or disconnection to any interface means used.

E. Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 regulations (Title 47 CFR), the Company may, where such action is reasonably required in the operation of its business:

1. substitute, change, or rearrange any facilities used in providing service under this tariff, including but not limited to:

   a. substitution of different metallic facilities,
   b. substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, and
   c. substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities;

2. change minimum network protection criteria;

3. change operating or maintenance characteristics of facilities; or

4. change operation or procedures of the Company.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

E. Changes and Substitutions (Continued)

In case of any such substitution, change, or rearrangement, the facility parameters will be within the ranges provided by the facilities provided prior to such substitution, change, or rearrangement. The Company shall not be responsible if any such substitution, change, or rearrangement renders any Customer of Record furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If a substitution, change, or rearrangement materially affects the operating characteristics of the facility, the Customer of Record will be given adequate notice in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Company will work cooperatively with the Customer of Record to minimize any disruption caused or changes made necessary by changes in service.

F. Rights to Telephone Numbers

The Company reserves the right to assign, designate, or change telephone numbers or change the central office prefix associated with telephone numbers assigned to the Customer of Record as is reasonably necessary in the conduct of Company business. Written notice of any change will be given to the Customer of Record ninety (90) days in advance of the change. Where extenuating circumstances do not permit notice to be given ninety (90) days in advance, the Company will give notice within as reasonable a period of time as circumstances permit. The notice will contain an explanation of the reasons for the change.

G. Representations

The Company does not represent its facilities will meet standards other than those generally accepted within the telephone industry.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

H. Interference or Impairment

1. The characteristics and methods of operation of any circuits, facilities, or equipment provided by other than the Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Company or its affiliated companies, cause damage to plant, impair the privacy of any communications carried over the facilities, or create hazards to employees of the Company or its affiliated companies or to the public.

2. Except as provided for equipment or systems subject to FCC Part 68 rules (Title 47 CFR), if such characteristics or methods of operation are not in accordance with 1. above, the Company will, where practicable, notify the Customer of Record that temporary discontinuance of the use of a service may be required; however, where prior notice is not practical, nothing contained herein shall be deemed to preclude the Company from temporarily discontinuing the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer of Record will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

I. Damages and Indemnification

1. The Customer of Record shall reimburse the Company for damages to the Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer of Record, its agents, employees, officers, directors, invitees, guests, End Users, and others using the services provided to the Customer of Record by the Company or resulting from improper use of the Company facilities by the Customer of Record, its agents, employees, officers, guests, customers, End Users, and others using the services provided to the Customer of Record by the Company, or due to malfunction of any facilities or equipment provided by other than the Company. Nothing in the foregoing provision shall be interpreted to hold one Customer of Record liable for another Customer of Record's actions. The Company will, upon reimbursement for damages, cooperate with the Customer of Record in prosecuting a claim against the person causing such damage and the Customer of Record shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

2. The Company shall be indemnified, defended, and held harmless by the Customer of Record or End Users against any claim, loss, or damage arising from the use of services offered under this tariff. This obligation to indemnify, defend, and hold harmless shall attach to the Customer of Record or the End Users separately and each shall be responsible for its own acts and omissions, including:

   a. claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communications;

   b. claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by the Customer of Record or End Users; and

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

I. Damages and Indemnification (Continued)

2. The Company shall be indemnified… (Continued)

c. all other claims arising out of any act or omission of the Customer of Record or End Users in the course of using service provided pursuant to this tariff.

J. Return of Facilities

Facilities provided by the Company into the possession or control of a Customer of Record shall be returned by the Customer of Record at its expense to the Company upon request within a prompt period of time following the request in as good a condition as when initially provided, reasonable wear and tear accepted.

K. Equipment Space and Power

The Customer of Record shall furnish or arrange to have furnished to the Company at no charge equipment space and electrical power required by the Company to provide services under this tariff at the point of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer of Record and the Company. The Customer of Record shall also make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installing, testing, repairing, or removing services or facilities of the Company.

L. Availability for Testing

The service provided under this tariff shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the service in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

M. Balance

All signals for transmission over the services provided under this tariff shall be delivered by the Customer of Record balanced to ground except for loop and duplex (DX) type signaling and dc telegraph transmission at speeds of 75 baud or less.

N. Design of Customer Services

Subject to the provisions of Section 2, the Customer of Record shall be solely responsible at its own expense for the overall design of its services and for any redesigning or rearrangement of its services.

O. Reference to the Company

The Customer of Record may advise End Users certain services are provided by the Company in connection with the service the Customer of Record furnished to End Users; however, the Customer of Record shall not represent that the Company jointly participates in the Customer of Record's services without written permission.

P. Coordination with Respect to Network Contingencies

The Customer of Record shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters that affect telecommunications services.

BASIC LOCAL EXCHANGE SERVICE

3.4 RESALE/SHARED USE OF LOCAL EXCHANGE SERVICE (Continued)

3.4.2 Regulations (Continued)

Q. Assignment or Transfer of Services

The Customer of Record may not assign or transfer the use of services provided under this tariff, except where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:

1. another Customer of Record whether an individual, partnership, association, or corporation provided the assignee or transferee expressly assumes all outstanding indebtedness for such services, the unexpired portion of the minimum period, and the termination liability applicable to such services, if any; or

2. a court appointed receiver, trustee, or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation, or other similar proceedings, provided the assignee or transferee expressly assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any. In all cases of assignment or transfer, the written acknowledgment of the Company is required prior to such assignment or transfer. The acknowledgment will be made within fifteen (15) days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee. The assignment or transfer of service does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time or the assignment or transfer.

BASIC LOCAL EXCHANGE SERVICE

3.5 PREPAID LOCAL TELEPHONE SERVICE

3.5.1 General

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to prepay to keep service active. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to prepay to renew on a monthly basis by cash or credit card. Once payment for service is received, one month's service will be provisioned .

A PLTS is configured as follows:

1. Voice grade residential flat rate line
2. All mandatory services, including extended area service, expanded local calling, etc.
3. Tone Dialing
4. Ability to dial 911
5. Ability to report service problems seven days a week
6. Ability to dial CenturyTel Customer Service
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges)
8. Access to 800 Service
9. Toll blocking/usage sensitive services blocking
10. Call Waiting, Caller ID Name and Number, and Call Forwarding included (The exchanges of Avon, Cameron, Harmon, and Nelson will receive 3-Way calling in place of Caller ID Name and Number)

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan. The PLTS plan does not cancel other debts that the customer may owe the Company. The customer is not required to pay other debts that the customer may owe the Company to maintain PLTS service.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

BASIC LOCAL EXCHANGE SERVICE

3.5 PREPAID LOCAL TELEPHONE SERVICE

3.5.1 General (Continued)

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line.

F. After notice pursuant to 3.5.1.F.1, PLTS service will not be provisioned, if prepayment is not made.

1. The customer will receive a notice approximately 15 days before the end of the 30 day period informing them of the due date for payment for another month's service. The customer will receive telephone calls approximately 2 days and 24 hours before payment is due if payment has not been made. Customers receive a 5-day "grace" period (after payment was due) and another last call during this time.

G. The Company may terminate PLTS service without notice for any of the following reasons:

1. Where a dangerous condition exists.
2. Where service is connected via identity fraud or without authority by a person who has not applied for the service, or a person who has reconnected service without authority following termination of service.

H. If the PLTS customer is no longer provisioned due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.

3.5.2 Rates

Residential Monthly Rate	$39.95

BASIC LOCAL EXCHANGE SERVICE

3.6 CONSUMER CHOICE SAFE HARBOR OPTIONS

3.6.1 Regulations

A. In addition to the other products and service offered by the Company, the Company offers the following packages required by the Public Utilities Act.
B. Long distance and other calls and services are available at an additional cost.
C. Prices do not include other applicable charges, such as taxes and surcharges, which may vary by location.

3.6.2 Extra Package

A. The Extra Package consists of a stand-alone residential network access line and unlimited local calls.
B. The price for the Extra Package is $ 17.55.

3.6.3 Plus Package

A. The Plus Package consists of a stand-alone residential access line, unlimited local calls and the customer's choice of 2 vertical services offered by the Company.
B. The price for the Plus Package is $ 21.55.
C. A Customer may select from the following vertical services:
   1. Voice Mail
   2. Call Forwarding
   3. Call Waiting
   4. Multi-Ring
   5. Three-Way Calling
   6. Caller ID
   7. Repeat Dialing
   8. Return Call
   9. Selective Call Rejection
   10. Call Forward Busy
   11. Call Forward/No Answer

D. Vertical Services are explained in greater detail in Section 9 of this Tariff.
E. Secondary Order charges do not apply if the customer selects two Veritcal Services when the customer initiates the Plus Package.

SERVICE CHARGES

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SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES

4.1.1 General

A. Service Connection Charges are nonrecurring charges for establishing or modifying telephone services. Service Connection Charges are incurred by customer-initiated requests only, and are classified as neither local exchange nor interexchange telecommunications services.

B. Unless specifically exempted in this or other Sections of this tariff, Service Connection Charges apply to all customer-initiated requests, and are in addition to all other scheduled rates and charges, including, but not limited to, Initial Nonrecurring Charges (INC) and Construction Charges.

C. The charges specified herein reflect service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the customer. For customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable Service Connection Charges (excluding the Service Ordering Charge) shall apply.

Customer requests performed on an out-of-hours basis shall also incur a 100% add-on to applicable Service Connection Charges (excluding the Service Ordering Charge) along with any additional costs that may be involved.

D. Service Connection Charges for the initial establishment of telephone service are payable with the first bill rendered for service, subject to Advance Payments as defined in Section 2.

At the time of the request for service, the customer may elect to pay Service Connection Charges in equal installments over a period of three (3) months without interest. Customers selecting this payment option are required to pay each monthly installment in full or be subject to a Late Payment Charge as specified in Section 2.

E. One or more types of Service Connection Charges may apply, based on the customer request.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.2 Application of Rates and Charges

A. General

1. Service Connection Charges apply when the following activities are performed at the request of the customer:

   a. Service Ordering Charge - Receiving, recording, and processing information necessary to execute a customer's request for service.

   b. Line Connection Charge - Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office, cable, or Standard Network Interface.

2. Service Connection Charges are differentiated by type of work function and service to which the work is performed.

3. Residence Service Connection Charges apply to residence customer, as defined in Section 2, requests for single line residence Exchange Service. Business Service Connection Charges apply to business customer, as defined in Section 2, requests for single line business Exchange Service, Payphone Line Service, and Customer Owned Pay Telephone Service. Complex Service Charges apply to all other requests for services, including, but not limited to, Centrex, Key Trunk, PBX trunks, Basic Rate ISDN, and Telecommunications Channel Services except as further provided in this paragraph.

   DS1 Service Connection Charges apply to requests for High Capacity Digital Services operating at speeds of 1.544 MBPS.

   DS3 Service Connection Charges apply to requests for High Capacity Digital Services operating at speeds of 44.736 MBPS.

4. The application of Service Connection Charges for Transfer of Service is as defined and provided in Section 2.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.2 Application of Rates and Charges (Continued)

B. Service Ordering Charges

1. One Service Ordering Charge applies for each customer request for new connection, move or change in telephone service, or restoral of service after permanent disconnection.

2. The Service Ordering Charge applies per order, for all customer-initiated service requests. For residence and business Exchange Services, the term "per order" means all work or service requested by the customer during the same contact or by the same communication for completion or provision on the same due date at the same location.

   For all other services, one Service Ordering Charge applies for each service or channel requested. One Service Ordering Charge applies for each mileage circuit between points on separate premises. Multiple services or channels between the same points, multipoint channels, and extensions on mileage channels ordered at the same time to be provided between or at the same point(s), and for completion or provision on the same due dates, are included under the same Service Ordering Charge.

   For business customer requests involving multiple service types, requested by the customer during the same contact or by the same communications for completion or provision on the same due date at the same location, one primary Service Ordering Charge applies for the highest grade of service, as defined by the Company. For other additional services, the appropriate Secondary Service Ordering Charge applies. For services of like grade, as defined by the Company, one primary Service Ordering Charge applies for the first service. Secondary Service Ordering Charges apply for additional services.

3. The Service Ordering Charge applies for all changes in service requested by a customer that require the issuance of a service order, except as defined in Section 4.1.3.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.2 Application of Rates and Charges (Continued)

B. Service Ordering Charges (Continued)

4. Service Ordering Charges are classified as Primary, Secondary, or Record. One of the following applies for each customer-initiated request:

a. Primary Service Ordering Charge - applies to customer requests for the initial connection of service, re-establishing service at a new location, establishing an additional billing account, or changing a residence account to a business account.

b. Secondary Service Ordering Charge - applies to customer requests to add, change or upgrade existing telephone service, or to otherwise modify service, including:

- Add additional exchange access lines to an existing account.
- Change of telephone number.
- Add or change Custom Calling Services features.
- Add or change line features, hunting arrangements, or other line terminations.
- Change in type of service.
- Change 900/976 Blocking to Unblocking.
- Change from Telecommunications Channel Service to High Capacity Digital Service.
- Add or change of optional features on an existing line or channel.
- Add 900/976 Blocking after initial blocking on the line has been added and removed.

c. Record Service Ordering Charge - applies to customer requests which do not involve central office or premises work, including:

- Change or addition involving Directory Listings.
- Legal name changes.
- Establishment or change of designation for Billed Number Screening, Collect, and/or Third Number.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.2 Application of Rates and Charges (Continued)

C. Line Connection Charge

1. One Line Connection Charge applies per line, trunk, or channel, between a customer designated premises and its associated serving wire center that requires central office, outside plant, and/or Standard Network Interface work performed due to a customer-initiated request. For multipoint services, an additional Line Connection Charge will apply for each link between Company locations associated with central office bridging.

2. One Line Connection Charge applies per line changed for each customer-requested change in telephone number. When a change in the main number of a hunt group requires, for service reasons, other numbers in that hunt group to change, only one Line Connection Charge applies.

3. Line Connection Charges are applicable each time service is established at a location. No Line Connection Charge applies when service is assumed, in accordance with Transfer of Service, as defined in Section 2.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.3 When Service Connection Charges Do Not Apply

A. Installations, moves, or changes of Public Telephones.

B. Service re-established after destruction of the customer's premises by act of God or a public enemy, whether at the same or another location. However, Service Connection Charges apply to service established at a temporary location.

C. Changes required, in the opinion of the Company, for the proper maintenance of the service or changes made at the initiative of the Company for service reasons.

D. Changes to or correction of a customer billing address.

E. Removal or discontinuance of service.

F. Calling card requests.

G. Service restoral after denial for nonpayment, provided the service has not been terminated. Rather, the Restoral of Service Charge, as specified in Section 4.2, applies.

H. Other occasions or services as specifically addressed in this tariff.

I. For active duty members of the United States military and their dependents with valid military ID cards, all service connection charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.

SERVICE CHARGES

4.1 SERVICE CONNECTION CHARGES (Continued)

4.1.4 Rates and Charges

	OCC	INC
Service Ordering Charge		
Primary, per order		
Residence	RPO	$ 25.25
Business	BPO	32.00
Complex	CPO	76.00
DS1	DSP	105.00
DS3	D3P	110.00
Secondary, per order		
Residence	RSO	$ 18.50
Business	BSO	26.50
Complex	CSO	45.00
DS1	D1S	50.00
DS3	D3S	50.00
Record, per order		
Residence	RRO	$ 12.00
Business	BRO	15.50
Complex	BRO	15.50
DS1	BRO	15.50
DS3	BRO	15.50
Line Connection Charge, per line		
Residence	RLC	$ 20.00
Business	BLC	42.00
Complex	CLC	37.00
DS1	D1L	250.00
DS3	D3L	300.00

SERVICE CHARGES

4.2 RESTORATION OF SERVICE

4.2.1 General

A. When the service of a customer has been suspended for non-payment, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral of Service Charge applies. The customer will be required to pay all outstanding charges up to the date of disconnect before service is restored.

B. The Restoral of Service Charge does not apply to the first restoral for each customer during a calendar year. The first billing subsequent to such reconnection will reflect the Restoral of Service Charge and an offsetting credit.

C. Subsequent to the completion of an order to terminate the service, it will be reestablished only upon the basis of a new service application.

4.2.2 Rates and Charges

	OCC	INC
Restoration of Service		
Residence	RRC	$25.50
Business	BRC	25.50

SERVICE CHARGES

4.3 MAINTENANCE VISIT CHARGE

4.3.1 General

A. The Maintenance Visit Charge applies for time spent on a customer's premises by a Company employee during which it is determined a service difficulty or trouble reported results from customer-provided terminal equipment and/or communications systems connected to Company facilities or in detariffed CPE provided by the Company.

B. The Maintenance Visit Charge will be credited to the customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

C. The time period for which the Maintenance Visit Charge is applied will commence when Company personnel arrive at the customer premises and end when work is completed. The rates for Maintenance of Service vary by time of day and day of week, based upon actual time associated with each customer request, as further described in this Section.

4.3.2 Application of Rates and Charges

A. Residence Maintenance Visit Charge applies to residence customer, as defined in Section 2, requests for single line residence exchange maintenance. Business Maintenance Visit Charges applies to all other requests for services, including, but not limited to, business Exchange Service, Payphone Line Service, Key Trunk, PBX Trunk, Basic Rate ISDN, Telecommunications Channel Services, High Capacity Digital Service, and Centrex Service.

B. The minimum charge for a Maintenance Visit Charge is one-half (½) hour.

C. For purposes of this Section, basic time refers to the period when services are performed by the Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Company on business days but outside of regularly scheduled work hours. Premium time refers to the period when services are performed by the Company on non-business days, such as, weekends and Company holidays.

SERVICE CHARGES

4.3 MAINTENANCE VISIT CHARGE (Continued)

4.3.3 Rates and Charges

	OCC	INC
Basic Time, per technician		
First one-half (1/2) hour		
Residence	RMB	$40.00
Business	BMB	40.00
Each Additional one-quarter (1/4) hour		
Residence	RBA	$20.00
Business	BBA	20.00
Overtime, per technician		
First one-half (1/2) hour		
Residence	RMO	$60.00
Business	BMO	60.00
Each additional one-quarter (1/4) hour		
Residence	ROA	$30.00
Business	BOA	30.00
Premium Time, per technician		
First one-half (1/2) hour		
Residence	RMP	$80.00
Business	BMP	80.00
Each additional one-quarter (1/4) hour		
Residence	RPA	$40.00
Business	BPA	40.00

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES

5.1.1 General

A. All rates and charges quoted in this tariff provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs.

B. When the revenue to be derived from the service or channels is not sufficient to warrant the Company assuming the unusual costs of providing the necessary construction, the customer may be required to pay all or a portion of such costs, the amount depending upon the circumstances in each case.

C. When construction is provided by a connecting company, charges made to the customer will be based on the charges of the connecting company.

D. Where a customer is so located it is necessary to use private right-of-way to furnish a service or channels and the Company is unable to obtain the required right-of-way without costs, the customer may be required to pay the entire costs involved in securing such right-of-way.

E. When attachments are made to poles of other companies in lieu of providing pole line construction for which the customer would be charged under the provisions of this Section, the cost to the Company of such attachments and the cost of obtaining the use of such poles is borne by the customer.

F. The Company has ownership of the constructed facilities, except for pole lines or conduit provided on private property at the customer's expense.

G. Construction charges are payable at the time application for service is signed or when the account is rendered, at the option of the Company. A deposit on construction charges may be required before construction work is started.

H. "Cost", as used in this Section, is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.

I. Any pole line or underground construction furnished by the customer is subject to the approval of the Company.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.2 Construction on Private Property

A. Poles and fixtures or underground conduit on private property must be furnished and maintained by the customer unless furnished as a part of the Company's distributing plant for serving customers in general.

B. Labor and material necessary in providing pole lines or underground conduit on private property of the customer may be furnished by the customer, or by the Company and charged to the customer at cost, at the customer's option. Title to such pole lines or conduit is vested in the customer.

C. All construction on private property is to be under the exclusive control of the Company as long as it is used by the Company in the furnishing of its services, except as the control of such pole line construction may be shared with another company using poles jointly with the Company.

D. Exposed wiring is the standard method of wiring in all buildings where no conduit or other means of concealment is provided. When concealed wiring is desired in buildings where no means of concealment is provided, the applicant may be charged the difference between the installation costs of the concealed wiring and the costs of the standard exposed wiring. However, if suitable interior conduit, grooving, molding, wainscoting, or other similar means of concealment are provided, either by the building owner or by the applicant, the wiring is installed therein by the telephone company without additional charge.

5.1.3 Construction of Rural Line Extensions

A. Furnishing of Facilities

1. Extension of Pole Lines by the Company

a. The Company will extend its pole line without additional charge for one-half mile beyond present facilities to serve each applicant for service, subject to the provisions of Section 5.1.3.A.1.c, following.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.3 Construction of Rural Line Extensions (Continued)

A. Furnishing of Facilities (Continued)

1. Extension of Pole Lines by the Company (Continued)

b. If an extension in excess of one-half mile per applicant is necessary, the applicant will be required to pay in advance for all pole line construction in excess of one-half mile at the rate of six dollars and seventy-eight cents ($6.78) per one hundred (100) feet or major fraction thereof.

c. Measurements shall follow the route of the pole line, but shall not include the distance between the last pole and the building in which the telephone is located.

2. Extension of Wire Plant Only

a. Where the Company's pole line facilities are in place, in locations where exchange service is not furnished, and it is necessary to install only wire plant to reach an applicant for service, the Company will extend such wire plant one-and-one-half (1-1/2) miles on the Company's existing pole facilities, subject to the provisions of Section 5.1.3.A.2.b, following.

b. If an extension of wire plant in excess of one-and-one-half (1-1/2) miles per applicant is necessary, the applicant will be required to pay in advance for such additional wire plant at the rate of one dollar and seventy cents ($1.70) per one hundred (100) feet or major fraction thereof.

c. Ownership of the entire line shall be vested in the Company, which shall be responsible for the maintenance and replacement thereof.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.3 Construction of Rural Line Extensions (Continued)

A. Furnishing of Facilities (Continued)

3. Right-of-Way on Private Property

Applicants for whom extensions are made shall, when necessary to cross private property, provide the Company with permanent grants of right-of-way and tree trimming permits on such private property without expense to the Company for the construction, operation, and maintenance of such line extensions. Such grants and permits as are necessary shall be furnished to the Company in advance of any construction by the Company.

B. Initial Contract Period

Where extensions of present facilities are required, the initial contract period for service shall be as follows:

	Pole Line Extension	Wire Extension on Company Pole Line	Initial Contract Period
1.	One pole or less	2 spans or less	One Month
2.	More than one pole but not to exceed one-quarter mile	More than two spans but not to exceed three-quarters mile	One Year
3.	Over one-quarter mile, but not to exceed one-half mile	Over three-quarters mile, but not to exceed one-and-one-half miles	Two Years
4.	Over one-half mile	Over one-and-one half miles	Three Years

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.3 Construction of Rural Line Extensions (Continued)

C. Refunds on Contributions or Extensions

1. When a new applicant within one-half (1/2) mile desires service, within three (3) years after completion, from a pole line or wire plant extension or which customers have contributed part of the cost, the Company will compute the amount of contribution required as if the applicant had been one of the original customers who contributed to the extension. If the applicant accepts service, the Company will refund to each original customer an amount based upon the contribution that would have been required from each if the new applicant had been one of the original customers.

2. When a new applicant located more than one-half (1/2) mile from the beginning of a pole line extension, or more than one-and-one-half (1-1/2) miles from the beginning of a wire plant extension, desires service within three (3) years after completion, the applicant shall pay to the Company a pro-rata share of the total contribution for the extension, calculated on the basis of the new applicant having been one of the original customers. If the applicant accepts service, the Company will refund to each original customer an amount based upon the contribution that would have been required from each if the new applicant had been one of the original customers.

3. No refunds will be made by the Company to any customer in excess of the actual amount contributed by such customer.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.4 Special Types of Outside Construction

A. When underground construction is desired by the customer, where aerial facilities ordinarily would be provided without a construction charge to the customer, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit is constructed and maintained by or at the expense of the customer. The construction charge made to the customer is based on the cost of the underground cable, including the cost of installing the cable, less the estimated cost to the telephone company of installing such aerial facilities as would be required for similar use. The underground conduit shall be constructed in accordance with plans and specifications furnished by or acceptable to the telephone company.

2. The duct or ducts required in the underground conduit by the telephone company are reserved for its exclusive use.

3. Where cable is laid in a trench, the construction charge made to the customer is based on the cost of the armored cable including the cost of installing the cable less the estimated cost to the Company of installing such aerial plant as would be required for similar use.

4. Cable installed in conduit or trench will be maintained and replaced at the expense of the Company. However, repairs to or replacements of cable made necessary by damages caused by the customer, his employees or representative, or by water freezing in improperly drained conduits, will be at the customer's expense.

B. When circuitous routing or special type of construction is provided at the customer's request, in cases where facilities would ordinarily be provided without construction charge to the customer, the excess cost of the special construction is borne by the customer.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 CONSTRUCTION CHARGES (Continued)

5.1.5 Underground Construction to Replace Aerial Facilities

Where aerial facilities are used to provide service or channels to a customer and subsequently the customer desires such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:

A. The underground conduit or trench is provided and maintained by or at the expense of the customer.

B. The customer is charged the cost of dismantling and removing the aerial facilities.

C. The customer is charged the cost of the cable including its installation in the conduit or trench.

D. The cable is maintained and replaced at the expense of the telephone company. However, repairs or replacements of cable made necessary by damages caused by the customer, his employees or representatives, or by water freezing in improperly drained conduits will be at the customer's expense.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 SPECIAL SERVICE ARRANGEMENTS

5.2.1 General

A. If a customer requests a special type or finish of equipment, or a special type of service for which provision is not otherwise made, and when, in the judgment of the telephone company, it is feasible to comply with such a request, an installation charge and/or monthly charge will be made, as determined by the circumstances in each case.

B. For special equipment and arrangements, charges equivalent to the estimated cost of furnishing such equipment and arrangements apply.

5.2.2 Estimated Cost

A. Estimated cost consists of an estimate of the following items to the extent they are applicable:

1. Cost of maintenance.

2. Cost of operations.

3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

4. Administration, taxes, and uncollectible revenue on the basis of reasonable average charges for these items.

5. Any other specific items of expense associated with the particular situation.

6. A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 SPECIAL SERVICE ARRANGEMENTS (Continued)

5.2.2 Estimated Cost (Continued)

B. Estimated cost installed as mentioned in Sections 5.2.2.A.3 and 5.2.2.A.6, preceding, includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way, and any other items which are chargeable to the capital accounts.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

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DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.1 GENERAL

6.1.1 Provision of Directory Listings

A. The regulations for directory listings shown in this Section, apply only to the directory assistance records and the alphabetical directory or that section of the directory containing the regular alphabetical list of customers' names.

B. The alphabetical list of customers' names is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service. Special prominence or arrangement of names is not contemplated, nor is any form of listing that does not facilitate directory service, or is otherwise objectionable or unnecessary for purpose of identification.

C. The Company reserves the right to limit the length of any listing by the use of abbreviations when, in the Company's judgement, the clearness of the listing or the identification of the customer is not impaired.

D. Any listing information requiring an additional line(s) which in the judgement of the Company exceeds the provisions in C. preceding, may be billed at the appropriate Additional Listing rate, as specified in Section 6.2.4.B following, for each line required.

E. Listings are provided in connection with all classes of exchange service, except public telephone service.

F. In connection with residence service, listings will be limited to the following:

1. The individual name of the customer.

2. The individual name of a member of the customer's family or a person residing in the customer's household.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.1 GENERAL (Continued)

6.1.1 Provision of Directory Listings (Continued)

G. In connection with business service, listings will be limited to the following:

1. The individual name of the customer.

2. The name under which the customer does business as evidenced by signs on the premises, letterheads, and the name under which the bank account is carried.

3. The name under which a business is actually being conducted by someone other than the customer and which the customer is authorized by such other to use.

4. The individual names of the officers, partners, or employees of the customer.

H. When questions arise regarding the right of a customer to either list the name of a business which the customer claims authorization to represent, or to use a listing which includes the trade name of another, the Company may require the customer to secure written authority for the use of such name or trade name from its owner. This written authority shall be addressed to the Company to request acceptance for insertion or continuance of such listing. The Company further reserves the right to refuse to accept or to delete such listing where such written authority is not furnished or authority is withdrawn by the owner of the name or trade name by means of a written statement addressed to the Company.

I. The provisions of this Section are in addition to any limits of liability or indemnification contained in Section 2.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.2 TYPES OF LISTINGS

6.2.1 Primary Listings

A. One listing, termed the Primary Listing, is provided without charge for each separate customer service unless specified otherwise elsewhere in this tariff.

B. Omission of a Primary Listing at a customer's request does not entitle the customer to an Additional Listing without charge in connection with any of the customer's other lines or services.

C. As of June 30, 1970, all telephone companies in Illinois will list in one another's directories those customers (Primary Listings only) whose postal address is not the same as the serving exchange name and where the directory assistance records are not interlocked. These listings are known as Postal Address Listings (PAL).

D. Multi-line residence or business customers are provided with one Primary Listing per hunt group. A listing on a second number in a hunt group will be considered an Additional Listing, and be billed at the appropriate rate in Section 6.2.4.B following.

6.2.2 Additional Listings

A. An Additional Listing is any listing of a name or information beyond which the customer is entitled in connection with their regular service.

B. Alternate Call Listing identifies an Additional Listing indented under another listing, providing a different telephone number that can be called to reach the customer.

C. Cross Reference Listing identifies an Additional Listing that refers directory users from a commonly used name to a listing by which the customer desires to be known, or from a former name to a new name.

D. Foreign Directory Listing identifies an Additional Listing to be included in a directory that is not the customer’s local directory.

E. Additional Directory Line identifies an Additional Listing that requires an additional line(s).

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.2 TYPES OF LISTINGS (Continued)

6.2.3 Dual Name Listings

A. Dual Name Listings are limited to customers subscribing to residence service.

B. Dual Name Listings may be provided for:

1. any two individuals who share the same surname and reside at the same address with the same telephone number;

2. persons known by more than one given name; or,

3. listing the given name of a deceased spouse.

6.2.4 Rates and Charges

A. One Primary Listing, as specified in Section 6.1.1 preceding, is provided without charge for each separate customer service.

B. For each Additional Listing commencing from the date the information records are posted:

	S&E	Monthly Rate
Additional Listing	ADRADLS	$1.00
Alternate Call Listing	ADRALST	1.00
Cross Reference Listing	ADRCRLS	1.00
Foreign Directory Listing	ADRFRGN	1.00
Additional Directory Line	ADRELST	1.00

Service Ordering Charges, as provided in Section 4, may apply.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.2 TYPES OF LISTINGS (Continued)

6.2.4 Rates and Charges (Continued)

C. Dual Name Listings

1. At the customer's request, a Dual Name Listing will be provided as a Primary Listing at no recurring charge.

2. Dual Name Listings may be provided as Additional Listings at the Additional Listing rate, as specified in Section 6.2.4.B preceding.

3. A residence Record Order Charge, as provided in Section 4, applies for:

   a. changing a single name Primary Listing to a Dual Name Primary Listing;

   b. changing a single name Additional Listing to an Dual Name Additional Listing;

   c. changing a Dual Name Additional Listing to a Dual Name Primary Listing; or,

   d. changing the Primary or Dual Name Additional Listing once established.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.3 NON-PUBLISHED AND NON-LISTED DIRECTORY SERVICE

6.3.1 General

A. Non-Published Directory Service provides for a customer's telephone number not to be listed in either the Company's directory assistance records or its alphabetical directory.

B. Non-Listed Directory Service provides for a customer's telephone number to be omitted from the Company's alphabetical directory.

C. The Company may, at its option, require the customer's request for either of these services to be in writing. Upon implementation of the customer's request, the Company will exercise reasonable care in taking the following precautions:

1. Not to publish the Non-Published number in any of its publicly distributed directories, and will omit this number from the Company's directory assistance records.

2. Not to publish the Non-Listed number in any of its publicly distributed directories. However, such information will be listed on the Company's directory assistance records and no attempt will be made to protect it from disclosure.

3. Except when required by law, not to disclose the Non-Published number, regardless of any claim of emergency, to any person other than to representatives of a law enforcement agency, to its own employees for use in connection with service records, to persons involved in the Company's billing and collection activities, to telecommunications common carriers for use in making their telecommunications services available to the customer, or to other telephone customers billed for calls placed from the Non-Published number.

4. The Company reserves the right to forward the name, address, and telephone number of Non-Published Directory Service customers to governmental agencies authorized by ordinance to establish E-9-1-1 Service, and/or to other telephone companies providing switching services for the provision of E-9-1-1 Service for inclusion in the database of the network portion of an E-9-1-1 system.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.3 NON-PUBLISHED AND NON-LISTED DIRECTORY SERVICE (Continued)

6.3.1 General (Continued)

D. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a Non-Published Directory Service customer in the directory or disclosing such a telephone number to any calling party shall be attached to the Company. Where such a number is published or is disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such service during the twelve monthly billing periods preceding the error, plus waiver of the service charge for a change of telephone number.

E. In the event a Non-Listed number is inadvertently printed in a Company directory, the Company's liability shall be limited to and satisfied by a refund or waiver of the Non-Listed Directory Service charge for the period the directory is in service.

6.3.2 Regulations and Restrictions

A. Non-Published and Non-Listed Directory Service will not be furnished in connection with certain automatic announcement, automatic answering and recording, or recorder coupler services as outlined in the General Regulations, Section 2.

B. Non-Published Directory Service is not available to an individual living in a hotel, apartment house, boarding house, hospital, retirement home, club, or like complex which is listed under the number of the PBX or PABX Service furnished to such premises.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.3 NON-PUBLISHED AND NON-LISTED DIRECTORY SERVICE (Continued)

6.3.3 Rates and Charges

	S&E	Monthly Rate
A. Non-Published Directory Service	ADRNPUB	$ 2.00
Non-Listed Directory Service	ADRNLST	1.50

B. The rates listed in A. preceding for Non-Published Directory Service do not apply to the following:

1. Special Reversed Charge Toll (Enterprise) Service.

2. Foreign Exchange Service where the customer is also furnished other exchange service and such service is listed in the directory.

3. Additional service furnished to the same customer who has service listed in the telephone directory at the same address.

4. Temporary service furnished for short periods, such as, elections or special events (e.g. fairs, exhibits, parades, etc.).

5. Inward Wide Area Telecommunications (800 Service).

6. Service to data terminals or assemblies with no voice use.

7. Service to apartment house security system.

8. Customer Owned Pay Telephone Service.

C. Service connection charges, as provided in Section 4, apply in addition to the rates and charges specified in this Section.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE

6.4.1 General

Directory Distribution Information

A. Upon issuance, one copy of each local directory shall be distributed to each customer served by that directory.

B. At the customer's request, additional directories will be furnished at no additional charge where the Company believes it will provide more efficient use of telephone service. The Company will furnish, when requested by the customer, directories for up to five other exchanges in the same Numbering Plan Area (Area Code) for each access line servicing a customer, at no charge to the customer.

C. Directories in addition to those furnished as provided above will be furnished at the rates specified in the Directory Price List in Section 6.5.2 following plus an additional charge of 10% of the directory price for handling plus the appropriate postage charge, if any.

D. The price for directories not listed in the Directory Price List in Section 6.5.2 following is the Company's cost plus an additional charge of 10% of the directory price for handling plus the appropriate postage charge, if any.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List

The following symbols are used:

WP = White Pages
YP = Yellow Pages

Note: Absence of above symbols indicates a combined White and Yellow Pages Directory.

Locality	Directory Price
Abingdon – See Galesburg	
Agnew – See Dixon	
Alhambra-Grantfork – See Highland	
Alton	$11.22
Amboy – See Dixon	
Ashton – See Dixon	
Avon – See Galesburg	
Bartonville – See Peoria	
Bath – See Havana	
Beardstown	7.48
Bethalto – See Alton	
Bloomington	10.55
Bushnell – See Macomb	
Cahokia – See East St. Louis	
Cameron – See Galesburg	
Canton	7.48
Carlinville	8.46
Carthage	7.95
Caseyville – See Collinsville	
Cass-Morgan	6.75
Chadlerville – See Cass-Morgan	
Chadwick – See Savanna	
Chillicothe	9.07

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List (Continued)

Locality	Directory Price
Coleta – See Savanna	
Collinsville	$10.78
Como – See Dixon	
Cottage Hills – See Alton	
Creston – See Dixon	
Creve Coeur – See Peoria	
DeKalb	15.00
Deer Creek	8.23
Delavan	7.48
Dixon	14.70
East Alton – See Alton	
East Galesburg – See Galesburg	
East Moline – See Quad Cities-IL	
East Peoria – See Peoria	
East St. Louis	10.78
Easton – See Cass-Morgan	
Edwardsville	10.78
Emerson – See Dixon	
Fairmount City – See East St. Louis	
Farmington – See Canton	
Forest City – See Pekin	
Foreston – See Savanna	
Franklin Grove – See Dixon	
Freeport Areawide	12.50
Galena	7.48
Galesburg	14.50
Galt – See Dixon	
Geneseo	12.20
Geneva	9.68

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List (Continued)

Locality	Directory Price
Gillespie – See Carlinville	
Glasford	$ 7.80
Grand Detour – See Dixon	
Granville	7.95
Green Valley – See Pekin	
Greenville	7.48
Groveland – See Pekin	
Hamel-St.Jacob	13.60
Harmon – See Dixon	
Hartsburg	8.23
Havana	14.45
Henderson – See Galesburg	
Highland	8.87
Kewanee	9.18
Kilbourne – See Havana	
Knoxville – See Galesburg	
La Harpe	12.00
Lacon	14.70
Lanark-Brookville – See Savanna	
Leaf River	7.80
Lewiston – See Canton	
Lincoln-Mt. Pulaski	9.18
Litchfield-Hillsboro	14.50
London Mills – See Galesburg	
Loves Park – See Rockford	
Mackinaw – See Pekin	
Macomb	9.18
Manito – See Pekin	

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List (Continued)

Locality	Directory Price
Marquette Heights – See Pekin	
Mason City	$ 6.45
Mendota	8.98
Metamora	12.20
Mid Century South	7.80
Milan – See Quad Cities-IL	
Milledgeville – See Savanna	
Minonk	8.46
Moline – See Quad Cities-IL	
Monmouth	8.87
Monroe Center – See Dixon	
Morrison	9.85
Morton	8.98
Mount Carroll – See Savanna	
Mount Olive	8.68
Mt. Morris – See Dixon	
Mt. Pulaski – See Lincoln-Mt. Pulaski	
Nachusa – See Dixon	
Nelson – See Dixon	
New Windsor – See Viola-New Windsor	
North Pekin – See Pekin	
Oneida	10.45
Oregon – See Dixon	
Orion	12.60
Pekin	16.15
Pemrose – See Dixon	
Peoria	15.62
Peoria Heights – See Peoria	
Polo – See Savanna	
Prairieville – See Dixon	

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List (Continued)

Locality	Directory Price
Princeton	$ 8.98
Quad Cities-IL	15.62
Reynolds	9.02
Rochelle – See DeKalb	
Rock Falls – See Sterling	
Rock Island – See Quad Cities-IL	
Rockford	16.28
Rosewood Heights – See Alton	
Rushville	6.60
San Jose – See Pekin	
Savanna	12.95
Shannon – See Savanna	
Silvis – See Quad Cities-IL	
South Pekin – See Pekin	
Sparland – See Lacon	
Spring Valley – See Princeton	
St. Charles – See Geneva	
Sterling	7.92
Steward – See Dixon	
Streator	8.98
Sublette – See Dixon	
Talbott – See Pekin	
Thomson – See Savanna	
Topeka – See Havana	
Tremont – See Pekin	
Viola-New Windsor	16.28

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.4 DIRECTORY SERVICE (Continued)

6.4.2 Directory Price List (Continued)

Locality	Directory Price
Washington	$ 8.98
Washington Park – See East St. Louis	
Wataga – See Galesburg	
Williamson – See Staunton	
Wood River – See Alton	
Woodhull	9.68
Worden – See Hamel-St. Jacob	
Yates City	12.00

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION

6.5.1 General

A. The Company provides Directory Assistance Call Completion (DACC) Service to customers who have accessed local Directory Assistance. Directory Assistance Call Completion service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS).

B. Directory Assistance Call Completion is activated by the customer when the customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt. The DACC announcement prompt will be given when the customer receives the requested directory number from the automated Directory Assistance System (DAS).

C. The calling number and the number requested to be completed must be in the same Metropolitan Service Area (MSA) or the local calling area where the request originated.

D. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.

E. In addition to the Call Completion charge, normal existing Directory Assistance charges will apply. All toll, message, or minute of use charges are also applicable.

F. If a call is not completed, i.e. busy or don't answer, no charge for the Directory Assistance Call Completion Service is applicable. However, the appropriate charge for the Directory Assistance call will apply.

G. Calls will not be completed to Non-Published numbers.

DIRECTORY LISTINGS AND DIRECTORY SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

6.5.1 General (Continued)

H. The following customer groups are not offered this call completion service:

- Payphone Line Service and COPTS
- Hospitals
- Hotels/Motels
- Prisons/Inmates
- Wide Area Telecommunications Service (WATS)
- Cellular
- Interexchange Carriers

I. Alternate billing, such as, collect, bill to third number, or calling card options, is not available.

J. Directory Assistance Call Completion will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.

K. Directory Assistance Call Completion will not be provided to Independent Telephone Companies or Secondary Exchange Carriers that have access to the Company's Directory Assistance service.

6.5.2 Rates and Charges

A. The following charge is for the automatic completion of a Directory Assistance call after receipt of the requested telephone number.

	INC
Directory Assistance Call Completion, per call	$ .30

B. Directory Assistance Call Completion charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.

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COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE

7.1.1 General

A. High Capacity Digital Services consist of DS1, DS3, and Fractional DS1 channels and equipment. DS1 High Capacity Digital Service consists of two-point digital channels and equipment that provide simultaneous two-way transmission of serial, isochronous digital signals at a transmission speed of 1.544 Mbps. DS3 High Capacity Digital Service consists of two-point optical channels and equipment that provide simultaneous two-way transmission of serial, isochronous digital signals at a transmission speed of 44.736 Mbps. Intra-MSA Capacity Digital Services are provisioned as both local intra-exchange and interexchange services.

Fractional DS1 channels provide simultaneous, two-way transmission at contiguous bit rates of 128.0, 256.0, and 384.0 Kbps. Fractional DS1 channels operate over the combined bandwidth of adjacent channels to create a contiguous bit rate.

Due to technical limitations associated with the provision of Fractional DS1, this service will be offered only in end offices where a compatible channel bank exists and the distance between the central office and the customer-designated premises is less than or equal to 12,000 feet.

B. The customer is responsible for the termination of High Capacity Digital Service at the customer-designated premises.

C. DS1 High Capacity Digital Service is provided on a protected or non-protected basis. The DS1 channel protection feature provides protection by automatically switching the in-service channel to a spare channel when trouble conditions are experienced. The quantity of in-service channels to a protection channel will not exceed a ratio of 4 to 1.

D. Completion of DS3 High Capacity Digital Service requests may be delayed due to lack of appropriate facilities, construction season, or other complications.

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.1 General (Continued)

E. High Capacity Digital Service may be used to connect two customer-designated premises; a customer-designated premises and a Company central office; or a customer-designated premises and a Company central office for terminating in a central office multiplexer.

F. The customer, depending upon the configuration of their High Capacity Service, will have the option of purchasing either a regular Channel Termination or an Interface Connection.

7.1.2 Regulations

A. DS1 and DS3 High Capacity Digital Services are available only on a two-point basis.

B. DS1 and DS3 High Capacity Digital Services are furnished 24-hours daily, seven days a week.

C. DS1 and DS3 High Capacity Digital Services are only available from central offices equipped for digital transmission.

D. DS1 High Capacity Digital Service is designed to provide an average performance of at least 98.75% error-free seconds of transmission over a continuous 24-hour period.

DS3 High Capacity Digital Service is designed to provide an average transmission performance of at least 99% error-free seconds and 99.925% availability of bits over a continuous 24-hour period.

Service is considered interrupted when the customer reports to the Company that continuity has been lost or the service is operating at a performance level of 300 or more seconds of transmission containing errors in a consecutive 15 minute period.

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.2 Regulations (Continued)

E. The Company will provision and maintain High Capacity Digital Services to transmission specifications and performance levels defined in standard technical references. Copies of the current technical reference used by the Company will be available for inspection by customers, upon request. Changes in technical references will be adopted by the Company, consistent with the Company's overall network compatibility requirements.

7.1.3 Application of Rates and Charges

A. As a competitive service, the Company may offer High Capacity Digital Service to individual customers on such terms and for such rates and charges, as it deems reasonable. Individual contracts will specify the terms, length of service, conditions, capabilities, and rate levels applicable to those customers. Such contracts will be filed with the Commission within ten days after their execution.

B. The rates and charges applicable to High Capacity Digital Service are based upon the use of service arrangements and equipment consistent with the standard operating practices of the Company. When, at the request of the customer, the Company is required to furnish this service in a non-standard manner, or the service arrangement involves unusual costs, Special Construction Charges, as provided in Section 5, may apply in addition to the rates and charges specified in this Section.

C. High Capacity Digital Service is composed of the following rate categories:

Channel Termination - provides for the communication path between a customer-designated premises and the serving wire center of that premises. One Channel Termination charge applies per customer-designated premises at which the circuit is terminated.

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.3 Application of Rates and Charges (Continued)

C. High Capacity Digital Service is composed… (Continued)

Channel Mileage - provides for the end office equipment and the transmission channel between the serving wire centers associated with two customer-designated premises not within the same serving wire center or between the serving wire center and Company hub locations. Channel Mileage rates are composed of the Channel Mileage Facility rate and the Channel Mileage Termination rate.

1. Channel Mileage Facility - provides for the transmission path between the serving wire centers. Rates for this element are mileage sensitive, and will be applied per circuit, per mile.

2. Channel Mileage Termination - provides for the central office equipment associated with terminating the Channel Mileage Facility. The rate for this element will be applied once per serving wire center for each customer-designated premises or Company hub where the circuit is terminated.

D. Interface Connection

The Interface Connection, used in lieu of the Channel Termination component, is based upon the customer's service configuration and provides the connection between the customer and the Company central office. This service element applies to customers choosing to lease central office space for local service.

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.3 Application of Rates and Charges (Continued)

E. Optional Features and Functions

Optional Features and Functions may be added to High Capacity Digital Service to improve the service's quality or utility. The features or functions may represent an end result in terms of performance characteristics that may be obtained, rather than specific identifiable equipment.

1. Central Office Multiplexing is an optional service that provides multiplexing capability at Company central offices in conjunction with DS3 and DS1 High Capacity Digital Service. These multiplexing rates are shown in Section 7.1.4.D.

2. DS3 to DS1 Multiplexing is available with DS3 High Capacity Digital Service. This service arrangement converts a DS3 channel to 28 DS1 channels.

3. DS1 to Voice/Data Multiplexing is available with DS1 High Capacity Digital Service. Analog Voice Grade and Basic Digital Service (BDS), as described in Sections 15.2 and 15.4, may be connected to a central office multiplexer for transport via DS1 High Capacity Digital Service. The DS1 to Voice/Data arrangement allows a DS1 channel to be converted to a maximum of 24 analog voice grade and/or BDS channels. Each analog or BDS channel occupies one digital port.

F. Mileage measurement used to rate the facility path is the airline mileage between the serving wire centers.

G. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.4 Rates and Charges

A. Rates for DS1 High Capacity Digital Service Non Protected:

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination (Interexchange S&E)	D1N	$250.00	PB1HXFD(NOP) PDVHCAD(NPS)	$270.00
Channel Mileage Facility, per circuit, per mile (Interexchange S&E)	---	---	PB2HXE7 PDVHCMP(NPS)	20.00
Channel Mileage Termination, per termination (Interexchange S&E)	---	---	PB2HXFD PDVHCFP(NPS)	75.00
Interface Connection (Interexchange S&E)	---	$100.00	PB1HXFD(CNP) ATCDACS(NPS)	50.00

B. Rates for DS1 High Capacity Digital Service Protected:

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination	D1P	$1,000.00	PB1HXFD(PRT)	$310.00
Channel Mileage Facility, per circuit, per mile (Interexchange S&E)	---	---	PB2HXE7 PDVHCMP(NPS)	20.00
Channel Mileage Termination, per termination (Interexchange S&E)	---	---	PB2HXFD PDVHCFP(NPS)	75.00

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.4 Rates and Charges (Continued)

B. Rates for DS1 High Capacity Digital Service Protected: (Continued)

	OCC	INC	S&E	Monthly Rate
Interface Connection (Interexchange S&E)	---	$150.00	PB1HXFD(CPR) ATCDACS(PRS)	$70.00

C. Rates for DS3 High Capacity Digital Service:

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination (Interexchange S&E)	DS3	$7,000.00	PB1HXFE(S) PDVH3HY(S)	$2,200.00
Channel Mileage Facility, per circuit, per mile (Interexchange S&E)	---	---	PB2DXMR(CTS) PDVHCMP(ST)	110.00
Channel Mileage Termination, per termination (Interexchange S&E)	---	---	PB2HXFE(S) PDVHCFP(3ST)	500.00
Interface Connection (Interexchange S&E)	---	$250.00	PB1HXFE(CD3) ATCDACS(S3)	500.00

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.4 Rates and Charges (Continued)

D. Rates for Optional Features and Functions:

	OCC	INC	S&E	Monthly Rate
Central Office Multiplexing DS3 to DS1, per arrangement (Interexchange S&E)	---	---	PB3HXMB(S) DTE7MI3(S7)	$620.00
Central Office Multiplexing DS1 to Voice/Data, per arrangement (Interexchange S&E)	---	---	PB3HXMH PDVHCMH(ST)	225.00

COMPETITIVE SERVICES

7.1 HIGH CAPACITY DIGITAL SERVICE (Continued)

7.1.4 Rates and Charges (Continued)

E. Rates for Fractional DS1 Service:*

	OCC	INC	S&E	Monthly Rate
Channel Termination, Per point of termination				
128.0 Kbps (Fractional DS1) (Interexchange S&E)	---	---	PBVHCAD(AF2) PDVHCAD(AF2)	$135.00
256.0 Kbps (Fractional DS1) (Interexchange S&E)	---	---	PBVHCAD(AF4) PDVHCAD(AF4)	150.00
384.0 Kbps (Fractional DS1) (Interexchange S&E)	---	---	PBVHCAD(AF6) PDVHCAD(AF6)	175.00

	S&E	Termination (Per Month)	S&E	Termination (Per Month, Per Mile)
Channel Mileage				
128.0 Kbps	PDVHCFP(FA)	$35.00	PDVHCMP(FA)	$10.00
256.0 Kbps	PDVHCFP(FA)	35.00	PDVHCMP(FA)	10.00
384.0 Kbps	PDVHCFP(FA)	35.00	PDVHCMP(FA)	10.00

* Service Connection Charges, as provided in Section 4 and Initial Nonrecurring Charges as provided in Section 7.1.4, apply in addition to the rates specified in this Section.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

7.2.1 General

A. Integrated Services Digital Network (ISDN) Service establishes a digital format for transmission between a customer's premises and the Company's central office. The format of this digital access is called Basic Rate Access or Primary Rate Access. Both Basic Rate Access and Primary Rate Access will allow the transmission of multiple signals over a facility.

B. ISDN Service will be offered from suitably equipped central offices and outside plant facilities as conditions permit.

C. ISDN Service capability is provided through the Company's public switched digital central office network. Certain inter-office switching functions associated with ISDN Service are dependent upon the existence of Common Channel Signaling System 7 (SS7) paths between the serving central offices supplying the ISDN Service capabilities. Where the appropriate SS7 paths are not yet functional, these inter-office features will not be available.

D. Rates for ISDN service are outlined in Section 7.2.4. ISDN Services must be ordered in conjunction with other appropriate exchange access services.

E. Customer Premises Equipment

1. The operating characteristics of any Customer Premises Equipment (CPE) and facilities shall be such as not to interfere with any service offered by the Company, and shall conform to ISDN protocols for network and equipment established by Bellcore Technical Reference TR-NWT-000776, Issue 2, February 1993.

2. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN render any facilities or equipment provided by the customer obsolete; or require modifications or alterations of any facilities, equipment, or systems; or otherwise affect their use or performance.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.1 General (Continued)

E. Customer Premises Equipment (Continued)

3. CPE and facilities shall be operated in such a manner as not to endanger the safety of Company employees or the public, or otherwise interfere with the public use of Company services.

4. Upon notice from the Company that the equipment of the customer is causing, or is likely to cause, hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference. When immediate action is required to protect the Company's facilities from hazards caused by CPE, the Company may immediately take such action as is necessary without prior notice to the customer. As soon as is practicable thereafter, the Company will inform the customer of the nature of the hazard, the actions the Company has taken, and the type(s) of remedial action required of the customer.

5. The customer indemnifies and holds the Company harmless against claims for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities; and against claims for infringements of patents arising from combining with or using in connection with, facilities of the Company, apparatus, or systems of the customer; and against all other claims arising out of any act or omission of the customer.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.1 General (Continued)

F. Provision of Service

1. ISDN Service will be delivered to ISDN capable CPE. ISDN Service requires the use of Basic Rate Interface (BRI) or Primary Rate Interface (PRI). The BRI has three channels commonly described as 2B+D. The PRI has twenty-four channels commonly described as 23B+D.

a. Bearer (B) Channels
A Bearer (B) Channel is 64.0 Kbps in bandwidth. Each B Channel can be used for Circuit Switched Voice, Circuit Switched Data, or Packet Switched Data.

b. Data (D) Channels
A BRI Data (D) Channel is 16.0 Kbps in bandwidth; a PRI Data (D) Channel is 64 Kbps in bandwidth. The primary purpose of the D Channel is for transmitting signaling information between the central office and the CPE. The signaling is an intelligent exchange of control information in a packetized message format. In addition to carrying signaling information, the D Channel can also carry Packet Switched customer data. The maximum data rate for a terminal on the D Channel is 9.6 Kbps.

2. A customer may not subscribe to a B Channel without subscribing to a D Channel. Likewise, a customer may not subscribe to a D Channel without subscribing to a B Channel.

3. ISDN Service must be ordered in conjunction with fundamental services, such as, Basic Local Exchange Service, Digital Centrex Service (herein after referred to as Centrex), High Capacity Digital Service, or other network utilization configurations that may be offered or deemed compatible with ISDN Service by the Company at any future time. Charges for ISDN Service will apply in addition to charges for these fundamental services.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.1 General (Continued)

F. Provision of Service (Continued)

4. A directory listing associated with each Basic Rate Interface or Primary Rate Interface service arrangement will be provided as set forth in Section 6. Additional listings will be provided in accordance with those tariff provisions.

5. All Circuit Switched Bearer Channel services shall receive Basic Local Exchange Service (Residence or Business) Usage charges as outlined in Section 3. Centrex-based ISDN customers will receive Basic Local Exchange Service Usage charges as found in Section 3 for all Circuit Switched calls outside their serving central office Centrex customer group.

6. Special Construction Charges, as provided in Section 5, may apply in addition to rates and charges specified in this Section when a customer requests service be provided using a type of facility or via a route other than that which the Company would normally utilize in providing requested service.

7. In the event of service interruption, a credit allowance for interruptions to service will be in accordance with Section 2.

8. Loop extender charges, as specified in Section 7.2.4, will apply in situations where the necessary transmission characteristics of the facility cannot be met because of distance limitations.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.1 General (Continued)

G. Federal Subscriber Line Charge

1. The charges for End User Common Line Access (Subscriber Line Charge) will be in accordance with the Company's NECA Access Tariff FCC # 5. A Subscriber Line Charge is not applicable to the D signaling channel.

2. The total number of charges for Centrex-based ISDN will be determined by the trunk equivalency number associated with the respective Centrex access lines.

7.2.2 Basic Rate Interface (BRI)

A. A Basic Rate Interface consists of the provisioning to two Bearer (B) Channels and one Data (D) Channel.

B. The following channel configurations are valid on a Basic Rate Interface line: 1B+D and 2B+D. All other channel format configurations are invalid in this service offering.

C. Multipoint Data Capabilities will be available on the D Channel. A maximum of eight terminals is supported on a BRI D Channel. The actual maximum number of terminals with acceptable performance may be less than eight depending on the bandwidth requirements of each terminal.

D. A maximum of one user can be assigned per Bearer Channel of the Basic Rate Interface.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.2 Basic Rate Interface (BRI) (Continued)

E. Description of Charges

1. The Basic Rate Interface (BRI) will be billed on configuration basis. The valid configurations that will be billed are 1B+D and 2B+D. The BRI will receive a monthly charge and an Initial Nonrecurring Charge (INC) for service activation. These charges are required for establishing the ISDN connectivity required to support Circuit Switched Voice, Circuit Switched Data, and Packet Switching (B or D) services.

2. Circuit Switched Voice service may be provisioned on any ISDN B Channel. This service supports the transmission of 64.0 Kbps Circuit Switched Voice calls over the B Channels. Circuit Switched Voice service is billed per B Channel per month the service is activated. Circuit Switched Voice has an associated INC for service activation.

   a. Centrex-based ISDN will have all of the features contained in the Electronic Business Set charge. A customer with Centrex based ISDN service will also be allowed to order any Centrex features with each Bearer Channel. These features will be available at each respective feature's tariff rate.

   b. Stand-alone ISDN will be allowed to order any Custom Calling Features with each B Channel. These features will be available at each respective feature's tariff rate.

3. Circuit Switched Data service may be provisioned on any ISDN B Channel. This service supports the transmission of Circuit Switched Data calls over the 64.0 Kbps B Channels. Circuit Switched Data service has an associated INC for service activation.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.2 Basic Rate Interface (BRI) (Continued)

E. Description of Charges (Continued)

4. Modem Pooling service is applicable to Circuit Switched Data and Packet Switching users. This service allows for the transmission of data between non-ISDN and ISDN terminals. Modem Pooling is billed per B Channel per month the service is activated. Modem Pooling has an associated INC for service activation.

5. Packet Switching service on the D Channel allows the customer to send or receive data packets at 16.0 Kbps over the D Channel. This service is billed per D Channel per month the service is activated. Packet Switching on the D Channel has an associated INC for service activation.

   The following features are standard for B and D Channel Packet Switching:

   a. X.25 Closed User Groups

   b. X.25 Fast Select Initiation/Acceptance

   c. X.25 Flow Control Parameter Negotiation

   d. One-Way Outgoing Logical Channel(s)

   e. Throughput Class Negotiation

6. Packet Switching service on the B Channel allows the customers to send or receive data packets at 64.0 Kbps over the B Channel. This service is billed per B Channel per month the service is activated. Packet Switching on the B Channel has an associated INC for service activation.

7. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.3 Primary Rate Interface (PRI)

A. ISDN service provides a method of access to the telephone network called Primary Rate Interface (PRI). ISDN service with PRI interface provides a high capacity access line, operating at 1.544 Mbps to the telecommunications network and provides integration of multiple voice and data transmission channels on the same facility. The service will provide connectivity between an ISDN compatible CPE and a serving central office. PRI consists of twenty-three 64.0 Kbps (B) Channels and one 64.0 Kbps (D) Channel. These channels may be used to connect the customer's CPE to the public circuit switched network.

1. Bearer (B) Channels - A two-way synchronous channel capable of supporting 64.0 Kbps of digital transmission.

2. Data (D) Channels - A 64.0 Kbps digital signaling-only channel for call establishment when used with Primary Rate Interface. The D Channel cannot be used for Packet Switching.

B. Clear Channel Capability and Extended Superframe Format are inherent to the service.

1. Clear Channel Capability (CCC)- A connection that provides end-to-end digital connection in which all 64.0 Kbps of bandwidth are available for customer use.

2. Extended Superframe Format - This format increases bandwidth that can be used for other functions and allows enhanced maintenance features and continuous performance monitoring on all 1.544 Mbps links. It also accommodates Bipolar with 8 Zero Substitution (B8ZS) for 64.0 Kbps Clear Channel Capability.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.3 Primary Rate Interface (PRI) (Continued)

C. Service Components for PRI

The required components for PRI-ISDN service will be as follows:

1. High Capacity Digital Service - Provides an access loop from the customer premises to the serving wire center. PRI is only available with non-protected High Capacity Digital Service. See Section 7.1 for rates and regulations.

2. Primary Rate Interface - Provides the multiplexing to support twenty-three B Channels at 64.0 Kbps and one D Channel for signaling also at 64.0 Kbps. See Section 7.2.4 for PRI rates and charges.

3. Primary Rate B Channels - Provide circuit switched service that will allow either voice or data transmission at up to 64.0 Kbps. See Section 10.7 for rates and regulations.

4. Basic Local Exchange Usage charges in Section 3 are applicable.

D. Standard Features for PRI

1. Clear Channel Capability - The B Channels on the PRI are clear, since all signaling and control functions are handled by the D Channel. This allows all 64.0 Kbps on each B Channel to be used for customer information over the PRI.

2. Dedicated Trunk Groups - Allow all 23 channels (24 where technology permits), or a subset thereof, to be used as stand-alone trunk groups. Each channel is capable of handling incoming or outgoing Circuit Switched Voice or Circuit Switched Data.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.3 Primary Rate Interface (PRI) (Continued)

D. Standard Features for PRI (Continued)

3. Calling Number Delivery - Provides the customer with the telephone number of the calling party. This feature is provided via the D Channel associated with incoming calls on a B Channel(s) to a PBX.

4. Call by Call for Trunk Groups - Allows Circuit Switched Voice and Data options enabled on the PRI to share B Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and Circuit Switched Data calls to use B Channels on a call by call basis. Without this capability, each option will have a dedicated B Channel.

E. A Service Rearrangement fee will be charged when, at the customer's request, the Company changes or makes additions/deletions to the PRI service trunking arrangement.

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.4 Rates and Charges

A. BRI - Centrex

The rate structure for BRI service with Centrex capabilities shall include charges for the fundamental services of Centrex as found in Sections 7.3 and 3.2, Basic Local Exchange Usage Charges as found in Section 3.3, Electronic Business Set as outlined in this tariff, and the individual rate elements outlined below.

	OCC	INC	S&E	Monthly Rate
Basic Rate Interface (BRI)				
1B+D Configuration	IC1	$25.00	PB1VXB1(CX)	$2.50
2B+D Configuration	IC2	50.00	PB1VXB2(CX)	4.50
Circuit Switched Voice, per Bearer (B) Channel	ICS	50.00	PAMSUCV	3.00
Circuit Switched Data, per Bearer (B) Channel	ICS	50.00	PAMSUCW	5.50
Circuit Switched Voice/Data, per Bearer (B) Channel	IVD	100.00	PAMSUCX(CX)	6.35
Modem Pooling, per Bearer (B) Channel	ICM	100.00	DTGJBBR(MOD)	36.50
Packet Switching, per Data (D) Channel	ICP	50.00	PAMSPSD	3.60
Packet Switching, per Bearer (B) Channel	ICP	50.00	PAMSPSB(CX)	40.00

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.4 Rates and Charges (Continued)

B. BRI - Basic Local Exchange Service

The rate structure for BRI service with Basic Local Exchange Service capabilities shall include charges for Basic Local Exchange Service (Residence or Business) as outlined in Section 3 and the individual rate elements outlined below.

	OCC	INC	S&E	Monthly Rate
Basic Rate Interface				
1B+D Configuration	IB1	$25.00	PB1VXB1(NOX)	$7.50
2B+D Configuration	IB2	50.00	PB1VXB2(NOX)	9.50
Circuit Switched Voice, per Bearer (B) Channel	IBS	50.00	PAMSUCV	3.00
Circuit Switched Data, per Bearer (B) Channel	IBS	50.00	PAMSUCW	5.50
Circuit Switched Voice/Data, per Bearer (B) Channel	IDV	100.00	PAMSUCX(NOX)	6.35
Modem Pooling, per Bearer (B) Channel	IBM	100.00	DTGJBBR(MOD)	36.50
Packet Switching, per Data (D) Channel	IBP	50.00	PAMSPSD	3.60
Packet Switching, per Bearer (B) Channel	IBP	50.00	PAMSPSB(CX)	40.00
Loop Extender, per line	---	---		25.00

COMPETITIVE SERVICES

7.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Continued)

7.2.4 Rates and Charges (Continued)

C. Primary Rate Interface (PRI)

The rate structure for PRI service with Basic Local Exchange Service capabilities shall include charges for Basic Local Exchange Service (Residence or Business) as outlined in Section 3 and the individual rate elements outlined below.

	OCC	INC	S&E	Monthly Rate
Primary Rate Interface Each 23B+D Configuration	123	$500.00	FCEISBU	$300.00
Service Rearrangement	IPR	75.00	---	---

COMPETITIVE SERVICES

7.3 CENTREX SERVICE

7.3.1 General

A. Centrex Service is central office communications service provided in association with local exchange services furnished from digital central office switches. Centrex is designed to serve business and residential customers. Centrex is available from specially equipped Company central offices and will be provided where technically feasible.

B. Centrex is not provided in association with Payphone Line Service or COPTS.

C. Centrex is provided through software and equipment located in a Company central office to make the service available at the customer's premises. All equipment required at the customer's premises to use Centrex service shall be provided and maintained by the customer. Such equipment must be compatible with the service provided by the Company.

D. Depending upon customer feature selection, and due to the complex nature of Centrex, some features (both packaged and individual) may not be available or technically compatible when grouped with certain other features.

E. One primary business or residence directory listing is provided for each Centrex customer. Additional listings will be provided at the rates shown in Section 6.

F. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

G. All Centrex lines are installed as a group (identified as a User Group) and will be terminated at the point of demarcation on the customer's premises. It shall be the customer's responsibility to extend lines from the point of demarcation to the station locations.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.1 General (Continued)

H. A customer may request the installation of more than one User Group. An Initial Nonrecurring Charge (INC) will apply for the establishment of each User Group.

I. Initial training of customer's personnel in system operation is provided at the time of system cut-over. Training is performed at the customer's location and/or the Company location. The customer is responsible for all expenses associated with customer travel to and from the Company location.

J. If the customer requests additional training beyond the training mentioned in I. Above, or if the customer requests additional training subsequent to the initial installation, the training will be provided on a time and material basis.

K. Access to the telephone network is provided via the Centrex Access Line as outlined in this Section. The Centrex Access Line consists of two components: (1) Centrex Network Access and (2) Centrex Transport Facilities. The Centrex Access Line is an integral part of Centrex service and is required for use with any Centrex packages or features. Unless otherwise noted, each Centrex Access Line requires a Centrex Basic Package.

L. Centrex is available on a month-to-month basis at the rates specified in Section 7.3.6. The initial service period for Centrex is a minimum of one month, beginning with the date of installation of the service. No portion of the Service Connection Charges or Initial Nonrecurring Charges is refundable under any circumstances.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.1 General (Continued)

M. Centrex is available on a contract basis. Contracts may be established for a period of 1 to 5 years, in whole year increments. Individual contracts with such customers will be filed with the Illinois Commerce Commission within 10 days after concluding the agreement with the customer.

The monthly rate for Centrex packages and features and Centrex Transport Facilities that are provided under contract will not be subject to Company initiated increases during the contract period, except as required to comply with the applicable provisions of the Illinois Public Utilities Act, as amended. The monthly rate for the Centrex Network Access, as specified in Section 3, is subject to change.

N. The Attendant Basic Package is optional. It is used to answer calls placed to specific directory numbers, dial '0' calls from within the customer group, intercepted calls, and "don't answer" recalls. The Attendant can both originate calls and complete incoming calls.

Installation of the attendant console requires three line terminations. There are two lines that interface with the processor and one line for voice communications. The lines associated with the Attendant Basic Package do not require the Centrex Basic Package.

O. Centrex is furnished subject to the availability of the necessary equipment and facilities and where capacity is available.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.1 General (Continued)

P. Centrex Simplified Message Desk Interface (Centrex SMDI)

1. Centrex SMDI is an optional voice messaging feature. Centrex SMDI provides an integrated automated interface between the Company's switching system and the provider (the customer) of the Centrex SMDI compatible voice message desk facility. The Company's switching system routes information over a Private Line Data Channel through the interface for various types of calls for the customer's clients, to the voice message desk facility. Data provided to the facility include: the called number; call forwarding-unconditional; call forwarding-busy line; and call forwarding-no answer.

2. Centrex SMDI consists of the following rate element and optional features:

a. Centrex SMDI Interface

The Centrex SMDI Interface, required on all applications, provides the data link between the Company's switching system and the voice message desk facility. Centrex SMDI service does not provide a voice path to the voice message desk facility for the customer's clients to leave and retrieve messages. Therefore, Centrex SMDI must be ordered with DID trunks to provide complete access to the system.

b. Optional Features

1) Message Lamp

Message Lamp is an option that may be added to Centrex SMDI. Message Lamp is a visual signal to indicate a message is waiting for the customer's client at the voice message desk facility. This option requires a customer-provided telephone set equipped with a message waiting lamp.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.1 General (Continued)

P. Centrex Simplified Message Desk Interface (Centrex SMDI) (Continued)

2. Centrex SMDI consists of… (Continued)

b. Optional Features (Continued)

2) Stutter Dial Tone

Stutter Dial Tone is an option that may be added to Centrex SMDI. Stutter Dial Tone is a message waiting feature which provides a special audible tone when a telephone goes off-hook. This tone indicates to the customer's client a message is waiting at the voice message desk facility.

3) Uniform Message Access

Uniform Message Access is an option that may be added to Centrex SMDI. This option must be ordered in conjunction with the DID trunks that access the voice message desk facility. The standard DID trunk interface into the voice message desk facility assigns each of the customer's clients a distinct seven digit access number to the facility. The Uniform Message Access feature will allow all users to dial the same seven-digit number to access the facility.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.2 Regulations

A. Centrex SMDI is subject to the technical availability of facilities in the Company's switching systems equipped to provide the service.

B. Centrex SMDI rates will apply on a per switch basis.

C. If the telephone set used by the customer's client is the Basic Business Set, the Message Lamp rate will be waived.

D. Centrex SMDI Interface and Uniform Message Access will be provided on a per group basis.

E. Message Lamp and Stutter Dial Tone will be provided on a per line basis.

F. Centrex SMDI customers are required to provide a Private Line Data Channel.

G. Centrex SMDI customers are required to provide Customer Premises Equipment, such as, answering equipment and message desk controller. This Customer-Provided Equipment must conform to technical specifications of the Company. In addition, the customer's client may be required to provide certain equipment, such as, the appropriate telephone set for the Message Lamp option.

The customer's premises equipment shall be interconnected in accordance with the general conditions and applicable rates as set forth in other Sections of the Company's tariff. If the customer violates this requirement, the Company may disconnect the customer's services.

H. The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Company's switching system.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.2 Regulations (Continued)

I. The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The liabilities specified in this Section are in addition to those set forth in other Sections of the Company's tariff. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law or by rules, regulations, or order of any governmental agency.

J. The customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the voice message, wherein the Company's name or language, signs, markings, or symbols are used, from which the connection of the Company's name therewith may be, in the Company's judgment, reasonably inferred or implied without the prior written approval of the Company.

K. The rates and regulations specified in this Section are in addition to applicable rates and regulations in other Sections of the Company's tariff.

L. All rates and charges for Call Forwarding, as outlined in other Sections of the Company's tariff, are applicable.

M. All service ordering charges including the initial request, additions, or changes to the service, as outlined in other Sections of the Company's tariff, are applicable.

N. Centrex SMDI is limited to Centrex customers and will not be provided in conjunction with other exchange services including Payphone Line Service and COPTS.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.3 Rate Elements

Centrex is composed of the following rate elements:

	Tariff ILL. C.C.#1
Required Rate Elements	
Centrex Network Access (1)	Section 3
Centrex Transport Facilities	Section 7
Centrex Basic Package (2)	Section 7
Trunk Equivalency Table	Section 7
Optional Rate Elements	
Centrex Enhanced Package	Section 7
Attendant Basic Package	Section 7
Enhanced Attendant Features	Section 7
Basic Business Set Service	Section 7
Enhanced Bus. Set Features	Section 7
Centrex Enhanced Packages and Features	Section 7
Centrex SMDI	
Centrex SMDI Interface, per group	Section 7
Message Lamp, per line	Section 7
Stutter Dial Tone, per line	Section 7
Uniform Message Access, per group	Section 7

Notes: (1) Provides Minute of Use calling as described in Section 3. Calls to emergency 9-1-1, repair service, directory assistance, or the Company Business Office are not charged the Minute of Use charge. Intercom calls between central offices are charged the Minute of Use charge.

(2) Required with each Centrex Access Line unless otherwise noted.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features

A. Centrex Feature Packages

1. Centrex Basic Package – Includes the following features:

a. Call Forward-All Calls - Allows a station user to reroute/forward all incoming calls to another telephone number.

b. Call Forward-Busy - Permits all incoming calls directed to a busy station to be forwarded to a predetermined station.

c. Call Forward-No Answer - Automatically routes an incoming call to another designated telephone number if a called station does not answer within a specified time.

d. Call Hold - Allows a station user to place a call on hold by dialing an access code.

e. Call Park - Allows a station user to place a call in progress on hold at one station and then retrieve it again from the same or a different station.

f. Call Pick-up - Allows a user to answer any call (from the user's own station) within an associated defined pickup group.

g. Caller ID - Allows a user equipped with a display device or telephone to preview the incoming caller's telephone number before answering the call.

h. Hunting - Provides a means to search a group of lines for an idle line.

i. Intercom Dialing - Provides abbreviated dialing to all lines within the user group.

j. Last Number Redial - Allows a station user to redial the last number dialed by utilizing an access code.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

A. Centrex Feature Packages (Continued)

1. Centrex Basic Package – Includes the following features: (Continued)

k. Ring Again - Allows a user encountering a busy signal within a Centrex group to be automatically notified when the called station becomes idle.

l. Speed Call - Allows the Centrex user group to dial selected numbers using less digits than normally required. A group list with a maximum of 30 stored numbers is provided for each 100 lines.

m. Three-way/Consultation Hold/Transfer - Allows a station user to add a third party to the conversation, to speak privately with the third party before completing the connection, and to leave the conversation, allowing the other two parties to remain connected.

2. Centrex Enhanced Package - Includes the following features:

a. Dial Call Waiting - Allows a user to impose a Call Waiting signal to a called line within a Centrex group.

b. Directed Call Pickup - Allows calls directed to a specific line to be answered from any other telephone line in the user group.

c. Distinctive Ringing - Identifies the source of calls, either intragroup or outside calls.

d. Restricted Dialing - Permits restrictions on the placement of outgoing calls.

e. Speed Call-Individual List (10 number maximum) - Allows a user to dial selected numbers using less digits than normally required.

f. Station Control Conference-6 Party - Allows a user to include up to 6 parties in a conversation.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

A. Centrex Feature Packages (Continued)

3. The Attendant Basic Package includes the software requirements that enable the attendant console to function. A customer-provided attendant console is required. The Attendant Basic Package includes the following features:

a. Attendant Call Selection - Allows attendant to answer incoming calls as they are received or by manually selecting an incoming call type.

b. Attendant Camp-On - Allows attendant to extend a call to a busy station. The busy station will ring and be connected to the waiting call when station becomes idle.

c. Attendant Conference-6 Port - Allows attendant to connect 6 parties (including attendant) to a conference call.

d. Attendant Local/Remote Console - Allows a single customer group to be served by an attendant console and also permits attendant subgroup for multi-location customers to have calls answered by its subgroup.

e. Attendant Recall - Provides for automatic recall for no answer, camped-on, busy, or held calls.

f. Attendant to Recorded Announcement - Allows the routing of attendant calls to a recorded announcement.

g. Attendant Transfer - Allows attendant to transfer a call from one station in a User Group to another.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

A. Centrex Feature Packages (Continued)

3. Attendant Basic Package… (Continued)

h. Busy Verification-Stations/Trunks - Allows the attendant to determine whether stations are busy or idle and to break in on a conversation in progress.

i. Call Hold - Allows attendant to place a call on hold while answering another call or waiting for the called station to become idle.

j. Call Park - Allows attendant to hold a call so it may be retrieved from the attendant or other station.

k. Console Display - Provides an alphanumeric display of call information to the attendant.

l. Multiple Console Operations - Allows the assignment of more than one attendant console to a single User Group or to several User Groups.

m. Position Busy - Allows attendant to make console unavailable to additional queued calls.

n. Secrecy - Allows attendant, when transferring a call, to speak privately with the called party before connecting the calling party. When the attendant releases the call, both parties are connected.

o. Straightforward Outward Completion - Allows a station user to have the attendant extend a call outside the User Group.

p. Supervisory Console - Basic - Allows attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

A. Centrex Feature Packages (Continued)

3. Attendant Basic Package… (Continued)

q. Switched Loop Operation - Provides for assignment of one to six loops to provide attendant with voice access to all calls routed to the console. However, only one call is connected to a console at any one time.

r. Trouble Key on Console - Allows attendant to indicate a problem with the handling of a particular call. A set of trouble codes defined by the customer allows the attendant to classify the problem.

s. Trunk Group Busy Indication - Allows trunk group status (busy/idle) to be displayed on the console.

t. Two-Way Splitting - Allows attendant to speak privately to either the calling party or called party.

B. Centrex Enhanced Attendant Features – Includes the following features which may be individually subscribed to as additions to the Attendant Basic Package.

1. Attendant Access to Paging-Loudspeaker (1)(2) - Allows attendant to access a customer-provided loudspeaker in order to summon a party.

2. Attendant Access to Paging-Radio (1)(2) - Allows attendant to access customer-provided radio paging equipment in order to summon a party.

Notes: (1) Requires an additional Centrex Access Line for each customer-provided system accessed. However, no Centrex Basic Package, Usage, or Subscriber Line Charge is applicable.

(2) Requires Customer-Provided Equipment.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

B. Centrex Enhanced Attendant Features… (Continued)

3. Attendant Large Conference - Allows attendant to connect 6 parties (including the attendant) to a conference call.

4. Attendant Speed Calling - Allows attendant to dial frequently called numbers by pressing a speed-call key and dialing one or two digits.

5. Uniform Call Distribution (UCD) From Queue - Provides for a uniform distribution of calls from the attendant queue to a group of consoles in the order of their arrival. This feature may be provided with or without a recorded announcement.

6. Virtual Facility Groups-Attendant Control - Allows attendant to control the access of all station and incoming trunks to Virtual Facility Groups by a single key.

7. Wild Card Key - Allows attendant to invoke special features not directly available through a feature key on the console.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

C. Centrex Basic Business Set Service - Provides users with one-touch access to business features and directory numbers. Customer-Provided Equipment is required. Centrex Basic Business Set Service includes the following features:

1. Automatic Answer Back (1) - Allows an incoming call to the primary directory number of the set to be automatically answered after four seconds.

2. Automatic Dial - Allows a station user to call a frequently dialed number by pressing an assigned feature key.

3. Automatic Line - Allows a connection to a predetermined number after an off-hook state is reported from a directory number.

4. Blind Transfer Recall - Allows a call to be transferred to another party without waiting for that party to answer.

5. Busy Override - Allows access to a busy station by pressing a key.

6. Calling Line Identification - Intragroup (2) - Provides number and/or name display of incoming intragroup calls.

7. Intercom - Allows direct termination to a designated set by pressing the intercom key.

Notes: (1) Requires customer-provided speakerphone.

(2) Requires customer-provided displayphone.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

C. Centrex Basic Business Set Service… (Continued)

8. Make Set Busy - Allows directory number appearances to be made busy to incoming calls.

9. Malicious Call Hold - Allows the connection on a call to be held so it may be traced to the originating party within the same central office.

10. On-Hook Dialing - Provides call origination without lifting the handset.

11. Privacy Release - Allows Business Set users with Multiple Appearance Directory Numbers to establish a conference call among members and an external party.

12. Query Time Key (1) - Provides display of date and time by pressing a key.

Note: (1) Requires customer-provided displayphone.

D. Centrex Enhanced Business Set Features – Includes the following features that may be individually subscribed to as additions to the Basic Business Set Service.

1. Additional Software Number - Provides for numbers in addition to the directory number to be assigned to more than one station set.

2. Group Intercom - Allows a user to call another member of a defined group by using abbreviated dialing.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

E. Centrex Enhanced Packages and Features – Includes the following features and feature packages that may be individually subscribed to as additions to the Centrex Basic Package.

1. Per Group

a. Access to Paging-Loudspeaker (1)(2) - Provides access to customer-provided loudspeaker in order to summon a party.

b. Access to Paging-Radio (1)(2) - Provides access to customer-provided radio paging equipment in order to summon a party

c. Automatic Route Selection Feature Package includes the following features:

1) Automatic Route Selection (ARS) - Provides trunk route lists which are automatically searched in order to locate an idle outgoing trunk.

2) Call Back Queuing - Provides notification of an idle trunk and automatic connection to the called number.

3) Expensive Route Warning Tone - Provides warning tone to indicate selection of an expensive route.

4) Off-Hook Queuing - Allows user to wait off-hook for an idle trunk.

5) Time of Day Routing - Provides for time of day based route selection.

Notes: (1) Requires an additional Centrex Access Line. However, no Centrex Basic Package, Usage, or Subscriber Line Charge is applicable.

(2) Requires Customer-Provided Equipment.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

E. Centrex Enhanced Packages and Features… (Continued)

1. Per Group (Continued)

d. Code Call Access (1)(2) - Provides access to customer-provided code-call equipment by dialing an access code.

e. Dictation Access and Control (1)(2) - Provides access to customer-provided dictation recording equipment by dialing an access code.

f. Meet Me Conference - Provides for a six-party conference bridge by dialing a directory number at a specified time.

g. Music On Hold - Provides capacity for continuous broadcast of music to callers who are waiting for connection to a called party (2).

h. Uniform Call Distribution - Provides even distribution of incoming calls to a directory number over a group of stations.

i. Virtual Facility Groups - WATS Access - Provides for a virtual facility group assignment to represent a WATS group facility.

Notes: (1) Requires an additional Centrex Access Line. However, no Centrex Basic Package, Usage, or Subscriber Line Charge is applicable.

(2) Requires Customer-Provided Equipment.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

E. Centrex Enhanced Packages and Features… (Continued)

2. Per Line, Per Trunk, or Per Group Equipped

a. Automatic Call Distribution (1)(2) - Provides for automatic distribution of calls to operator positions according to specified call parameters.

b. Call Waiting/Cancel Call Waiting - Provides an audible tone to notify user of an incoming call and allows user to cancel Call Waiting feature on a per call basis.

c. Centrex Service Rearrangement (CSR) - Allows user to initiate feature changes through a multi-user, dial-up system from a customer-provided data terminal.

d. Demand Polling - Allows users to perform feature changes on demand.

e. Electronic Directory Service (1)(2) - Provides query capability for name and directory numbers.

f. Multi-Ring Service (3) - Allows one primary and one secondary directory number to be assigned to a line, each with a different ringing pattern.

Notes: (1) Requires Customer-Provided Equipment.

(2) Dependent on application, certain configurations may require additional network features.

(3) Includes one primary and one secondary directory number.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.4 Centrex Service Packages and Features (Continued)

E. Centrex Enhanced Packages and Features…(Continued)

2. Per Line, Per Trunk, or Per Group Equipped (Continued)

g. Station Message Detail Recording - Provides call records to users.

h. SMDR Polling and Collection (1)(2) - Allows users to process call records on Customer-Provided Equipment into reports.

i. SMDR data only - Provides call records including account code information on external media, such as, magnetic tape.

j. Tie Trunk Access - Provides a connection between two or more locations for direct or dial access.

k. Centrex Call Forwarding-Remote Activation (CFRA) - Enables subscribers using telephones equipped with pushbuttons to remotely activate, change, or deactivate their Call Forwarding service from any location.

l. Direct System Inward Access (DISA) - Permits the Centrex customer to access their Centrex facilities from remote locations by dialing directly into their Centrex group without attendant assistance. The caller dials an assigned directory access number then enters an authorization code for access to their Centrex facilities.

Notes: (1) Requires Customer-Provided Equipment.

(2) Dependent on application, certain configurations may require additional network features.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.5 Centrex Transport Facilities

Centrex Transport Facilities connect the Centrex customer premises to the Company's central office. Centrex Transport Facilities will be provided where technically feasible.

The use of Centrex Transport Facilities is limited to Centrex service only. Centrex Transport Facilities are offered only in conjunction with Centrex Network Access.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges

The following rates and charges are for Centrex only and are in addition to all other applicable service charges, monthly rates, and Initial Nonrecurring Charges for individual exchange lines or trunks and other services or equipment with which they are associated.

A. Service Establishment Charges

	OCC	INC	S&E	Monthly Rate
Basic Package, per Group	CBP	$125.00	---	---
Enhanced Package, per Group	CEP	185.00	---	---
Enhanced Attendant Features	CEA	275.00	---	---

B. Feature Packages

	OCC	INC	S&E	Monthly Rate
Basic Package First 100 lines at one location, each line	---	---	FCE1CHG(100)	$4.00
Lines in excess of first 100 lines at one location, each line	---	---	FCE1CHG(101)	3.75
Enhanced Package, additional charge, per line	---	---	FCE1CHG(ADL)	1.00
Attendant Basic Package (1) per console	CAP	$285.00	FAF1FAB	80.00

Notes: (1) Requires 3 additional Centrex Access Lines at rates found in Sections 3 and 7. However, no Centrex Basic Package charge is applicable.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

C. Centrex Enhanced Attendant Features

	OCC	INC	S&E	Monthly Rate
Attendant Access To Paging Loudspeaker (1)(2), per Group	---	---	FLP1FAB(ATT)	$5.75
Attendant Access to Paging Radio (1)(2), per Group	---	---	FRP1FAB(ATT)	4.75
Attendant Large Conference, per Group	CAC	$20.00	FLC1FAB(ATT)	8.00
Attendant Speed Calling, per Group	---	---	FCE1NSC	3.00
UCD from Queue, per Group				
With Announcement	---	---	FUC1FAB(WAN)	6.00
Without Announcement	---	---	FUC1FAB(WOA)	2.00
Virtual Facility Groups – Attendant Control, per Group	CVF	20.00	FAO1FAB(ATT)	2.00
Wild Card Key, per Group	---	---	FAF1WCK	1.50

Notes: (1) Requires an additional Centrex Access Line for each customer-provided system accessed. However, no Centrex Basic Package, Usage, or Subscriber Line Charge is applicable.

(2) Requires Customer-Provided Equipment.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

D. Centrex Basic Business Set Service

	OCC	INC	S&E	Monthly Rate
Basic Business Set, per line	---	---	FBS1FAB	$1.85

E. Centrex Enhanced Business Set Features

	OCC	INC	S&E	Monthly Rate
Centrex Enhance Business Set Features, per line				
Additional Software Numbers				
First 2 Numbers	---	---	FNS1MAB(1T2)	$0.00
Additional Numbers, each	---	---	FNS1MAB(ADL)	2.00
Group Intercom	---	---	FGI1FAB	1.00

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

F. Centrex Enhanced Features and Packages

	OCC	INC	S&E	Monthly Rate
Centrex Enhanced Features and Packages, per Group				
Access To Paging – Loudspeaker (1)(2)	---	---	FLP1FAB(GRP)	$5.75
Access To Paging-Radio (1)(2)	---	---	FRP1FAB(GRP)	4.75
Automatic Route Selection (ARS) Package	CAR	$20.00	FAR1FAB	10.00
Code Call Access (1)(2)	CCC	75.00	FCC1FAB	10.00
Dictation Access and Control (1)(2)	CDA	75.00	FDA1FAB(DAC)	10.00
Meet-Me-Conference	CMM	200.00	FMM1FAB	8.00
Music On Hold	---	---	FAI1FAB	5.00
Uniform Call Distribution	CCD	100.00	FUC1FAB	20.00
Virtual Facility Groups-WATS Access	CVW	20.00	FAO1FAB(GRP)	2.00

Notes: (1) Requires an additional Centrex Access Line for each customer-provided system accessed. However, no Centrex Basic Package, Usage, or Subscriber Line Charge is applicable.

(2) Requires Customer-Provided Equipment.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

F. Centrex Enhanced Features and Packages (Continued)

	OCC	INC	S&E	Monthly Rate
Centrex Enhanced Features and Packages, per Line, per Trunk, or per Group Equipped				
Automatic Call Distribution (1)(2)				
8-13 Agents, per Agent	---	---	FCE1SAD(13)	$26.00
14-19 Agents, per Agent	---	---	FCE1SAD(19)	23.00
20 and Over Agents, per Agent	---	---	FCE1SAD(20)	20.00
Call Waiting/Cancel Call Waiting, per Line Equipped	---	---	FWT1FAB	2.00
Centrex Service Rearrangement (CSR), per Group, per Line Equipped	CSR	$300.00	FDC1FAB	2.00
Demand Polling, per occasion	CRP	7.75	---	---
Electronic Directory Service per Line Equipped (1)(2)	---	---	FCE1DIR	.70
Multi-Ring Service, per Line Equipped	---	---	FNA1FAB	5.00

Notes: (1) Requires Customer-Provided Equipment.

(2) Depending on customer application, certain configurations may require additional network features.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

F. Centrex Enhanced Features and Packages (Continued)

	OCC	INC	S&E	Monthly Rate
Centrex Enhanced Features and Packages, per Line, per Trunk, or per Group Equipped				
Station Message Detail Recording (SMDR)				
SMDR Polling and Collection, per Group, per Line Equipped	CDR	$250.00	FSI1FAB(POL)	$ .85
SMDR Data Only per Line Equipped	---	---	FSI1FAB(DAT)	.30
Tie Trunk Access, per Trunk Equipped	CTT	20.00	FAF1TAC	20.00
Digital Centrex Call Forwarding-Remote Activation (CFRA), per Line	---	---	FCG1FAB	4.50
Direct Inward System Access (DISA), per customer Group, per Line	DSA	50.00	FDA1FAB(ISA)	.40

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

G. Centrex SMDI

	OCC	INC	S&E	Monthly Rate
Centrex SMDI				
Centrex SMDI Interface, per group	CDI	$500.00	FSM1FAB	$175.00
Message Lamp, per line	---	---	FST1FAB(VIS)	1.60
Stutter Dial Tone, per line	---	---	FST1FAB(STT)	.35
Uniform Message Access, per group	---	---	FCEVFMI(COM)	35.00

H. Software Change Charge

Software Change Charges are applicable to each Centrex line where features are changed, added, or deleted subsequent to initial installation. The charge will apply to each request for changes in addition to a Service Order Charge.

	OCC	INC
Software Change Charge per line, per occasion	CSC	$7.75

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

I. Centrex Transport Facilities

1. The rate for Centrex Network Access associated with Centrex Transport Facilities is specified in Section 3.

2. The monthly rates for Centrex Transport Facilities are shown below:

	S&E	Monthly Rate
Dixon, Galesburg, or Galesburg	PB1VXFR(CX9)	$13.00

J. Subscriber Line Charge Adjustment

1. The Centrex Access Line is subject to a Subscriber Line Charge as filed in the NECA Access Tariff FCC # 5.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.6 Rates and Charges (Continued)

J. Centrex Network Connection Equivalency Factor

No. of Centrex Lines	Equivalent No. of PBX Trunks	S&E
1-5	1	ASB911T
6-10	2	ASB911T
11-15	3	ASB911T
16-20	4	ASB911T
21-25	5	ASB911T
26-30	6	ASB911T
31-35	7	ASB911T
36-40	8	ASB911T
41-45	9	ASB911T
46-50	10	ASB911T

Each Additional 5 Lines Equals 1 PBX Trunk Line

L. Where multiple voice grade channels are connected between a subscriber's premises and the public switched network through PBX service, the surcharge applied per PBX trunk line shall be the amount required by the Emergency Telephone System Act, as hereinafter amended, and the applicable Municipal Ordinance.

COMPETITIVE SERVICES

7.3 CENTREX SERVICE (Continued)

7.3.7 Rates and Charges

A. Centrex Broadband Bundled Package (See notes 1, 2, 3 below)

Includes:	5 Centrex Line Network Access	$20.00
	5 Centrex Transport Facility	$65.00
	5 Centrex Basic Package	$9.25

	OCC	INC	S&E	Monthly Rate
	CBP	$125.00	---	$94.25
Service Order (per bundle)	CPO	$76.00	---	---
Line Connection (per line)	CLC	$37.00	---	---

Note 1: LNP, 911, TRS EUCL and FUSC charges are applicable.
Note 2: Requires subscription to Gallatin's BB service and Bulk Call Usage Plan. Bulk Call Usage above base limit is at $0.049 per MOU.
Note 3: Early Termination Charges are applicable; Terms will be 3 or 5 years.

B. Centrex Broadband Bundled Package (see notes 1, 2, 3 below)

Includes:	10 Centrex Line Network Access	$40.00
	10 Centrex Transport Facility	$130.00
	10 Centrex Basic Package	$18.50

	OCC	INC	S&E	Monthly Rate
	CBP	$125.00	---	$188.50
Service Order (per bundle)	CPO	$76.00	---	---
Line Connection (per line)	CLC	$37.00	---	---

Note 1: LNP, 911, TRS EUCL and FUSC charges are applicable.
Note 2: Requires subscription to Gallatin's BB service and Bulk Call Usage Plan. Bulk Call Usage above base limit is at $0.049 per MOU.
Note 3: Early Termination Charges are applicable; Terms will be 3 or 5 years.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE

7.4.1 General

A. Long Distance Telecommunications Service is the furnishing of facilities other than and in addition to local facilities for telephone communication between local service (calling) areas in accordance with the regulations and system of rates and charges specified in this Section.

B. The rates and charges regulations set forth in this Section apply to Long Distance Telecommunications Service, furnished or made available by the Company over facilities wholly within the State of Illinois, between two or more points within the State of Illinois where the respective rate centers of such points are also located within the same Market Service Area in said State.

C. Long Distance Telecommunications Service is classified as Interexchange Telecommunications Service.

7.4.2 Two-Point Service

A. General

1. Two-Point long distance message service within the same Market Service Area (as provided in Section 7.4.2.C) in Illinois is furnished as set forth in Sections 7.4.2.B through 7.4.2.J following.

2. Two-Point long distance message service is applicable to customer dialed station-to-station and operator assisted station-to-station calls placed from business and residence lines. Operator Assisted Two-Point long distance Company surcharges are shown in Section 7.4.2.I.2 following.

B. Airline Distance

1. Rates for service between points within the same Market Service Area in Illinois are based on the airline distance between rate centers.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

B. Airline Distance (Continued)

2. In general, each point is designated as an exchange rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes by community of interest.

3. Airline mileage between rate centers is determined as provided in Section 7.4.3.

4. Rates applicable for the distance obtained in 3. above are provided in Section 7.4.2.H and 7.4.2.I.1 following.

C. Classes of Service

1. Station-to-Station service is where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone, Miscellaneous Common Carrier (MCC) connecting circuit, branch exchange system, or branch exchange station; which is reached directly rather than through a branch exchange attendant, or gives only the name and address under which the number of the desired telephone, MCC connecting circuit, or branch exchange system is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through an MCC attendant, nor a particular station, department, or office to be reached through a branch exchange attendant.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

C. Classes of Service (Continued)

1. Station-to-Station service… (Continued)

Two classes of Station-to-Station service are offered as follows:

a. Dial Station-to-Station is that Station-to-Station service where the person originating the call from other than a Payphone Line Service telephone dials the telephone number desired and the call is completed without the assistance of a Company operator or placed with an operator where facilities are not available for dial completion or where, for other service reasons, operator assistance in completion of the call is necessary.

b. Operator Assisted Station-to-Station is that Station-to-Station service originating at a Payphone Line Service telephone and paid for by coin deposit in such originating telephone or that Station-to-Station other than Dial Paid Station-to-Station service.

2. Operator Assisted Person-to-Person service is that Person-to-Person service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station to be reached through an MCC attendant, or a particular station, department or office to be reached through a branch exchange attendant.

a. When, after the telephone, MCC mobile radio system, or branch exchange system called has been reached, and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile unit to be reached through an MCC attendant, or to any other station, department, or office to be reached through a branch exchange attendant, the classification of the call remains Person-to Person.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

C. Classes of Service (Continued)

2. Operator Assisted Person-to-Person… (Continued)

b. When the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call) the call is classified as Person-to-Person.

D. Initial Period, Additional Minutes and Discounts

Message Service rates are quoted in terms of initial periods and additional minutes.

1. Initial period rates given in Sections 7.4.2.H.1 through 7.4.2.H.5 and 7.4.2.I following are for connections of one minute or any fraction thereof.

2. All additional minute rates given in Sections 7.4.2.H.1 through 7.4.2.H.5 and 7.4.2 following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

3. Discounts for Shoulder Peak and Off Peak rate periods and Evening/Night reduced rate periods are expressed as a percent reduction of the calculated rates. They are applied to that portion of the messages occurring within the rate discount periods shown. The discount is applied to the sum of the initial period and additional minute charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled. When the application of the discount results in a fractional charge, the amount will be rounded down to the lower cent. Discounts are not applicable to Operator-Assisted Call charges shown in Section 7.4.2.I.2 following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

E. Timing of Messages

1. The time when the connection is established, as provided in Sections 7.4.2.E.2 through 5 below, determined in accordance with the time system (standard or daylight saving) observed at the location of the rate center of the calling station, determines the charges for the call. This rule applies whether the call is sent paid or collect. The charge for the initial period is the initial period rate applicable for the rate period in which the connection is established. The charge for each additional minute of usage is the additional minute rate for the rate period in which the beginning of each additional minute occurs.

2. On Station-to-Station Calls, chargeable time begins when the connection is established between the calling station and the called station, MCC mobile radio system, or branch exchange system.

3. On Person-to-Person Calls, chargeable time begins when the connection is established between the calling person and the particular person or station specified or an agreed alternate.

4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

5. Chargeable time does not include time lost because of faults or defects in the service.

6. Adjustments, when appropriate, are applied by reducing the overall chargeable time for the message by adjusting the time at which the message was terminated.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

F. Billing or Collection of Charges

Charges for all classes of calls are generally billed to or collected from the calling station.

1. Billed to or collected from the called station (i.e., charges may be reversed) if the charges are accepted at the called station.

   In the case of a call to a Payphone Line Service coin telephone, charges on calls may not be billed to or collected from the called station. Charges must be billed to a calling card or third telephone number, or the call may be re-originated from the called station.

2. Billed to a calling card account.

3. Billed to a third telephone number (i.e., billed to a telephone number other than the calling or called number).

4. The charge for a call collected from a coin telephone is figured to the nearest 5 cents.

G. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rating is the Off Peak Discount Period and/or the Evening Rate, unless a lower rate would normally apply.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications

1. Dial Station-to-Station - Market Service Area 4

a. Initial Period and Additional Minute Rates *

Airline Miles		Initial Minute Rates		
From	To and Including	Day	Evening	Night
0	10	$ .156	$ .116	$ .094
11	16	.179	.134	.108
17	22	.229	.172	.137
23	28	.270	.203	.163
29	40	.309	.232	.186
41	and over	.401	.301	.240

Airline Miles		Additional Minute Rates		
From	To and Including	Day	Evening	Night
0	10	$ .062	$ .046	$ .037
11	16	.080	.061	.048
17	22	.113	.085	.069
23	28	.143	.108	.087
29	40	.160	.119	.096
41	and over	.192	.144	.115

* For application of initial periods and additional minutes, refer to Section 7.4.2.H.1.b following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

1. Dial Station-to-Station - Market Service Area 4 (Continued)

b. Application Periods

<table>
<tr><td rowspan="2">8:00 A.M.
TO
*5:00 P.M.</td><td>MON</td><td>TUES</td><td>WED</td><td>THURS</td><td>FRI</td><td>SAT</td><td>SUN</td></tr>
<tr><td colspan="5">DAY RATE PERIOD
FULL RATE</td><td colspan="2">NIGHT
RATE</td></tr>
<tr><td>5:00 P.M.
TO
*11:00 P.M</td><td colspan="5">EVENING RATE PERIOD</td><td colspan="2">EVE
RATE</td></tr>
<tr><td>11:00 P.M.
TO
*8:00 A.M.</td><td colspan="7">NIGHT RATE PERIOD</td></tr>
</table>

* Up to but not including.

Note: Discounts apply to the charge for the initial minute occurring within the discount rate period and to all additional minutes occurring within each discount rate period. Discounts do not apply to Operator Assisted call charges shown in Section 7.4.2.I following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

2. Dial Station-to-Station - Market Service Area 6

a. Initial Period and Additional Minute Rates *

Peak Period			
Airline Miles			Each
From	To and Including	Initial Minute	Additional Minute
0	10	$.099	$.038
11	16	.149	.056
17	40	.207	.087
41	and over	.338	.162

* For application of initial periods and additional minutes, refer to Section 7.4.2.H.2.b following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

2. Dial Station-to-Station - Market Service Area 6 (Continued)

b. Application Periods

<table>
<tr><th></th><th>Mon</th><th>Tues</th><th>Wed</th><th>Thur</th><th>Fri</th><th>Sat</th><th>Sun</th></tr>
<tr><td>9:00 A.M.
TO
*11:00 A.M.
2:00 P.M.
TO
*8:00 P.M.</td><td colspan="5">Full Rate Period</td><td rowspan="2">Off Peak
Period</td><td rowspan="2"></td></tr>
<tr><td>8:00 A.M.
TO
*9:00 A.M.
11:00 A.M.
TO
*2:00 P.M.
8:00 P.M.
TO
*9:00 P.M.</td><td colspan="5">Shoulder Peak Period
10% Discount</td></tr>
<tr><td>9:00 P.M.
TO
*8:00 A.M.</td><td colspan="7">Off Peak Period
40% Discount</td></tr>
</table>

* Up to but not including.

Note: Discounts apply to the charge for the initial minute occurring within the discount rate period and to all additional minutes occurring within each discount rate period. Discounts do not apply to Operator Assisted call charges shown in Section 7.4.2.I following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

3. Dial Station-to-Station - Market Service Area 15

a. Initial Period and Additional Minute Rates *

Airline Miles		Peak Period	
From	To and Including	Initial Minute	Each Additional Minute
0	10	$.099	$.038
11	16	.149	.056
17	40	.207	.087
41	and over	.338	.162

* For application of initial periods and additional minutes, refer to Section 7.4.2.H.3.b following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

3. Dial Station-to-Station - Market Service Area 15 (Continued)

b. Application Periods

<table>
<tr><th></th><th>Mon</th><th>Tues</th><th>Wed</th><th>Thur</th><th>Fri</th><th>Sat</th><th>Sun</th></tr>
<tr><td>9:00 A.M.
TO
*11:00 A.M.
2:00 P.M.
TO
*8:00 P.M.</td><td colspan="5">Full Rate Period</td><td rowspan="2">Off Peak
Period</td><td rowspan="2"></td></tr>
<tr><td>8:00 A.M.
TO
*9:00 A.M.
11:00 A.M.
TO
*2:00 P.M.
8:00 P.M.
TO
*9:00 P.M.</td><td colspan="5">Shoulder Peak Period
10% Discount</td></tr>
<tr><td>9:00 P.M.
TO
*8:00 A.M.</td><td colspan="7">Off Peak Period
40% Discount</td></tr>
</table>

* Up to but not including.

Note: Discounts apply to the charge for the initial minute occurring within the discount rate period and to all additional minutes occurring within each discount rate period. Discounts do not apply to Operator Assisted call charges shown in Section 7.4.2.I following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

4. Dial Station-to-Station - Market Service Area 17

a. Initial Period and Additional Minute Rates *

Airline Miles		Initial Minute Rates		
From	To and Including	Day	Evening	Night
0	10	$ .156	$ .116	$ .094
11	16	.179	.134	.108
17	22	.229	.172	.137
23	28	.270	.203	.163
29	40	.309	.232	.186
41	and over	.401	.301	.240

Airline Miles		Additional Minute Rates		
From	To and Including	Day	Evening	Night
1	10	$ .062	$ .046	$ .037
11	16	.080	.061	.048
17	22	.113	.085	.069
23	28	.143	.108	.087
29	40	.160	.119	.096
41	and over	.192	.144	.115

* For application of initial periods and additional minutes, refer to Section 7.4.2.H.4.b following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

H. Rate and Charge Applications (Continued)

4. Dial Station-to-Station - Market Service Area 17 (Continued)

b. Application Periods

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 A.M. TO *5:00 P.M.	DAY RATE PERIOD FULL RATE					NIGHT RATE	
5:00 P.M. TO *11:00 P.M	EVENING RATE PERIOD					EVE RATE	
11:00 P.M. TO *8:00 A.M.	NIGHT RATE PERIOD						

* Up to but not including.

Note: Discounts apply to the charge for the initial minute occurring within the discount rate period and to all additional minutes occurring within each discount rate period. Discounts do not apply to Operator Assisted call charges shown in Section 7.4.2.I following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

I. Operator Assisted Calling

1. Operator Station-to-Station - Market Service Areas 4, 6, 15, and 17

a. Initial Period and Additional Minute Rates *

Airline Miles		Initial Minute Rates		
From	To and Including	Day	Evening	Night
0	10	$ .0990	$ .089	$ .059
11	16	.1490	.134	.089
17	40	.2070	.186	.124
41	and over	.2509	.226	.203

Airline Miles		Additional Minute Rates		
From	To and Including	Day	Evening	Night
0	10	$ .038	$ .034	$ .023
11	16	.056	.050	.034
17	40	.087	.078	.052
41	and over	.162	.146	.097

* For application of initial periods and additional minutes, refer to Section 7.4.2.I.1.b following.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

I. Operator Assisted Calling (Continued)

1. Operator Station-to-Station - Market Service Areas 4, 6, 15, and 17 (Continued)

b. Application Periods

<table>
<tr><th></th><th>Mon</th><th>Tues</th><th>Wed</th><th>Thur</th><th>Fri</th><th>Sat</th><th>Sun</th></tr>
<tr><td>9:00 A.M.
TO
*11:00 A.M.
2:00 P.M.
TO
*8:00 P.M.</td><td colspan="5">Full Rate Period</td><td rowspan="2">Off Peak Period</td><td rowspan="2"></td></tr>
<tr><td>8:00 A.M.
TO
*9:00 A.M.
11:00 A.M.
TO
*2:00 P.M.
8:00 P.M.
TO
*9:00 P.M.</td><td colspan="5">Shoulder Peak Period</td></tr>
<tr><td>9:00 P.M.
TO
*8:00 A.M.</td><td colspan="7">Off Peak Period</td></tr>
</table>

* Up to but not including.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

I. Operator-Assisted Calling (Continued)

2. Operator Assisted Surcharges

A service charge applies to each customer-dialed calling card station-to-station call and to each operator-handled station-to-station and person-to-person call. This charge is added to the initial minute and additional minute charges. Discounts do not apply to the service charge.

	INC
Customer Dialed Station	No Charge
Customer Dialed Calling Card Station	$0.50
Operator Assisted Station	
- Sent paid	$1.05
- Collect	1.05
- Calling Card	0.70
- Third Number	1.80
- Person-to-Person	2.50

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.2 Two-Point Service (Continued)

J. Rates Applicable for Hearing or Speech-Impaired Persons

1. Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate Federal or State agency or its designee as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a discount on Directly Dialed Station-to-Station calls which do not require the intervention of an operator. The adjustment is applied to the Peak Period and/or Day rates shown in H. above and in accordance with the following:

   a. Messages placed during the Peak and Shoulder Peak and/or the Day rate period will be charged at a 25% reduction from the Peak and/or Day period rate.

   b. Messages placed during the Off-Peak and/or Evening and Night rate period will be charged at a 40% reduction from the Peak and/or Day period rate.

2. The written certification of the speech or hearing impairment must be presented to the Company's Business Office, which serves the residence of the certified person.

3. The adjustment is provided for use by the hearing or speech-impaired customer. It is only applicable to long distance message charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech-impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements

A. V-H Coordinate System

For the purpose of determining airline mileage a Vertical (V) and Horizontal (H) coordinate system is used. The V-H system consists of a series of coordinates, which represent a theoretical grid of vertical and horizontal lines covering the State of Illinois. The spacing between these lines is about 1,670 feet and an intersection of any two grid lines represents the center of an area approximately 1/10 of a square mile designated by two coordinates.

A vertical (V) and a horizontal (H) coordinate are computed for each rate center in Illinois from its latitude and longitude location by use of appropriate map-projection equations. These coordinates (shown in Section 7.4.3.C following) permit calculation of the distance between any two rate centers as explained in Section 7.4.3.B following.

The rate centers in Section 7.4.3.C are arranged to indicate those of the Company (shown in all capital letters, i.e., AVON) and those of other companies (shown with initial capital letter, i.e., Basco).

B. Determination of Airline Mileage

To determine the rate distance between any two rate centers proceed with the following steps:

1. Obtain the "V" and "H" coordinates for each rate center.

2. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.

3. Divide each of the differences obtained in step 2 above by three, rounding each quotient to the nearest integer.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

B. Determination of Airline Mileage (Continued)

4. Square these two integers and add the two squares.

   If the sum of the squares is greater than 1,777; divide the integers obtained in step 3 by three and repeat step 4. Repeat this process until the sum of the squares obtained in step 4. is less than 1,778.

5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4. by the multiplier specified in the following table for this value of "N" preceding.

N	Multiplier	Minimum
1	.9	-
2	8.1	41
3	72.9	121
4	656.1	361

6. Obtain the square root of product from step 5 and, with any resulting fraction, round up to next higher integer. This is the message rate mileage except when the mileage so obtained is less than the minimum rate mileage shown in the table in step 5 above, then the minimum rate mileage corresponding to the "N" value is applicable.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

B. Determination of Airline Mileage (Continued)

7. Example: The message rate distance is required between Lacon and Havana.

		V	H
a.	Lacon	6285	3597
	Havana	6473	3623
b.	Difference	188	26

c. Dividing each difference by three and rounding to nearest integer = 63 and 9

d. Squaring integers and adding.

63 x 63 = 3,969
9 x 9 = 81
Sum of squared integers 4,050

Sum of squared integers is greater than 1,777, so divide the integers preceding by three and repeat the preceding step.

e. Dividing integers in step c. preceding by three and rounding = 21 and 3.

f. Squaring integers and adding.

21 x 21 = 441
3 x 3 = 9
450

This sum of squared integers is less than 1,778 and was obtained after two successive divisions by three; therefore, "N" = 2 (From table shown in Section 7.4.3.B.5 above).

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

B. Determination of Airline Mileage (Continued)

7. Example: The message rate… (Continued)

g. Multiply final sum of squared integers by factor 8.1.

(corresponding to "N" = 2). 450
x 8.1
3,645

h. Square root of 3,645 = 60 and a fraction, which is rounded up to 61 miles (fractional miles being considered full miles). The 61 miles is larger than the minimum of 41 rate miles applicable when "N" = 2, so the message rate mileage is 61 miles.

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers

Exchange Rate Center	MSA No.	V	H
Abingdon	17	6399	3722
Adair	17	6480	3699
Addieville	15	6799	3351
Albers	15	6779	3385
Alhambra	15	6721	3437
Altamont	15	6614	3306
Alton	15	6755	3506
Altona	17	6323	3717
Amboy	4	6145	3655
Ashley	15	6789	3300
Ashton	4	6108	3653
Astoria	17	6508	3661
Aviston	15	6765	3391
AVON	17	6429	3714

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Bardolph	17	6472	3718
Bartelso	15	6769	3362
Basco	17	6550	3796
Batchtown	15	6763	3592
Bath	6	6499	3625
Beckemeyer	15	6753	3365
Beecher City	15	6591	3323
Belleville	15	6812	3438
Benson	6	6296	3538
Bethalto	15	6742	3486
Biggsville	17	6424	3796
Bishop Hill	17	6302	3719
Blandinsville	17	6482	3768
Bluford	15	6754	3232
Bowen	17	6559	3767
Bradford	6	6273	3650
Breese	15	6759	3379
Brighton	15	6723	3514
Brimfield	6	6356	3649
Brownstown	15	6641	3329
Brussels	15	6774	3574
Buda	6	6247	3667
Bunker Hill	15	6708	3485
Bureau	6	6230	3617
Bushnell	17	6456	3715
CAMERON	17	6392	3748
Camp Grove	6	6291	3636

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Canton	6	6420	3644
Carlyle	15	6747	3355
Carthage	17	6529	3795
Castleton	6	6288	3651
Centralia	15	6744	3311
Chadwick	4	6128	3765
Chesterfield	15	6676	3523
Chillicothe	6	6311	3599
Colchester	17	6502	3745
Coleta	4	6143	3741
Collinsville	15	6781	3455
Columbia	15	6844	3467
Colusa	17	6502	3815
Congerville	6	6348	3527
Creston	4	6077	3623
Cuba	6	6444	3662
Dallas City	17	6488	3821
Deer Creek	6	6355	3547
DeKalb	4	6061	3591
Delavan	6	6421	3553
Dix	15	6747	3273
DIXON	4	6133	3691

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Dorchester	15	6695	3479
Dover	6	6204	3636
Dow	15	6741	3538
DuBois	15	6810	3294
Dunlap	6	6335	3621
Dupo	15	6830	3475
Easton	6	6470	3587
East St. Louis	15	6805	3477
Edelstein	6	6317	3623
Edgemont	15	6804	3460
Edgewood	15	6634	3279
Edwardsville	15	6753	3464
Ellisville	6	6427	3691
Elmira	6	6286	3676
Elmwood	6	6374	3655
Elvaston	17	6541	3810
Eureka	6	6332	3547
Fairview (Fulton Co.)	6	6415	3671
Farina	15	6658	3286
Farmington	6	6391	3654
Fayetteville	15	6824	3397
Ferris	17	6521	3806
Fiatt	6	6431	3666
Fieldon	15	6737	3576
FOREST CITY	6	6442	3595

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Fountain Green	17	6505	3776
Franklin Grove	4	6118	3662
Freeburg	15	6825	3419
Fulton	4	6175	3790
GALESBURG	17	6369	3732
Galva	6	6303	3704
Genoa	4	6024	3600
Germantown	15	6771	3376
Germantown Hills	6	6340	3583
Gilson	17	6374	3698
Glasford	6	6401	3613
Glen Carbon	15	6767	3461
Goodfield	6	6350	3540
Good Hope	17	6468	3740
Grafton	15	6758	3552
GRAND DETOUR	4	6116	3685
Granite City	15	6789	3483
Grantfork	15	6727	3422
GREEN VALLEY	6	6421	3572
Greenville	15	6697	3388
Groveland	6	6377	3574
Gulfport	17	6448	3825

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Hamburg	15	6730	3620
Hamel	15	6730	3454
Hamilton	17	6548	3824
Hanna City	6	6377	3622
Hardin	15	6737	3599
HARMON	4	6161	3687
Harmony (Jefferson Co.)	15	6741	3247
HAVANA	6	6473	3623
Hecker	15	6854	3422
Hennepin	6	6236	3610
Henry	6	6263	3599
Herrick	15	6600	3356
Hettick	15	6654	3529
Highland	15	6745	3415
Hinckley	4	6084	3559
Hoffman	15	6753	3332
Hooppole	4	6225	3720
Hopedale	6	6401	3539
Hoyleton	15	6772	3323
Ina	15	6800	3239
Industry	17	6507	3708
Ipava	6	6481	3668
Irvington	15	6764	3307
Iuka	15	6701	3267
Jerseyville	15	6721	3550

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Kampsville	15	6708	3610
Kaskaskia	15	6923	3372
Kell	15	6735	3273
Kewanee	6	6281	3694
Keyesport	15	6715	3354
Kilbourne	6	6497	3602
Kinmundy	15	6676	3292
Kirkland	4	6037	3621
Kirkwood	17	6413	3781
KNOXVILLE	17	6371	3715
LACON	6	6285	3597
Ladd	6	6202	3605
La Fayette	17	6310	3689
La Harpe	17	6484	3786
La Moille	6	6177	3629
Lanark	4	6107	3765
La Rose	6	6280	3569
Leaf River	4	6072	3705
Lebanon	15	6781	3422
Lewistown	6	6460	3647
Littleton	17	6527	3700
Lomax	17	6473	3811
London Mills	17	6408	3694
Low Point	6	6307	3569
Lyndon	4	6189	3741

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Mackinaw	6	6375	3541
Macomb	17	6487	3729
Malta	4	6069	3608
MANITO	6	6428	3593
Manlius	6	6220	3678
Maple Park	4	6054	3567
Maquon	17	6383	3686
Marietta	6	6457	3693
Marine	15	6743	3435
Mascoutah	15	6803	3408
McClure	15	7002	3238
Medora	15	6697	3527
Mendota	6	6162	3607
Metamora	6	6326	3567
Milledgeville	4	6129	3743
Millstadt	15	6833	3452
Mineral	6	6248	3695
Minonk	6	6280	3531
Monmouth	17	6397	3769
Monroe Center	4	6047	3645
Morrison	4	6174	3756
Morton	6	6368	3565
Mossville	6	6336	3601
MOUNT CARROLL	4	6119	3785
Mount Morris	4	6088	3702
Mount Vernon	15	6769	3255
Mulberry Grove	15	6679	3370

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Nashville	15	6799	3331
Nauvoo	17	6520	3845
NELSON	4	6149	3701
Neponset	6	6259	3681
New Athens	15	6841	3405
New Baden	15	6788	3398
New Minden	15	6781	3338
Niota	17	6501	3836
NORTH PEKIN	6	6378	3589
Oakdale	15	6824	3340
Odin	15	6721	3308
O'Fallon	15	6792	3435
Ohio	6	6185	3658
Okawville	15	6795	3366
Oneida	17	6335	3723
Oregon	4	6088	3684
Patoka	15	6698	3327
PEKIN	6	6391	3587
Peoria	6	6362	3592
Pittsburg (Fayette Co.)	15	6686	3356
Plymouth	17	6538	3751
Pocahontas	15	6718	3403
Polo	4	6112	3717
Prairie City	17	6439	3715
Prairie-du-Rocher	15	6906	3417
Prairietown	15	6721	3473

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Princeton	6	6222	3640
Princeville	6	6328	3640
Prophetstown	4	6199	3738
Putnam	6	6253	3612
Ramsey	15	6626	3367
Raritan	17	6451	3776
Red Bud	15	6873	3413
Renault	15	6896	3429
Rice	15	6827	3316
Roanoke	6	6312	3545
Rochelle	4	6086	3638
Rockbridge	15	6683	3546
Roseville	17	6433	3755
St. Elmo	15	6627	3317
St. Jacob	15	6757	3426
St. Libory	15	6821	3384
St. Peter	15	6658	3302
Salem	15	6711	3292
San Jose	6	6439	3556
Sandoval	15	6727	3318
SAVANNA	4	6132	3809
Secor	6	6319	3530
Sefton	15	6627	3336
Shabbona	4	6101	3593
Shannon	4	6090	3756
Shattuc	15	6734	3328
Sheffield	6	6245	3679

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Shipman	15	6701	3507
Shobonier	15	6676	3337
Smithfield	6	6456	3675
Smithshire	17	6430	3778
SOUTH PEKIN	6	6405	3582
Sparland	6	6286	3603
Spring Bay	6	6331	3595
Spring Valley	6	6211	3598
Sterling	4	6157	3715
Steward	4	6097	3623
Stronghurst	17	6446	3792
Sublette	4	6151	3632
Summerfield	15	6779	3412
Summum	6	6495	3653
Sunnyland	6	6353	3575
Sutter	17	6570	3813
Swan Creek	17	6445	3748
Sycamore	4	6045	3589
Table Grove	6	6486	3684
TALBOTT	6	6412	3603
Tamaroa	15	6828	3287
Tampico	4	6195	3712
Thomas (Bureau Co.)	4	6221	3706
THOMSON	4	6153	3790
Tiskilwa	6	6240	3638
TOPEKA	6	6458	3607
Toulon	6	6304	3672

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.3 Mileage Measurements (Continued)

C. V and H Coordinates and Market Service Area (MSA) of Exchange Rate Centers (Continued)

Exchange Rate Center	MSA No.	V	H
Tremont	6	6387	3561
Trenton	15	6773	3402
Trivoli	6	6384	3637
Troy	15	6763	3445
Valmeyer	15	6881	3469
Vandalia	15	6659	3348
Varna	6	6268	3573
Venedy	15	6810	3377
Vermont	17	6500	3678
Victoria	17	6333	3699
Walnut	6	6195	3676
Waltonville	15	6799	3266
Warsaw	17	6561	3834
Washburn	6	6295	3570
Washington	6	6346	3565
WATAGA	17	6348	3725
Waterloo	15	6861	3448
Waterman	4	6094	3579
Westview	15	6827	3458
Williamsfield	17	6349	3676
Woodburn	15	6712	3495
Woodlawn	15	6776	3276
Wood River	15	6754	3490
Worden	15	6721	3458
Wyanet	6	6233	3656
Wyoming	6	6304	3655
Yates City	6	6376	3662

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.4 Rate Center / Market Service Area Determination

A. The Market Service Area assignment for each Company rate center within Illinois, and for each other company rate center within the Market Service Areas for which the Company is the Toll Carrier, is provided in Section 7.4.3 preceding.

B. Rate centers having the same numerical designation are in the same Market Service Area.

C. The rate centers are arranged to indicate those of the Company (shown in capital letters, i.e., AVON) and those of other companies (shown with initial capital letter, i.e., Basco).

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE

7.4.5 Local Toll Service

A. General

Local Toll Service will not be provided to new customers on and after December 4, 1998. Customers of record on December 3, 1998 may continue their service at their present location. In the event this service is disconnected for any reason, Local Toll Service will not be reestablished.

The Company's Local Toll Service is furnished for Dial Station-to-Station and operator handled Intra-MSA long distance calls originated in the Company's exchanges and is available in connection with residence and business lines. In addition, subscribers qualify for a 10% rebate on the Intra-MSA toll revenues generated during each month they subscribe to the Local Toll Service Plan. Customers subscribing to Local Toll Service may not subscribe to any other Optional Calling Plan offered by the Company.

B. Regulations

1. Local Toll Service applies to all Intra-MSA DDD and operator handled long distance messages originated in the Company's exchanges.

2. The service will be ordered and billed on a per primary billing number (i.e., per account) basis. All applicable calls placed from lines associated with the same primary billing number will be included in the service.

3. Message details are included in the charges specified in C. following.

4. The service is furnished for a minimum period of one month.

5. Changes to and from Local Toll Service will be reflected on the subscriber's next bill date dependent upon the date this service is either subscribed to or discontinued.

6. Local Toll Service is not available to a customer who subscribes to any other Company-offered Optional Calling Plan or for use with Payphone Line Service or COPTS.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.5 Local Toll Service (Continued)

B. Regulations (Continued)

7. Surcharges associated with operator handled Intra-MSA toll traffic is as specified in Section 7.4.2.I.

C. Rates

Time Frame	Rate Per Minute
24-Hours/Day, 7 Days/Week	$ .05/Minute

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.6 Business Local Toll Service

A. General

Business Local Toll Service will not be provided to new customers on and after December 4, 1998. Customers of record on December 3, 1998 may continue their service at their present location. In the event this service is disconnected for any reason, Business Local Toll Service will not be reestablished.

The Company's Business Local Toll Service is furnished for Dial Station-to-Station Intra-MSA long distance calls originated in the Company's exchanges and is available in connection with business and residence lines. Customers subscribing to Business Local Toll Service will be charged based on the commitment level and term plan to which they subscribe. Customers subscribing to Business Local Toll Service may not subscribe to any other Optional Calling Plan offered by the Company.

B. Regulations

1. Business Local Toll Service applies to all Intra-MSA DDD long distance messages originated in the Company's exchanges.

2. The service will be ordered and billed on a per primary billing number (i.e., per account) basis. All applicable calls placed from lines associated with the same primary billing number will be included in the service.

3. Message details are included in the charges specified in D. following.

4. The service is furnished with three monthly minimum commitment levels: $50, $200, and $750 a month. If the customer's in-service level falls below the commitment level, the Company will bill the customer for the entire commitment level they have subscribed to.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.6 Business Local Toll Service (Continued)

B. Regulations (Continued)

5. The service is furnished with an option of three term periods: non-term (i.e., month-to-month), one-year, and two-years. The minimum period for the non-term plan is one month. The minimum period for the one-year plan is 12 months. The minimum period for the two-year plan is 24 months. If a customer chooses to discontinue participation in the plan prior to the expiration of the one-year or two-year term periods, the Company will assess Termination Liability charges. The assessed charges will be based on the number of months remaining in the term plan times the minimum monthly commitment level agreed to by the customer.

   Commission approval of the above termination liability language is not intended to indicate the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

6. Changes to and from Business Local Toll Service will be reflected on the subscriber's next bill date dependent upon the date this service is either subscribed to or discontinued.

C. Applicability

The discounts offered under this service apply to all direct-dialed Intra-MSA Message Telephone (MTS) originating calls in any of the Company's exchanges during a billing period.

COMPETITIVE SERVICES

7.4 LONG DISTANCE TELECOMMUNICATIONS SERVICE (Continued)

7.4.6 Business Local Toll Service (Continued)

D. Rates

Monthly Minimum Commitment Level	Full Minute Rates * Non-Term	One-Year	Two-Years
$ 0.00	$ .070	$ .067	$ .063
50.00	.067	.064	.060
200.00	.064	.061	.055
750.00	.060	.057	.050

Time Frame: 24-Hours/Day, 7 Days/Week

* Note: The above full minute rates bill in first 18-second minimum and additional 6-second increments.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.5.1 General

A. Wide Area Telecommunications Service (WATS), as provided under this tariff, is the furnishing of dial type telecommunications between a station associated with a WATS access line and stations within the same Market Service Area (MSA), within the State. The terms and conditions of this tariff apply to calling within the WATS customer's MSA, including the use of the WATS access line and other WATS related facilities. The service is classified as a competitive telecommunications service.

B. WATS arranged for Toll Free Code (TFC) Service, as provided under this tariff, within the Company's service territory, is the furnishing of facilities for the completion of dial type telecommunications to a customer's TFC Service access line from a station with the same MSA, within the State. This service is classified as a competitive telecommunications service.

7.5.2 Regulations

A. Dial type telecommunications is a call dialed and completed to a WATS access line without the assistance of a telephone company operator or placed with an operator where facilities are not available for dial completion or where, for other service reasons, operator assistance in completion of the call is necessary.

B. WATS does not include calling from stations not within the same MSA, Person-to-Person, collect, conference, or other call requiring operator assistance except as provided in A. preceding. WATS from stations not within the WATS customer's MSA is provisioned by other carriers.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

C. Each WATS access line will be arranged at the customer's option for either Outward WATS or TFC Service, but not intermixed.

1. Outward WATS - WATS arranged for outward service provides for the origination of calls from a station associated with an outward WATS access line, for telecommunications with all stations within the same MSA, within the State.

2. Toll Free Code (TFC) Service - WATS arranged for TFC Service provides for the termination of calls from stations within an MSA, for telecommunications with a station associated with a TFC Service access line located within the same MSA, within the State.

D. WATS is not represented as adapted for connection to other services of the Company or to customer-provided equipment or services. The service contemplates the provision of satisfactory transmission only between the access line and the calling telephone company station. Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Connections of communications systems provided by the customer or Other Common Carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

E. WATS may be connected (1) at the customer's premises to switching equipment or communications systems, or (2) at a Company central office to Company-provided switching equipment or to an Other Common Carrier communications system. Connection to customer-provided equipment or systems or to an Other Common Carrier communications system must be in accordance with Section 12. TFC Service may not be terminated as a station (e.g., PBX station or Centrex station) in switching systems.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

F. Fractional Period Billing

The charges for a fractional part of the month will be billed at a rate equal to one-thirtieth of the monthly recurring charge times the actual number of days the service was furnished. Usage charges will be billed as provided in Section 7.5.3 following.

G. Long Distance Telecommunications (Message Toll) Service furnished at a customer's request when the customer's WATS line is interrupted is charged for at the long distance telecommunications rates shown in Section 7.4.

H. Use of the Service by the Customer

1. Regulations applicable to resale of service are set forth in Section 2.5.3.

2. Orders, including those which involve the outside moves, rearrangement, release or discontinuance of service, and for the start of Outward WATS and TFC Service, will be accepted by the Company only from the customer.

I. Liability of the Company

Regulations applicable to the Company's liability are set forth in Section 2.1.2.

J. Retention of TFC Service Telephone Numbers - Customers may retain the same TFC Service telephone number when moving to another location.

K. WATS is furnished subject to the condition there will be no abuse or fraudulent use of the service as set forth in Section 2.2.1.

L. Where a shortage of service components exists at any time, either for temporary or protracted periods, the establishment of Exchange and Long Distance Message Telecommunications Service shall take precedence over all other services.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

M. Transfer of Service

WATS, including any associated telephone number or numbers of a subscriber, may be assigned or transferred; provided there is no interruption of the service or relocation of the service beyond the area served by the Company-designated WATS central office, subject to the following conditions:

1. The assignment or transfer may be made to any person, partnership, association, or corporation, or to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceeding, provided the assignee or transferee complies with all provision of this tariff and assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any; and

2. The assignee or transferee shall obtain and provide to the Company the written consent of the subscriber from whom the service is transferred. In addition, the transferee or assignee shall, upon request, provide written acceptance of responsibility for all outstanding charges, if any; and

3. The legal rights and financial responsibility of the assignee or transferee are established to the satisfaction of the Company; and

4. A Record Service Ordering Charge applies as set forth in Section 4, except where a move or change is associated with such transfer or assignment. In such instances, move or change charges apply as set forth in Section 4, in lieu of a Record Service Ordering Charge.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

N. Cancellation of Application for Service - When a request for an installation is canceled prior to the establishment of service, charges are applicable as set forth in Section 2.3.5.

O. Allowance for Interruptions applies to each WATS access line as set forth in the following:

1. The appropriate qualification period of 12 hours (as measured from the time the interruption is reported to or detected by the Company, whichever occurs first), a credit allowance will be made, at the customer's request, for the Company's service which is rendered useless and inoperative due to the interruption.

2. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by the Company, whichever occurs first, and rounded to the nearest 24 hours) to the total time in a 30-day month. The ratio, multiplied by the monthly charge for the Company's service affected, shall determine the amount of the credit allowance. No other liability shall attach to the Company in consideration of such interruption to service.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

O. Allowance for Interruptions… (Continued)

3. None of the above credit allowances will be made for:

a. Non-completion of WATS messages due to busy network conditions,

b. Interruption of the Company's service due to customer-provided equipment or systems,

c. Interruption of the Company's service due to the negligence or willful act of the customer,

d. Interruption of the Company's service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or

e. Interruption of the Company's service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

P. Subscribing to Adequate Service

1. The customer must obtain sufficient TFC lines to handle actual or expected demand to prevent obstruction, interference, or impairment of this service or any other provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. In the event the customer's expected or actual use of TFC Service adversely affects or threatens to adversely affect the Company's ability to provide this or other services, the Company may disconnect or refuse to furnish the service without notice in accordance with Section 2.2.3.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.2 Regulations (Continued)

P. Subscribing to Adequate Service (Continued)

2. The Company will notify the customer by telephone or in writing that discontinuance of the use of service may be required; however, where an emergency condition exists or is threatened and prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to discontinue the use of a service without notice to the customer if the Company determines such action is necessary under the circumstances. In case of such discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the discontinuance. During such period of discontinuance, credit allowance for service interruptions as set forth in O. preceding is not applicable.

Q. Minimum Average Time Requirement - Usage is subject to a Minimum Average Time Requirement (MATR) of .5 minutes for TFC Service and Outward WATS per completed call. This means if the average duration per call in each service group is less than the MATR, billing will be based on the actual number of calls times the .5 minute MATR. This is referred to as equivalent hours of use.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.3 Rates and Charges

A. Monthly Access Line Charge

	S&E	Monthly Rate
Outward WATS	WTMT0	$24.70
Toll Free Code (TFC) Service	WTMN0	24.70

B. Monthly Usage Charge - The monthly usage rates for all Market Service Areas are as follows:

Outward WATS		Toll Free Code (TFC) Service	
Hours	Outward WATS	Hours	TFC Service
.1-15	$5.44	.1-25	$9.50
15.1-40	5.03	25.1-50	8.60
40.1-80	4.51	50.1-100	7.40
80.1-140	4.19	100.1-200	7.00
Over 140	4.19	Over 200	6.50

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.3 Rates and Charges (Continued)

C. Method of Determining Usage Charges

1. Determine the total actual hours used for the service group, rounded to the nearest .1 hours.

2. Determine the total number of completed calls for the service group.

3. Determine the equivalent hours used by multiplying the total number of completed calls by the Minimum Average Time Requirement (MATR) for the service group, then dividing by 60 minutes. This result is rounded to the nearest .1 hours.

4. The total chargeable usage hours in the service group will be whichever is greater: actual hours determined in 1. above or equivalent hours determined in 3. above.

5. Determine the usage charge for the service group by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

6. Determine the total usage charge by adding the usage charges for each service group as determined in 5. above.

COMPETITIVE SERVICES

7.5 WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Continued)

7.5.3 Rates and Charges (Continued)

D. Timing of Calls

1. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

2. When TFC Service is directly connected (i.e., not connected through switching equipment) at a customer's premises to a communications system, chargeable time begins when the TFC Service call terminates in or passes through the first switch or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the TFC Service so chargeable time may begin.

E. Service Charges

Service Charges as specified in Section 4 are applicable for installations, outside moves, changes, and record changes of WATS access lines. One Service Ordering Charge applies per customer-requested order for all work applicable to Outward WATS and TFC Service ordered at the same time to be performed on the same date at the same premises. Separate Service Ordering Charges apply to unrelated orders.

COMPETITIVE SERVICES

7.6 DIGITAL DATA SERVICE

7.6.1 General

A Digital Data Access (DA) Channel is a channel for duplex four-wire transmission of 2.4, 4.8, 9.6, 16.2, 38.4, 56.0, or 64.0 Kbps. The actual bit rate is a function of the protocol combination selected by the customer. The channel provides a synchronous service with timing provided through the Company's facilities to the customer in the received bit stream. Subrating is not available at the 16.2 Kbps speed.

The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data Access Channel at the customer premises.

The Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

7.6.2 Channel Interfaces

The following Channel Interfaces (CIs) define the bit rates that are available for a Digital Data channel:

CI	Bit Rate
DU-24	2.4 Kbps
DU-48	4.8 Kbps
DU-96	9.6 Kbps
DU-19	16.2 Kbps
DU-38	38.4 Kbps
DU-56	56.0 Kbps
DU-64	64.0 Kbps

COMPETITIVE SERVICES

7.6 DIGITAL DATA SERVICE (Continued)

7.6.3 Optional Features and Functions

A. Digital Data Bridging Capability - Provides for the parallel connection of one virtual circuit to another virtual circuit without interrupting the integrity or continuity of the first. This service is only available from a Company designated hub.

B. Secondary Channel - A data transmission channel having a lower signaling rate capability than the primary channel in a system in which two channels share a common interface.

Secondary Channel Capability provides for an additional low-speed digital transmission channel within the existing 56.0 Kbps primary channels. The Secondary Channel can be used as a communications channel for the controlling and monitoring of the customer's network.

7.6.4 Rates and Charges

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination				
Low Speed (2.4, 4.8, 9.6, 16.2, 38.4 Kbps) (Interexchange S&E)	---	---	PB1DXFR(SN) PD1D5AD(ST)	$75.00
High Speed (56.0, 64.0 Kbps)	---	---	PDVD6AD(ST)	75.00

COMPETITIVE SERVICES

7.6 DIGITAL DATA SERVICE (Continued)

7.6.4 Rates and Charges (Continued)

	OCC	INC	S&E	Monthly Rate
Channel Mileage				
Low Speed (2.4, 4.8, 9.6, 16.2, 38.4 Kbps)				
Fixed (CMT) (Interexchange S&E)	---	---	PB2DXFR(SN) PD2D5FP(ST)	$10.00
Per Mile (CMF) (Interexchange S&E)	---	---	PB2DXMR(SN) PD2D5MP(ST)	2.50
High Speed (56.0, 64.0 Kbps)				
Fixed (CMT)	---	---	PDVD6FP(ST)	10.00
Per Mile (CMF)	---	---	PDVD6MP(ST)	2.50
Optional Features and Functions				
Bridging (available with all DA packages), per port	---	---		$5.00
Secondary Channel 56.0 Kbps	---	ICB		7.50

COMPETITIVE SERVICES

7.7 PAYPHONE LINE SERVICE (PLS)

7.7.1 General

A. Payphone Line Service (PLS) is a class of service furnished to individuals, firms, or corporations which permits connection of a customer-provided instrument that is activated by the deposit of coins, cards, tokens, or the entry of a customer account number, to the lines of the Company.

B. PLS will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, local directory assistance, and non-sent-paid calls

C. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Illinois Commerce Commission.

D. The Company will provide PLS subject to the availability of facilities, where technically feasible and from properly equipped central offices.

E. General terms and conditions as describe in all other Sections of this tariff apply, where appropriate, unless otherwise specified in this Section.

F. PLS access lines are standard loop start, two-wire circuits

G. A listing in the white page section of the exchange directory may be provided in connection with PLS. The PLS provider, however, may choose to have non-published telephone numbers for PLS access lines at no additional charge. Additional listings will be at rates specified in Section 6. Although the PLS provider is entitled to a directory listing without charge, the PLS client may be listed instead at the rate for an Additional Listing.

H. The PLS provider is responsible for meeting all federal, state, and local statutes with respect to provision of payphones in accordance with all hearing impaired and handicapped person requirements.

I. Originating line screening and billed number screening may be provided on PLS at rates and regulations as found in Sections 7.10.4.D below.

COMPETITIVE SERVICES

7.7 PAYPHONE LINE SERVICE (PLS) (Continued)

7.7.1 General (Continued)

J. Individuals, firms, or corporations connecting payphone instruments are responsible for compliance with the Americans with Disabilities Act (effective January 26, 1992) and the Department of Justice Final Rule on Non-discrimination on the basis of Disability in Public Accommodations and Commercial Facilities.

7.7.2 Liability

A. The Company shall not be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities; or for any act, omission or failure of performance by the Company, its employees or agents in connection with this tariff. The Company shall not be responsible for incomplete calls or calls that cannot be completed as a result of end user action, subscriber equipment and facilities, or Company equipment and facilities.

B. The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this tariff and rule or regulation of the Illinois Commerce Commission. In case of a conflict, the rule or regulation will prevail.

7.7.3 Inmate Service

A. Inmate Service is a type of Payphone Line Service that may be provided on the premises of correctional institutions for use by inmates participating in an institutionally authorized telephone program.

B. Inmate Service calls are restricted to collect messages. All other calls, including those to the Company business offices, to designated emergency numbers, and to inward WATS numbers are blocked. Where prison authorities so stipulate, Inmate Service calling may be further restricted.

COMPETITIVE SERVICES

7.7 PAYPHONE LINE SERVICE (PLS) (Continued)

7.7.3 Inmate Service (Continued)

C. Extension Service is not normally provided with Inmate Service. However, where correctional institution security arrangements restrict inmates from gaining access to a central location, the Company may elect to provide multiple jacks through which the telephone may be connected to the network at appropriate times.

7.7.4 Rates and Charges

A. The PLS Access Line rate is the same as the Business Line rate shown in Section 3.2.2.

B. Local Message Charges shown in Section 7.8 apply to PLS.

COMPETITIVE SERVICES

7.8 PAYPHONE MESSAGE CHARGES

7.8.1 General

All Direct Dialed (non-operator handled) calls made from Payphone lines to other telephones where the charges are paid by coin deposit in the originating telephone are subject to a usage charge of 50 cents per call.

7.8.2 Local Message Charges

A. Billing of Messages/Operator Handled Calls

1. Where the user requests operator assistance with a local call for the purpose of charging the call to the called number, a third-party number, or to a calling card, or requests Person-to-Person service or other special handling, an Operator Assisted Surcharge applies as specified in Section 7.4. This charge applies in addition to the local message charges specified in Sections 7.8.2.B.

2. The following operator assisted calls are exempted from the surcharge: (A) calls to the Company for official telephone business; (B) emergency calls to the designated emergency numbers; (C) all calls by handicapped customers; (D) calls after repeated busy signals; and (E) calls where assistance is requested due to service problems on the line.

COMPETITIVE SERVICES

7.8 PAYPHONE MESSAGE CHARGES (Continued)

7.8.2 Local Message Charges (Continued)

B. Initial Period Charges

A 50¢ charge applies to a Direct Dialed (non-operator handled) call when the charges are paid by cash deposit in the originating telephone for calls to the originating exchange or to the additional exchanges in the local calling area as listed below.

Exchange	Additional Exchanges in Local Calling Area
Avon	---
Cameron	Galesburg, Knoxville, Wataga, Monmouth
Dixon	Harmon, Grand Detour, Nelson
Forest City	Manito, Talbott
Galesburg	Wataga, Cameron, Knoxville
Grand Detour	Dixon, Harmon, Nelson
Green Valley	---
Harmon	Dixon, Grand Detour, Nelson
Havana	Topeka
Knoxville	Galesburg, Cameron, Wataga
Lacon	Sparland
Manito	Forest City, Talbott
Mount Carroll	Savanna, Thomson
Nelson	Dixon, Grand Detour, Harmon
North Pekin	Pekin, South pekin
Pekin	North Pekin, South Pekin, Talbott
Savanna	Mount Carroll, Thomson
South Pekin	North Pekin, Pekin, Talbott
Talbott	Forest City, Manito, Pekin, South Pekin
Thomson	Mount Carroll, Savanna
Topeka	Havana
Wataga	Galesburg, Cameron, Knoxville, Oneida, Victoria

COMPETITIVE SERVICES

7.9 CUSTOMER OWNED PAY TELEPHONE SERVICE (COPTS)

7.9.1 General

A. Customer Owned Pay Telephone Service (COPTS) is a one-party business exchange service and is the only service authorized for the connection of customer-provided coin-operated and non-coin-operated pay telephone equipment.

B. COPTS may be furnished in conjunction with Resale/Shared Use of Service.

C. COPTS may be provided with directory listings as specified for business service as shown in Section 6.

D. Where a COPTS customer has located the service in space leased solely for the placement of COPTS terminal equipment, the Standard Network Interface will not be located in that space. The location of the Standard Network Interface as defined in Section 12.6 will be the same as the location provided for the lessor of the space, provided the customer's service is located on the same contiguous premises as the lessor's service. If not, the Standard Network Interface will be located at the minimum point of penetration of the building or premises in which the service is provided and the leased space is located.

E. The customer shall be responsible for payment of charges for all messages originating from or accepted at a COPTS location.

F. Customers subscribing to COPTS must also subscribe to Incoming Screening and Outgoing Screening as specified in Section 7.9.4.

G. The Company's liability arising from errors or omissions in regards to COPTS shall be limited to and satisfied by a refund or credit not exceeding the amount of the fixed charges for the service during the period in which the error or omission occurs. No other liability shall be placed on the Company.

COMPETITIVE SERVICES

7.9 CUSTOMER OWNED PAY TELEPHONE SERVICE (COPTS) (Continued)

7.9.2 Violation of Regulations

Where any COPTS, or Customer-Provided Equipment provided in conjunction therewith, is in violation of any provision of this tariff, with the exception of Section 7.9.3 following, the Company will promptly notify the customer of the violation and take immediate action as deemed necessary in accordance with Section 2.

7.9.3 Responsibilities of the Customer

A. The Illinois Commerce Commission has ordered the following terms and conditions should be applicable to all customers subscribing to COPTS used for intrastate service in Illinois. Where any COPTS or Customer-Provided Equipment is in violation of these terms and conditions, the Company will take action only as directed by the Illinois Commerce Commission.

B. All COPTS terminal equipment shall be connected to the access lines of the Company provided it has been registered in accordance with Part 68 of the regulations of the Federal Communications Commission or is connected behind suitable registered protective connecting arrangements.

C. All COPTS terminal equipment shall have the following minimum features:

1. Touch dialing

2. Ability to access 911 Emergency Service (where available) and "0" operator ("0"-minus) without prior insertion of coins or credit card, to place calls to public safety agencies (i.e., police, fire, rescue) or to access such agencies directly, without prior insertion of coins or credit card.

3. Compliance with statutes or rules concerning the use of said payphones by disabled persons, such as, handicapped in wheelchairs or the hearing impaired.

4. Ability to complete both local and long-distance calls (upon payment of applicable charges).

COMPETITIVE SERVICES

7.9 CUSTOMER OWNED PAY TELEPHONE SERVICE (COPTS) (Continued)

7.9.3 Responsibilities of the Customer (Continued)

C. All COPTS terminal equipment shall have… (Continued)

5. A program which would not limit the duration of a local message, so long as the user continues to pay applicable charges through deposit of additional coins or otherwise.

6. An informational message in, on, or adjacent to each pay telephone (i.e., by voice recording, visual display, etc.) explaining the general operation of the pay telephone, dialing instructions for obtaining emergency assistance, the owner's name, the method of reporting service problems, and the method of receiving a credit for a fault call.

D. The customer shall be solely responsible for the installation, operation, and maintenance of any customer-provided coin-operated or non-coin-operated equipment used in conjunction with this service.

7.9.4 Rates and Charges

A. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

B. Directory Assistance charges are applicable, as specified in Section 6.

C. The exchange access line rate for basic COPTS service is shown in Section 3.2.2. Minute of Use charges as shown in Section 3.3 also apply.

COMPETITIVE SERVICES

7.9 CUSTOMER OWNED PAY TELEPHONE SERVICE COPTS (Continued)

7.9.4 Rates and Charges (Continued)

D. Call Screening and Blocking (where available)

1. Types of Screening and Blocking

a. Incoming Screening - prevents collect or third-number call from being billed to the line (required).

b. Incoming Blocking - blocks all incoming calls; provides outgoing service only (optional).

c. Outgoing Screening - calls through an operator shall be restricted to collect, third-number billing, or calling card (required unless customer can demonstrate terminal equipment can perform this function).

d. Outgoing Blocking - applicable coin-less lines only, restricts line to non-sent-paid calls (optional).

2. Calls to 0, 611, Directory Assistance, and 911 (where available) can be made regardless of the availability or selection of Call Screening or Blocking.

3. The following rates and charges apply in addition to all other applicable service charges as specified in Section 4.

	OCC	INC	S&E	Monthly Rate
Incoming Screening	---	No Charge	---	No Charge
Incoming Blocking	CBS	$20.00	FDIC(COC)	$2.00
Outgoing Screening	CBS	20.00	FCRCFLC	2.00
Outgoing Blocking	CBS	20.00	FDGCNLC	2.00

COMPETITIVE SERVICES

7.9 CUSTOMER OWNED PAY TELEPHONE SERVICE COPTS (Continued)

7.9.5 Aggravated Customer Owned Pay Telephone Service

A. Aggregated Customer Owned Pay Telephone Service (COPTS) is available to any individual pay telephone service provider, or pay telephone provider group, with an aggregated minimum of 5 or more customer-provided coin-operated or non-coin-operated pay telephone instruments located within Gallatin's service area.

B. Aggregated customer owned pay telephone customers will receive a consolidated bill for all pay telephone instruments located within Gallatin's service area unless the customer elects to receive separate bills for each pay telephone instrument.

C. Incoming Screening and Outgoing Screening are included in Aggregated COPTS service at no charge.

D. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

E. Directory Assistance Charges are applicable, as specified in Section 6.

F. The customer shall be responsible for payment of all charges for all messages Originating or accepted at a COPTS location pursuant to Section 3.3.

G. Rates

Bulk COPTS Exchange Access Line	$16.00
Federal EUCL	$6.41

COMPETITIVE SERVICES

7.10 PAYPHONE - TWO DIGIT ACCESS CODE

7.10.1 General

A. Payphone - Two Digit Access Code is a service whereby an Interexchange Carrier (IC) can subscribe to abbreviated access dialing on public coin payphones. The abbreviated dialing enables the end user to access an IC's service without dialing the IC's prescribed access code.

B. Each IC subscribing to this service will be assigned a Two Digit Access Code, which, along with dialing instructions, will be posted at each public coin payphone location.

C. The sequence for listing participating IC names on the instruction cards located at each set will be determined by the Company.

D. Payphones equipped with Two Digit Access Code will be offered to IC(s) in groups of thirty (30). An IC participating in this service will be required to subscribe to a minimum of one group of payphones equipped for the service in a particular exchange.

E. The minimum service period for Two Digit Access Code is one (1) year.

F. No Initial Non-recurring Charge will be applicable to each carrier's initial establishment of Two Digit Access Code service. Changes and additions to Two Digit Access Code arrangements after the initial establishment shall be subject to the applicable complex business Initial Nonrecurring Charges for Service Order, Line Connection, and Premise Visit per payphone.

No Initial Non-recurring Charge will be applicable to Company-initiated moves or changes.

G. Payphone - Two Digit Access Code service is offered only where the appropriate central office switching facilities are available.

COMPETITIVE SERVICES

7.10 PAYPHONE - TWO DIGIT ACCESS CODE (Continued)

7.10.2 Rates and Charges

	Monthly Rate
Payphone - Two Digit Access Code dialing - per group of thirty payphones equipped	$204.00

COMPETITIVE SERVICES

7.11 PAYPHONE - COIN CONTROL SERVICE

7.11.1 General

Coin Control Service is available as an optional service for use with Payphone Line Service, including Customer Owned Pay Telephone Service. Coin Control Service is based on a central office platform, which offers features for use with coin-less or coin operated telephone service. Coin Control Service uses a software-driven system to provide features and capabilities similar to those provided by micro-processor based, "smart" payphone sets.

7.11.2 Features

Coin Control Service provides the following features:

A. Coin control for collection, return, and recognition - monitors signals from the payphone to identify when coins are deposited. This feature identifies the status of the attempted call and sends a signal to the payphone to collect the coins when the call is completed or return the coins when the call is not completed.

B. Announcements - provides standard announcements used with payphone telephone service. Announcements, such as, deposit required for long distance calls, amount of overtime credit, and additional deposits required are provided by this feature.

C. Pre-prompting for overtime - allows the payphone line customer to prompt the end user for additional deposits required for overtime periods of conversation time, prior to the end of time limit and call cut-off, if deposit is not received.

7.11.3 Rates and Charges

	S&E	Monthly Rate
Coin Control Service, each line (in addition to the payphone line service rate)	CFCCONT	$3.00

Service Connection Charges as provided in Section 4 may also apply in addition to rates and charges specified in this Section.

COMPETITIVE SERVICES

7.12. ANSWER SUPERVISION

7.12.1 General

A. Answer Supervision provides the capability of delivering "off-hook" supervisory signals from the subscriber's serving central office to a line interface at the subscriber's premises. These supervisory signals indicate the called party has answered the incoming call (gone "off-hook").

B. Answer Supervision is provided only in connection with local or 1+intraLATA toll call processed and completed by the Company.

C. Answer Supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.

D. This feature is only available with line-side terminated PBX trunks, Payphone Line Service, and COPTS access lines. It is not available with residence or business lines, digital facilities, or trunk-side terminated facilities, such as, DID trunks or trunk-side access facilities.

7.12.2 Rates and Charges

	Monthly Rate
Answer Supervision, each line	$3.00

Service Connection Charges as provided in Section 4 may also apply in addition to rates and charges specified in this Section.

7.13 DIRECTORY ASSISTANCE CALL SERVICE

7.13.1 General

A. Telephone calls by customers for telephone number listings will be answered and numbers given if the requested number is listed in the Company's directory assistance records.

B. A maximum of two requested telephone numbers will be provided for each Directory Assistance call.

C. The rates in Section 7.13.2 following apply for calls to Directory assistance furnished within the customer's Home Numbering Plan Area (Area Code).

D. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.

7.13.2 Rates and Charges

A. The charge for all direct dialed calls to Directory Assistance is 1.25.

B. Where a customer requests operator assistance to place a call to Directory Assistance, except in the case of a service difficulty, the additional charge will be $1.25 per call.

C. Calls to Directory Assistance from public telephone service or lines of customers who have been certified by a physician or recognized agency as unable to use a directory because of physical handicap, or are legally blind, are not subject to the charges for calls to Directory Assistance or Directory Assistance call completion.

FOREIGN EXCHANGE SERVICE

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FOREIGN EXCHANGE SERVICE

8.1 FOREIGN EXCHANGE SERVICE

8.1.1 General

Foreign Exchange Service will not be provided to new customers on and after September 15, 2001. Customers of record on September 14, 2001 may continue their present Foreign Exchange Service at their present location. In the event this service is discontinued for any reason, Foreign Exchange Service will not be reestablished.

Foreign Exchange Service is Interexchange service furnished through any central office of an exchange other than the exchange that regularly serves the area in which the customer is located.

8.1.2 Regulations

A. Foreign Exchange Service will be offered at the Company's option, where facilities are available and service conditions permit.

B. Foreign Exchange Service may be provided only in connection with PBX Trunk, Key Trunk, Centrex, and individual line business or residence service.

C. Foreign Exchange customers are required to maintain Basic Local Exchange Service in their normal serving exchange. When a Foreign Exchange Service customer discontinues normal exchange service, the Foreign Exchange service may be discontinued thereafter.

D. Where the foreign exchange is operated by another telephone company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with the company to furnish the necessary facilities.

E. Extension lines will be furnished, provided facilities and operating conditions permit, in accordance with the provisions of this tariff.

F. Foreign Exchange Service is furnished subject to the same limitations and use of the service as specified in Section 2.

FOREIGN EXCHANGE SERVICE

8.1 FOREIGN EXCHANGE SERVICE (Continued)

8.1.2 Regulations (Continued)

G. Mileage measurement for Foreign Exchange Service will be the airline distance between the wire center of the customer's normal or home exchange and the wire center of the exchange from which Foreign Exchange Service is provided The airline mileage will be developed following the procedure as is specified in Section 16.

H. The Unbundled Switch Port rate in Section 8.1.3.A, following, provides for the use of the central office switch hardware and software required to permit the transmission or receipt of communications over the Company's public switched network. When the Company provides dial tone, the Unbundled Switch Port and applicable local usage charges are applied.

I. The rates in Section 8.1.3.B, following, are comprised of the Channel Termination and Channel Mileage. When the Company does not provide the dial tone, the Channel Termination rate, which is applied on a per termination basis, is charged. The Channel Mileage (Interoffice Facilities) rate, which is made up of the Channel Mileage Facility (Per Mile) rate and the Channel Mileage Termination (Fixed) rate, is charged to the meet-point with the connecting company, whether dial tone is provided by the Company.

8.1.3 Rates and Charges

A. Unbundled Switch Port and Local Usage Charges

	S&E Suffix*	Monthly Rate
1. Unbundled Switch Port, per port	PRT	$3.00

* The suffix is appended to the applicable Foreign Exchange Service S&E code as shown in Section 3.

FOREIGN EXCHANGE SERVICE

8.1 FOREIGN EXCHANGE SERVICE (Continued)

8.1.3 Rates and Charges (Continued)

2. Local Usage Charges

Minute of Use Charges as shown in Section 3 apply to Foreign Exchange Service.

B. Channel Termination and Channel Mileage rates are as specified in Section 7 and Section 16.

C. Where Foreign Exchange Service is furnished from an exchange in the Company's contiguous serving area, the Company's rates and regulations in this tariff apply. When the Foreign Exchange Service is furnished by another telephone company outside of the Company's contiguous serving area, the rates and regulations of that serving company apply as set forth in their respective tariff as well as the Company's rates and regulations.

D. Service Charges in effect in the exchange from which Foreign Exchange Service is being provided will be applicable in addition to the normal service charges applicable for the installation of the Foreign Exchange Service.

CUSTOM CALLING SERVICES

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CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES

9.1.1 General

Custom Calling Feature Services are optional telephone service arrangements available only from the Company's central offices equipped to provide one or more of the features described in the following Sections.

9.1.2 Custom Calling I Service

A. Call Forwarding Options

These features allow the customer to automatically forward incoming calls to another telephone number. Call Forwarding consists of five options:

1. Call Forwarding-All Calls (CFX) - When activated, this feature allows the customer to forward all incoming calls.

2. Enhanced Call Forwarding I (All Calls and Don't Answer) - This feature allows the customer's incoming calls to be transferred to a predetermined telephone number when the primary line is not answered. The customer can override the transfer to the predetermined telephone number by activating Call Forwarding-All Calls (CFX) described in Section 9.1.2.A.1 above. CFX is an essential component of Enhanced Call Forwarding I.

3. Enhanced Call Forwarding II (All Calls, Don't Answer, and Busy Line) - This feature allows the customer's incoming calls to be transferred to a predetermined telephone number when the primary line is not answered or busy. The customer can override the transfer to the predetermined telephone number by activating Call Forwarding-All Calls (CFX) described in Section 9.1.2.A.1 above. CFX is an essential component of Enhanced Call Forwarding II.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.2 Custom Calling I Service (Continued)

A. Call Forwarding Options (Continued)

4. Enhanced Call Forwarding III (All Calls and Busy)

This feature allows the customer's incoming calls to be transferred to a predetermined telephone number when the primary line is busy. The customer can override the transfer to the predetermined telephone number by activating Call Forwarding-All Calls (CFX) described in Section 9.1.2.A.1 above. CFX is essential component of Enhanced Call Forwarding III.

5. Call Forwarding-Remote Activation (CFRA)

This feature allows the customer to activate, change, or deactivate Call Forwarding-All Calls (CFX) from a remote location by dialing an access number at their local serving central office that accesses their line. CFX is an essential component of CFRA; the customer must subscribe to both features for this service.

6. Remote Call Forwarding (RCF)

This feature allows the customer to forward all calls to another telephone number usually beyond the exchange that serves the forwarding telephone. Remote Call Forwarding is provided from an active access line for a temporary period. See Section 9.2 for service information.

B. Call Waiting

With this feature, an incoming call encountering a busy line receives audible ringing, while the called, busy line receives a call waiting tone. The called, busy line may place the first call on hold, or hang up, to answer the second call. In some exchanges Cancel Call Waiting is available, allowing the customer to disable Call Waiting so a call is not interrupted. Cancel Call Waiting, where available, is an adjunct to Call Waiting and is user selective.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.2 Custom Calling I Service (Continued)

C. Call Within

This feature allows a single line customer to communicate between telephone sets connected to the same access line. The customer, by dialing the Call Within code and their own telephone number, will hear a normal busy tone. The caller then hangs up and all phones on the line will ring. When any phone is picked up, the ringing stops, thereby indicating the call has been answered.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.2 Custom Calling I Service (Continued)

D. Hot Line

This feature will automatically dial a designated directory number when the telephone goes off hook.

E. Multi-Ring Service

A terminating line feature for single party residence and business lines that provides the capability of assigning two Directory Numbers to one line. Subscribers can differentiate, by a different ringing cadence, between calls terminated to the Primary Directory Number (PDN) and the Secondary Directory Number (SDN) on the same line. One PDN and one SDN may be assigned to a line.

F. Speed Calling

This feature allows the customer to place calls to stored telephone numbers by dialing a one or two digit code rather than the complete telephone number. Speed Calling is available in 8 or 30 number capacity.

G. Three Way Calling

This feature enables the addition of a third party to an existing call without operator assistance, thereby establishing a three-way conversation.

H. Warm Line (a delayed Hot Line)

If dialing has not begun within a predetermined interval after the telephone goes off hook, a designated telephone number is dialed automatically. The delay interval is adjustable, between 0 and 20 seconds. If the customer has tone dialing, this delay may be overridden.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.3 Custom Calling II Service

A. Return Call

By dialing the Return Call activation code, the subscriber directs the central office to recall the telephone number of the last incoming call to the subscriber's telephone. Return Call allows the subscriber to return a call without knowing the number of the calling party. This feature allows the subscriber to dial an access code to hear an automatic recording announcing the number of the last incoming call.

If the recalled number is busy, the central office will monitor the status of that line for up to 30 minutes. When the line becomes available, the subscriber will be signaled with a distinctive ring. When the subscriber lifts the handset, the call will be automatically dialed.

B. Selective Call Rejection

This feature allows the customer to designate up to 12 telephone numbers from which incoming calls will automatically be routed to a recorded announcement indicating calls are not being taken at this time. This feature is activated and changed by the customer.

C. Call Trace

By dialing the Call Trace activation code, the customer can initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the customer's serving central office and will be made available only to law enforcement agencies, as directed by the customer. A trace is considered complete when the number of the calling party is successfully recorded by the customer's serving central office. The customer will hear a pre-recorded announcement reporting the trace was successful.

A trace may only be performed within an area capable of transmitting the calling number information to the customer's serving central office.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.3 Custom Calling II Service (Continued)

D. Caller ID Blocking

This feature allows a customer's telephone number to be designated as private and prevents the delivery of the telephone number to the called party. This is accomplished on a per call basis when the customer dials the Caller ID Blocking activation code prior to placing the call.

E. Caller Identification Service (Caller ID)

An arrangement wherein a customer's station, equipped with a display device, can preview the telephone number of an incoming call before answering. After the first ring, the central office sends the telephone number of the calling party as well as the current time and date. If Caller ID Blocking has been activated by the calling party, designating the calling number as private, or the call originated outside the Custom Calling II Service Calling Area, the calling number will not be displayed.

Caller ID requires a telephone set or an adjunct unit capable of receiving and displaying the calling telephone number information sent from the central office.

F. Caller ID with Name

Caller ID with Name allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number and associated name of an incoming call before answering. If the caller's number is not part of the Custom Calling II Service Calling Area, is a multi-party line, or is blocked, the premises equipment will display an indicator for "out of area" or "private." Caller ID with Name includes anonymous call rejection, which allows the subscriber to reject the calls from parties who have blocked the delivery of their number.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.3 Custom Calling II Service (Continued)

G. Selective Call Ring

This feature applies a distinctive ring to identify incoming calls from twelve telephone numbers designated by the customer. For customers with Call Waiting, a distinctive Call Waiting signal will be received if a call from a designated telephone number is waiting.

H. Selective Call Forward

This feature allows the customer to selectively forward up to twelve pre-assigned incoming calls to another telephone number, while allowing all other calls to be completed in the normal manner.

I. Repeat Dialing

By dialing the Repeat Dialing activation code, the customer directs the central office to recall the telephone number of the last outgoing call from the customer's telephone. The central office will redial the telephone number whether the original call was answered, unanswered, or busy.

If the redialed telephone number is busy, the central office will monitor the status of that line for up to 30 minutes. When the line become available, the customer will be signaled with a distinctive ring. When the customer lifts the handset, the call is automatically dialed.

J. Call Waiting ID

Call Waiting ID allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and associated name of an incoming call while engaged in another call. The subscriber receives a tone signal to indicate another call is waiting to be completed to the subscriber's number. This feature is available only in Advantage Plus and Call Manager Plus With Name packages.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.3 Custom Calling II Service (Continued)

K. Call Waiting with Options

Call Waiting with Options allows the subscriber, with the use of a compatible display phone or adjunct display device, to manage an incoming call while connected with an initial call. When notified of an incoming call, the subscriber may choose one of the following handling options: answer the call while putting the original call on hold; answer the call and disconnect the original call; forward the incoming call; connect to a "please hold" or a "busy" announcement; or conference the incoming party with the original party. This feature is available only in the Call Manager Plus Visual package.

L. Caller ID Line Blocking

This feature prevents the delivery of the telephone number to the called party on all outgoing calls. This feature is only available to subscribers to residence service. This feature does not prevent the delivery of the telephone number to a Public Service Answering Point.

9.1.4 Regulations

A. Limitations

1. Custom Calling I and II Services are subject to the technical availability of facilities. Variations in central office equipment and the activation of other central office features may cause differences in the availability and/or operation of the individual features.

2. Due to technical limitations and operational differences within the network, certain features cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices.

3. The Custom Calling II Service Calling Area is defined as the transmission path of a telephone call that originates, is transmitted through, and terminates in central offices equipped with Signaling System 7 capabilities.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.4 Regulations (Continued)

B. Service Restrictions

1. Call Forwarding-All Calls

Calls may be transferred to a long distance message telecommunications point. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid payment, in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. A customer utilizing Call Forwarding service is responsible for the payment of charges for each toll call between the Call Forwarding equipped station and the distant telephone to which the call is transferred.

2. Caller ID Blocking (per call)

The customer activates the Caller ID Blocking feature by touching *67 or dialing 1167 on a rotary dial telephone prior to dialing the called number. The customer will receive a tone indicating Caller ID Blocking has been activated for that particular call.

3. Call Trace

Call Trace is billed for each successful trace and is not discounted.

4. Multi-Ring Service

One standard alphabetical listing for each PDN and SDN will be provided to subscribers of Multi-Ring Service, subject to regulations specified in Section 6.

5. Three Way Calling

Transmission may vary depending on the distance and routing necessary to complete the call. Therefore, normal transmission is not guaranteed on these calls.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.4 Regulations (Continued)

B. Service Restrictions (Continued)

6. Warm Line (a delayed Hot Line)

The Company must set the delay interval

7. Return Call and Repeat Dialing

These features cannot be activated on 800 Service, 900 Service, 591 prefixes, or PBX extensions.

C. Application of Secondary Service Order Charges

1. Secondary Service Order Charges, as outlined in Section 4, will apply for establishing Custom Calling I and II Service and

a. for additions or changes except as outlined in Section 9.1.4.C.2 following;

b. for programming to change the predetermined telephone number for Enhanced Call Forwarding I-Don't Answer and Enhanced Call Forwarding II-Busy Line and Don't Answer. If the programming is done with a Primary Service Order or another customer service request, only one charge will be applied;

c. if the customer chooses to have the interval for Warm Line changed after the service is originally installed.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.4 Regulations (Continued)

C. Application of Secondary Service Order Charges (Continued)

2. Secondary Service Order Charges do not apply for establishing Custom Calling I and II Service when

a. a customer selects a Custom Calling Package containing three (3) or more features;

b. other Service Connection Charges, as defined in Section 4, apply for other customer requested services included on the same order;

c. a customer requests Custom Calling I or II Service within 30 days of the initial service offering within the exchange area;

d. at the Company's discretion, the customer is requesting Custom Calling I or II Service in response to a promotional campaign initiated by the Company.

D. Application of Rate Discounts

1. Custom Calling I and II features qualify for the discounted monthly rate if the customer subscribes to two or more Custom Calling features on the same business line. The discount is a $.50 reduction in the monthly business rate per feature with the exception of Multi-Ring for which no discount applies, Caller ID and Caller ID with Name for which a $1.00 per month discount applies, and Speed Calling-30 for which the discounted rate of $6.00 per month represents a discount of more than $.50.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges

A. The following rates and charges apply in addition to the established rates and charges for the service with which these features are associated.

1. Custom Calling I Service, each feature, per line equipped:

	S&E	Business Monthly Rate	Residence Monthly Rate
Custom Calling I Service (Call Forwarding Options)			
Call Forwarding-All Calls			
Regular Rate	FCF1FLC	$2.00	$2.00
Discount Rate	FCF1FLC(DSC)	1.50	---
Enhanced Call Forwarding I			
Regular Rate	FCD1FLC	2.25	2.25
Discount Rate	FCD1FLC(DSC)	1.75	---
Enhanced Call Forwarding II			
Regular Rate	FCB1FCC	2.50	2.50
Discount Rate	FCB1FCC(DSC)	2.00	---
Enhanced Call Forwarding III (all calls and busy)			
Regular Rate	FCA1FLC	2.25	2.25
Discount Rate	FCA1FLC(DSC)	1.75	---
Call Forwarding-Remote Activation			
Regular Rate	FCG1FLC	4.50	4.50
Discount Rate	FCG1FLC(DSC)	4.00	---
Custom Calling I Service			
Call Waiting			
Regular Rate	FCW1FLC	3.50	3.50
Discount Rate	FCW1FLC(DSC)	3.00	---

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

1. Custom Calling I Service, each feature, per line equipped: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Call Within			
Regular Rate	FRT1FLC	$1.00	$.75
Discount Rate	FRT1FLC(DSC)	.50	---
Hot Line			
Regular Rate	FHL1MLC(HL)	2.50	---
Discount Rate	FHL1MLC(HLD)	2.00	---
Multi-Ring	FNA1FLC	5.00	5.00
Speed Calling-8			
Regular Rate	FS81FLC	3.39	1.94
Discount Rate	FS81FLC(DSC)	2.89	---
Speed Calling-30			
Regular Rate	FS31FLC	9.69	7.75
Discount Rate	FS31FLC(DSC)	6.00	---
Three Way Calling			
Regular Rate	F3W1FLC	2.91	1.84
Discount Rate	F3W1FLC(DSC)	2.41	---
Warm Line			
Regular Rate	FHL1MLC(WL)	3.00	2.00
Discount Rate	FHL1MLC(WLD)	2.50	----

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only:

	S&E	Business Monthly Rate	Residence Monthly Rate
Basic Pak 1*** (Call Forwarding-All Calls*, Call Waiting)	F2C1FLC(BP1)	---	$4.00
Basic Pak 2*** (Call Waiting, Three Way Calling)	F2C1FLC(BP2)	---	4.00
Basic Pak 3*** (Call Waiting, Speed Calling-8)	F2C1FLC(BP3)	---	4.00
Deluxe Pak 1** (Call Forwarding-All Calls*, Call Waiting, Three Way Calling)	F3C1FLC(DP1)	---	5.75

*Customers may substitute Enhanced Call Forwarding I or II for Call Forwarding-All Calls (CFX) feature. S&E code FCD1FLC(PKG) indicates substitution of Enhanced Call Forwarding I and S&E code FCD1FLC(CFA) indicates substitution of Enhanced Call Forwarding II.

**Deluxe Paks (1, 2, and 3) will not be provided to new customers after May 9, 1994. Customers who have this service, or who have placed an order for these packages prior to May 9, 1994, may continue such service at their present location. In the event the service at any location is terminated for the customer, the service will not be re-established.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only (Continued):

***Basic Paks (1, 2, and 3), Premium Pak, Custom Calling Paks (2, 3, 4, 5, and 6) and Call Manager Plus Visual will not be provided to new customers after August 4, 2003. Customers who have any of these services may continue such service at their present location. In the event the service at any location is terminated for the customer, the service will not be re-established.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Deluxe Pak 2** (Call Forwarding-All Calls*, Call Waiting, Speed Calling-8)	F3C1FLC(DP2)	---	$5.75
Deluxe Pak 3** (Call Waiting, Speed Calling-8, Three Way Calling)	F3C1FLC(DP3)	---	5.75
Premium Pak*** (Call Forwarding-All Calls*, Call Waiting, Speed Calling-8, Three Way Calling)	FPK1FLC(PRM)	---	5.50

*Customers may substitute Enhanced Call Forwarding I or II for Call Forwarding-All Calls (CFX) feature. S&E code FCD1FLC(PKG) indicates substitution of Enhanced Call Forwarding I and S&E code FCD1FLC(CFA) indicates substitution of Enhanced Call Forwarding II.

**Deluxe Paks (1, 2, and 3) will not be provided to new customers after May 9, 1994. Customers who have this service, or who have placed an order for these packages prior to May 9, 1994, may continue such service at their present location. In the event the service at any location is terminated for the customer, the service will not be re-established.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Custom Calling Pak 1 (In-Touch) (Return Call, Call Waiting, Three Way Calling)	FPKIRC	---	5.00
Add Enhanced Call Forwarding II	FPKIRC(P)	---	5.00
Custom Calling Pak 2 (In-Touch Plus)*** (Return Call, Caller ID or Caller ID with Name Call Forwarding-All Calls*, Call Waiting, Three Way Calling)			
With Caller ID	FPK1FLC(ITP)	---	9.00
With Caller ID with Name	FPK1FLC(ITN)	---	10.50
Custom Calling Pak 3*** (Call Forwarding-All Calls* Call Waiting, Repeat Dialing, Three Way Calling)	FPK1FLC(CM)	---	6.50

*Customers may substitute Enhanced Call Forwarding I or II for Call Forwarding-All Calls (CFX) feature. S&E code FCD1FLC(PKG) indicates substitution of Enhanced Call Forwarding I and S&E code FCD1FLC(CFA) indicates substitution of Enhanced Call Forwarding II.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Custom Calling Pak 4*** (Caller ID or Caller ID with Name, Call Forwarding-All Calls*, Call Waiting, Repeat Dialing, Speed Call-8, Three Way Calling)			
With Caller ID	FPK1FLC(CMP)	---	$10.00
With Caller ID with Name	FPK1FLC(CMN)	---	11.50
Custom Calling Pak 5*** (Return Call, Caller ID or Caller ID with Name, Call Forwarding-All Calls*, Call Waiting, Speed Call-8, Three Way Calling)			
With Caller ID	FPK1FLC(ADV)	---	10.00
With Caller ID with Name	FPK1FLC(ADN)	---	11.50

*Customers may substitute Enhanced Call Forwarding I or II for Call Forwarding-All Calls (CFX) feature. S&E code FCD1FLC(PKG) indicates substitution of Enhanced Call Forwarding I and S&E code FCD1FLC(CFA) indicates substitution of Enhanced Call Forwarding II.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

2. Custom Calling I Service feature package rates, per line equipped - residence only: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Custom Calling Pak 6*** (Return Call, Caller ID or Caller ID with Name, Call Forwarding-All Calls*, Call Waiting, Repeat Dialing, Speed Call-8, Three Way Calling)			
With Caller ID	FPK1FLC(ADP)	---	$11.75
With Caller ID with Name	FPK1FLC(APN)	---	13.25

*Customers may substitute Enhanced Call Forwarding I or II for Call Forwarding-All Calls (CFX) feature. S&E code FCD1FLC(PKG) indicates substitution of Enhanced Call Forwarding I and S&E code FCD1FLC(CFA) indicates substitution of Enhanced Call Forwarding II.

3. Custom Calling II Service features, per line equipped:

	S&E	Business Monthly Rate	Residence Monthly Rate
Custom Calling II Service			
Return Call			
Regular rate	FTB1FCC	$3.75	$2.75
Discount rate	FTB1FCC(DSC)	3.25	---

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

3. Custom Calling II Service features, per line equipped: (Continued)

	S&E	Business Monthly Rate	Residence Monthly Rate
Caller ID, per line equipped			
Regular rate	FTE1FCC	$7.00	$5.00
Discount rate	FTE1FCC(DSC)	6.00	---
Caller ID Blocking, per call	---	No Charge	No Charge
Caller ID Line Blocking	XXXX	Unavailable	$2.00
Caller ID with Name			
Regular rate	FTK1FCC	9.50	7.50
Discount rate	FTK1FCC(DSC)	8.50	---
Selective Call Rejection	FTH1FCC	5.00	5.00
Call Trace, per successful trace	---	4.00	4.00
Selective Call Ring	FTF1FCC	5.00	5.00
Selective Call Forward			
Regular Rate	FTG1FCC	5.00	5.00
Discount Rate*	FTG1FCC(DSC)	3.00	3.00
Repeat Dialing			
Regular Rate	FTA1FCC	3.75	2.75
Discount Rate	FTA1FCC(DSC)	3.25	---

*A customer qualifies for the discount rate if presently subscribing to other Call Forwarding options

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

4. Custom Calling II Service feature packages, per line equipped:

	S&E	Business Monthly Rate	Residence Monthly Rate
Advantage Plus (Call Waiting, Return Call, Caller ID with Name, Call Waiting ID) Enhanced Call Forwarding II)	FPKADVN(P)	$13.00	$10.00
Without Enhanced Call Forwarding II	FPKADVN	13.00	10.00
Call Manager Plus with Name (Call Waiting, Three-way Calling, Call Forward, Return Call, Repeat Dialing, Caller ID with Name, Call Waiting ID Enhanced Call Forwarding II)	FPKCMPN(P)	16.00	13.00
Without Enhanced Call Forwarding II	FPKCMPN	16.00	13.00
Call Manager Plus Visual*** (Call Waiting, Three-way Calling, Call Forward, Return Call, Repeat Dialing, Caller ID with Name, Call Waiting Options, Selective Call Rejection, Enhanced Call Forwarding II)	FPKCMPV(P)	22.00	18.00
Without Call Forward	FPKCMPV(NCF)	22.00	18.00

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

A. The following rates and charges… (Continued)

4. Custom Calling II Service feature packages, per line equipped (Continued):

	S&E	Business Monthly Rate	Residence Monthly Rate
Advantage Business (Return Call, Caller ID with Name, Call Forwarding/enhanced Call Forwarding II)	FPKADVB(P)	$11.00	---
Without Enhanced Call Forwarding II	FPKADVB	11.00	---

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

Caller ID Plus

The company will offer a feature package to residential customers consisting of Caller ID, Call Waiting, and Call Waiting ID for a package price of $8.95 per month. In addition, all nonrecurring charges will be waived.

Caller ID Extra

The company will offer a feature package to residential customers consisting of Caller ID, Call Waiting, Call Waiting ID, and Call Forwarding for a package price of $10.95 per month. In addition, all nonrecurring charges will be waived.

CUSTOM CALLING SERVICES

9.1 CUSTOM CALLING FEATURE SERVICES (Continued)

9.1.5 Rates and Charges (Continued)

B. Pay Per Use

1. Certain Custom Calling I and II features, in addition to the monthly rate option, are also available on an optional pay per use basis. This pay per use (per attempt) option is available only to subscribers not subscribing to the features on a monthly basis. The customer will be charged for each attempt to activate the service, unless the central office is not properly equipped.

2. Pay per use is available only to single-party residence and business subscribers from suitably equipped central offices.

3. At the request of a customer who does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis will be blocked, at no charge to the customer.

	S&E	Business Rate	Residence Rate
Repeat Dialing Blocking	FTA1OFF	no charge	no charge
Return Call Blocking	FTB1OFF	no charge	no charge
Three Way Calling Blocking	F3W1OFF	no charge	no charge

4. The following feature rates apply on a per attempt basis:

	S&E	Business Per Attempt Rate	Residence Per Attempt Rate
Repeat Dialing	---	$0.75	$0.75
Return Call	---	0.75	0.75
Three Way Calling	---	0.75	0.75

CUSTOM CALLING SERVICES

9.2 REMOTE CALL FORWARDING SERVICE

9.2.1 General

Remote Call Forwarding Service (RCF) is a local exchange telecommunications feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 800 Service telephone number.

9.2.2 Regulations

A. Limitations

1. RCF is offered subject to the availability of suitable facilities.

2. Transmission characteristics of a forwarded call may vary depending on the distance and routing necessary to complete the call. Therefore, normal transmission is not guaranteed on these calls.

3. RCF is not represented as suitable for satisfactory transmission of data.

B. Restrictions

1. One listing in the alphabetical section of the directory where the RCF telephone number is located is provided without charge.

2. RCF is not offered where the terminating station is a coin telephone.

3. The Company will not provide the identification of the originating telephone number to the RCF customer.

4. Each RCF feature allows the forwarding of one call at a time. An additional feature (path) is necessary for each additional call to be forwarded simultaneously.

5. RCF will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any other service offered by the Company.

CUSTOM CALLING SERVICES

9.2 REMOTE CALL FORWARDING SERVICE (Continued)

9.2.3 Application of Rates and Charges

A. The RCF rate is applicable in addition to the associated access line and usage charges, as specified in Section 3.

B. The calling party is responsible for payment of the applicable charges for the portion of the call between the calling party and the telephone number arranged for Remote Call Forwarding.

C. The Remote Call Forwarding customer is responsible for payment of the applicable charges for the portion of the call between the telephone number arranged for RCF Service and the number to which the call is forwarded.

D. All calls are forwarded at the direct dialed sent paid rate. All calls answered at the terminating station are billed at the sent paid rate including person-to-person and collect calls even though such calls might not be accepted at the answering location.

E. The RCF customer is responsible for the payment of applicable intrastate or interstate customer dialed station-to-station toll message charges or Minute of Use charges for each call. The above toll or Minute of Use charge applies to all calls answered at the point to which the calls are being forwarded.

F. Service charges as shown in Section 4 shall apply as follows:

1. For the initial installation of RCF, Primary Service Ordering Charges shall apply. If RCF is established at the same time local service is removed, Secondary Service Ordering Charges shall apply.

2. To change the number of the Call Forwarding Service, the number at the terminating location, or both numbers on the same order, Secondary Service Ordering Charges shall apply.

3. A Line Connection Charge shall apply to the establishment or change of each RCF number.

CUSTOM CALLING SERVICES

9.2 REMOTE CALL FORWARDING SERVICE (Continued)

9.2.4 Rates and Charges

	S&E	Monthly Rate
Remote Call Forwarding Service per telephone number arranged for RCF	FCF1MLC	$7.00
Each additional transmission path, per telephone number arranged	FCG1FLC(ADL)	5.00

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MISCELLANEOUS SERVICE ARRANGEMENTS

10.1 TOUCH CALLING SERVICE

10.1.1 General

Touch Calling Service provides for the origination of telephone calls through the use of telephones equipped with pushbuttons. This service will be furnished at no charge in connection with individual line service.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.2 EMERGENCY REPORTING SERVICE

10.2.1 General

A. Fire Reporting System is furnished by means of equipment located in the central office through which a telephone at a reporting location may signal a particular group of individual line service telephones and give an announcement to the person or persons who answer on these lines simultaneously.

B. If any defect in the service not caused by the negligence or willful act of the customer continues for more than 24 hours, the Company will credit the customer upon request with the proportionate charge for the period of such defect. The Company shall be allowed four working hours of a normal working day, or such longer period of time as the nature of the defect may reasonably require, to correct any defect in the service after such defect is first known to it. Except where damage is due to the failure to make such correction within the time allowed, or is due to the willful act of the Company, (as distinguished from its negligence), it shall have no other liability arising out of any defect in the service. Except as otherwise herein provided, the customer agrees to indemnify and hold the Company harmless from any claims, loss or damage by reason of the Company furnishing the service.

C. The rates quoted herein for emergency reporting service, contemplate the use of standard equipment. When equipment of a special type is desired, rates are based on the costs involved to meet the individual requirements of each case.

D. All operating on the customer's premises will be performed by the customer. Suitable commercial power including outlets, which may be required for the operation of the service, shall be furnished by the customer.

E. Service Connection Charges, as provided in Section 4, apply to additions and changes made to the Fire Reporting System after the initial installation.

F. New service will be provided where facilities are available. Existing service will be provided until such time the Company is no longer able to maintain the equipment and facilities required to provide the service.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.2 EMERGENCY REPORTING SERVICE (Continued)

10.2.2 Rates and Charges

	OCC	INC	S&E	Monthly Rate
Common equipment provides for ringing, power, and line equipment for 10 fireman's lines	ERC	$96.92	AFAEUN4	$33.92
Each additional fireman's line	---	---	AFAESAL	2.42
Amplifier equipment for each fireman's line connected (minimum 10 fireman's lines)	---	---	AFAEAMP	1.94
Additional siren control arrangement (for up to 30 controls)	---	---	AFASSRN	4.85

MISCELLANEOUS SERVICE ARRANGEMENTS

10.3 SPECIAL BILLING SERVICES

10.3.1 Printed Detail of Local Measured Service and Bill Copy

A. General

1. A printed copy of the message detail associated with local calls can be provided to the customer upon request, where such details are available and facilities permit.

2. Charges do not apply when the Company provides a Printed Detail of Local Measured Service to resolve a question as to the accuracy of the billing.

3. Printed Detail of Local Measured Service will be provided to the customers (except permanent users) free of charge once every six months upon request.

4. If the customer requests Printed Detail of Local Message Service information for a previous billing period, but subsequent to the establishment of this service, it may be provided at cost from the Company records.

5. If the customer requests a duplicate bill to replace a bill claimed to be lost or not received, the Bill Copy will be provided free of charge.

6. The following rates and charges for Printed Detail of Local Message Service and Bill Copy apply for the customer's main billing number and additional telephone numbers billed at the same time and on the same bill.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.3 SPECIAL BILLING SERVICES (Continued)

10.3.1 Printed Detail of Local Measured Service and Bill Copy (Continued)

B. Rates and Charges

1. Except for the applicability of the waiver contained in the Illinois Administrative Code, Part 735, the following charges apply for each current billing period for which the Printed Detail of Local Measured Service is furnished:

	S&E	Monthly Rate
Printed Detail of Local Measured Service		
Business, unlimited number of pages	ASBLCDT	$10.00
Residence, unlimited number of pages	ASBLCDT	3.00

2. Secondary Service Ordering Charges apply, as provided in Section 4, in addition to rates and charges for Printed Detail of Local Measured Service as specified in this Section.

3. Bill Copy Rates and Charges:

	OCC	INC
Bill Copy		
Business	BBC	$10.00
Residence	RBC	3.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.3 SPECIAL BILLING SERVICES (Continued)

10.3.2 Reproduced Billing Media

A. Billing information reproduced on magnetic media (tape or diskette) for local exchange service and toll service provided and/or billed by the Company is available to customers upon request. Magnetic media for the total bill will be provided at the rates and charges shown in Section 10.3.2 F.

B. Billing information will be reproduced on magnetic media in code terminology and format used by the Company. The customer will be provided a layout of billing information, without charge, explaining Company terminology and format.

C. The Company reserves the right to change the code terminology and format of the information on the magnetic media upon 30 days notice to the customer.

D. The customer must subscribe to reproduced billing media for a minimum of three (3) months.

E. The monthly charge includes the cost of handling, shipping, and the billing media itself, which becomes the property of the customer.

F. Rates and Charges

	S&E	Monthly Rate
1. Reproduced Billing Media	ASBBLTP	$63.00

2. Secondary Service Ordering Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.4 DID AND RESERVED NUMBER SERVICE

10.4.1 General

A. The cost of the telephone number is usually included in the access line rate. However, when telephone numbers are assigned to Direct Inward Dial (DID) or Direct Inward Outward Dial (DIOD) service, no cost for a telephone number is included in the access line because one line may access several telephone numbers.

B. DID and Reserved Number Service provides telephone numbers to DID, DIOD, Centrex, and other customers who require the use or reservation of telephone numbers. This service is associated with business classes of service only.

C. DID and Reserved Number Service is provided subject to the availability of telephone numbers.

10.4.2 Application of Rates and Charges

A. The customer must arrange to provide interception of assigned but unused telephone numbers. Interception of assigned but unused telephone numbers may be by operator intercept or recorded announcement.

B. Assigned DID numbers may be listed in the telephone directory in accordance with the rates and regulations specified in Section 6.

C. Additional DID or other telephone numbers can be reserved for future use by ordering Reserved Telephone Numbers. The Company does not guarantee to provide reserved numbers in consecutive order. The Company will provide interception and administration of the telephone number blocks held in reserve until the block is assigned to the customer. Based on availability, the Company may be required to limit the quantity of numbers reserved.

D. Service Connection Charges, as specified in Section 4, apply in addition to the rates and charges specified in this Section.

E. Assigned and reserved numbers are provided in blocks of 20. Should a customer require fewer numbers, the entire charge applies.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.4 DID AND RESERVED NUMBER SERVICE (Continued)

10.4.3 Rates and Charges

	S&E	Monthly Rate
Assigned DID Numbers, per each block of 20 numbers assigned	FCETCEF	$10.00
Reserved Telephone Numbers, per each block of 20 numbers reserved	ASBTWNT(RDI)	10.00
Reserved and DID Numbers, per each group of 25 telephone numbers	ASBTW25	12.50*

*Additional numbers, in groups of 25, will not be available after July 1, 1993.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.5 CALL BLOCKING SERVICE (CBS)

10.5.1 976 Prefix Blocking Service

A. 976 Prefix Blocking Service is available to business and residence customers only for blocking access to all telephone numbers with a 976 prefix from a particular access line, and not for blocking access to a specific 976 telephone number.

B. Local calls and calls to Company numbers, such as, repair service, directory assistance, and emergency service numbers, such as, 9-1-1 will be permitted.

C. This service is available to customers served by digital central offices where facilities permit.

D. Requests by subscribers to remove this blocking service must be in writing.

10.5.2 900 Special Access Code Blocking Service

A. 900 Special Access Code (SAC) is available to business and residence customers only for blocking access to all 900 SAC telephone numbers from a particular access line, and not for blocking access to a specific 900 SAC telephone number.

B. Calls to the 9-1-1 emergency service number will be permitted.

C. This service is available to customers served by digital central offices where facilities permit.

D. Requests by subscribers to remove this blocking service must be in writing.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.5 CALL BLOCKING SERVICE (CBS) (Continued)

10.5.3 Rates and Charges

CBS for residence and business network access line customers is provided without a monthly charge. No service order charge will apply when blocking is ordered on the initial installation of service or when initially requested for existing access line service. A Secondary Service Order Charge will apply on the initial request for unblocking.

	S&E	Monthly Rate
976 Prefix Blocking Service	FCE1TLL(97B)	No Charge
900 Special Access Code Blocking Service	FCE1TLL(90B)	No Charge
900 - 976 Blocking	FCE1TLL(9BL)	No Charge
900 – 976 Unblocking	FCE1TLL(90U)	No Charge

MISCELLANEOUS SERVICE ARRANGEMENTS

10.6 PERIPHERAL SERVICES

10.6.1 General

Peripheral Services include such items as customer service advisor services, station user training services, traffic study services, traffic study analysis services, and other miscellaneous peripheral services. These services may be provided at the discretion of the Company and will be charged for at the appropriate cost to provide them.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.7 DIGITAL ACCESS SERVICE (DAS)

10.7.1 General

A. Digital Access Service (DAS) is a digital connection between a customer's premises and the serving central office, using High Capacity Digital Service operating at 1.544 Mbps and providing access to Company switched services. This arrangement furnishes the digital equivalent of network access lines and is associated with customer provided switching systems or equipment.

B. DAS is classified as a local exchange telecommunications service.

C. Local Usage charges as shown in Section 3 apply

D. DAS can be configured as a Digital Trunk Interface or Digital Multiplex Interface. A Digital Trunk Interface directly interfaces digital trunks to the switch. A Digital Multiplex Interface provides a digital interface when analog line side capabilities (such as, Custom Calling Services) or analog PBX trunks are provisioned on the high capacity circuit.

10.7.2 Provision of Service

A. DAS is provided on a 24 hour a day, 7 days a week basis.

B. Digital Trunk Interface can be configured as two-way without DID (digital central office trunk), one-way Direct Inward Dial (DID), one-way Direct Outward Dial (DOD), or two-way Direct Inward Outward Dial (DIOD) trunks. DID and DIOD trunks require DID and Reserved Number Service, as provided in Section 10.4.

Digital Multiplex Interface terminations are associated with and limited to analog PBX, 1-Party Business, and Key-Data, and Centrex classes of service, as provided in Section 3.

C. The high capacity signaling requirements must be the same for all channels on a given high capacity circuit.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.7 DIGITAL ACCESS SERVICE (DAS) (Continued)

10.7.2 Provision of Service (Continued)

D. A directory listing, associated with Digital Access Service, will be provided as set forth in Section 6. Additional listings will be provided in accordance with Section 6.

E. Allowance credits for service interruptions apply, as defined in Section 2.

10.7.3 Application of Rates and Charges

A. Digital Access Service is comprised of the following rate categories:

1. High Capacity Digital Service operating at 1.544 Mbps, at applicable rates and as defined in Section 7.

2. Local Usage charges as shown in Section 3 apply.

3. Digital Access Service lines or trunks as provided in this Section.

B. The regulations and rates specified for Digital Access Service are in addition to applicable regulations and rates specified in this and other Sections of this tariff for the rate categories identified in Section 10.7.3.A preceding; or for any line or trunk features required.

C. The rates provided in Section 10.7.4 following apply in lieu of the access line and trunk rates provided in Section 3 with the exception of Centrex service. Rates for Centrex service are as specified in section 3.2 and 7.3.

D. Digital Trunk Interface and Digital Multiplex Interface terminations can not be combined on a single high capacity facility.

E. Each 1.544 Mbps line and the accompanying access lines are priced separately.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.7 DIGITAL ACCESS SERVICE (DAS) (Continued)

10.7.3 Application of Rates and Charges (Continued)

F. For Digital Trunk Interface terminations, one Trunk Termination Charge applies for each trunk terminated, based upon the type of termination. For Digital Multiplex Interface terminations, one trunk or line termination applies for each channel assigned on the high capacity facility, based on the type of termination.

G. The customer is responsible for terminating access lines provided by Digital Access Service.

H. DAS Terminations are subject to the Subscriber Line Charge, as filed in the NECA Access Tariff FCC # 5, at terms, conditions, and rates specified for the State of Illinois.

I. Service Connection Charges, as provided in Section 4, apply in addition to rates specified in this Section.

J. DAS Terminations are subject to the ITAC Supplemental Charge at terms, conditions, and rates specified in Section 17.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.7 DIGITAL ACCESS SERVICE (DAS) (Continued)

10.7.4 Rates and Charges

A. Digital Trunk Interface (no line side capabilities required on the high capacity facility), per trunk

	OCC	INC	S&E	Monthly Rate
Two-way, without DID	DTI	$10.00	TSN2LCI(NAN)	$8.00
One-way DID	DTI	10.00	TSRTLCI	13.00
One-way DOD	DTI	10.00	TSNBLCI	8.00
Two-way DIOD	DTI	10.00	TSN2LCI(ANI)	13.00

B. Digital Multiplex Interface (analog trunks or line side capabilities required on the high capacity facility)

	OCC	INC	S&E	Monthly Rate
One-Way Analog DID Trunk, per trunk	DMI	$10.00	TSRTLCI(MUX)	$26.00
Analog Central Office Trunk (COT) or Line, per COT or line	---	---	TSN2LCI(MUX)	15.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 DIGITAL TRUNK INTERFACE

10.8.1 General

A. A Digital Trunk Interface is a central office connection that allows access to and from lines to selected channels on a specific T-1 circuit for the purpose of originating and/or terminating voice and/or data calls. The lines attached to the Digital Trunk Interface may include, but are not limited to, Centrex lines.

B. A customer's lines shall have exclusive access to the T-1 circuit via the Digital Trunk Interface. No other customer lines shall have access to the T-1 circuit without the appropriate central office Centrex translations.

C. The rates shown in Section 10.8.2 following provide for a Digital Trunk Interface in the Company's central office. A T-1 (1.544 Mbps) circuit is required at the rates found in Section 7. T-1 rates for interexchange carriers are found in the Access Tariff.

D. The minimum service period for Digital Trunk Interface is one year and a service agreement is required.

10.8.2 Rates and Charges

	S&E	Monthly Rate
Digital Trunk Interface, each T-1 port	DTGJBBD	$352.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.9 VERIFICATION AND INTERRUPTION SERVICE

10.9.1 Verification

Where the caller requests an operator to verify a called line is in use, a non-recurring charge applies for each request as follows:

	INC
Verification	$ .80

Where facilities permit, the operator will determine if there is conversation on a line where a busy signal has been received. In addition, if the called number is found to be clear, and the calling party requests the operator to complete the call, appropriate operator assisted call charges apply. Call verification charges do not apply when call verification is for designated emergency numbers or where the operator does not determine there is conversation on the called line.

10.9.2 Interruption

Where the caller requests an operator to interrupt or to verify and interrupt a conversation in progress on a called telephone number, a non-recurring charge applies for each request as follows:

	INC
Interruption	$1.00

Where facilities permit, the operator may interrupt the conversation to indicate another party wishes to reach that telephone number. In addition, if the called number is found to be clear, or as a result of call interruption the line is cleared and the calling party requests the operator to complete the call, appropriate operator assisted call charges apply. Call interruption charges do not apply when call interruption is for emergency calls to designated emergency numbers, or where there is found to be a trouble condition. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any other person.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.10 TOLL RESTRICTION SERVICE

10.10.1 General

A. Toll Restriction Service provides various means by which an end user may selectively block 1+, 011+, 101XXXX 1+, or 101XXXX 011+ type calls from being placed from an access line.

B. Toll Restriction Service may be activated on a newly installed access line with no additional Service Ordering Charges. Subsequent activation of Toll Restriction Service will be subject to the appropriate Secondary Service Order Charge as specified in Section 4.

C. Toll Restriction Service is available to all classes of service and will only be offered where suitable and sufficient central office facilities exist.

D. Partial Toll Blocking prevents 1+FNPA, 011+, 1001XXXX1+FNPA, 101XXXX011+, 0+ ,01+ , 101XXXX0+, 101XXXX01+ calls from being placed from an access line. 1+DDD Blocking will allow 1+HNPA, 101XXXX1+HNPA, 1+800 calls to be placed from an access line. This feature may not be used in conjunction with Total Call Blocking, following.

E. Total Toll Blocking prevents any type of toll calls from being placed from an access line. Allow local calls only including emergency calls. Also allows toll free (1+800) numbers to be called. This feature may not be used in conjunction with Partial Toll Blocking, previous.

10.10.2 Rates and Charges

	S&E	Monthly Rate
1+DDD Blocking, per line	FCE1TLL	$5.00
Split 1+DDD Blocking, per line	FCE1TLL(SPT)	5.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.11 MEMORY NUMBER SERVICE (MNS)

10.11.1 General

A. Memory Number Service (MNS) allows business and residence customers to request a specific telephone number other than one that would normally be assigned by the Company. These specifically requested numbers include, but are not limited to, numbers with alphabetic equivalents or "easy to remember" numbers. The MNS charge does not give the customer a property right in the telephone number selected.

B. MNS is provided subject to the availability of telephone numbers requested.

C. An initial non-recurring charge will apply when a Memory Number is assigned.

D. The charge shown in Section 10.11.2 following is in addition to applicable service charges specified in Section 4.

10.11.2 Rates and Charges

	OCC	INC
Number search and Assignment-Residence	NSR	$31.00
Number search and Assignment-Business	NSB	31.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.12 DATA CONDITIONING OF EXCHANGE ACCESS LINES

10.12.1 General

A. Data conditioning of exchange access lines or trunks may be provided by the Company at an additional charge.

B. The following transmission parameter requirements will be met between the customer's premises and the serving central office:

PARAMETER	REQUIREMENT
Attenuation Distortion	
1004 Hertz to 2804 Hertz	+3.0 db (maximum)
404 Hertz to 2804 Hertz	+4.0 db (maximum)
1004 Hertz Insertion Loss	8.5 db (maximum) 3.0 db (minimum)
Peak to Average Ratio (P/AR)	90 (minimum)
Envelope Delay Distortion (104 Hertz to 2404 Hertz)	100 mcs (maximum)
Note: Envelope Delay measurements will be made only if P/AR Test fails.	
Impulse Noise at Threshold of 59 dbrnCO	15 counts in 15 minutes (maximum)
C-Notched Noise	28 dbrnCO (maximum)

C. Exchange access lines with data conditioning may also be used for voice communications.

D. Data conditioning will also be available on Foreign Exchange Service, but the Company cannot guarantee the transmission requirements in B. above can be met.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.12 DATA CONDITIONING OF EXCHANGE ACCESS LINES (Continued)

10.12.1 General (Continued)

E. Customer subscribing to Call Waiting Service should use the Cancel Call Waiting feature (when available) before placing a data call. Failure to do so may cause errors in data transmission.

F. The Company will not guarantee the bit transmission speed or bit error rate that will be obtained on any given call.

G. The provisions of this Section are in addition to any limits of liability or indemnification contained in Section 2.

H. Service Connection Charges, as provided in Section 4, apply in addition to rates and charges specified in this Section.

I. The rates and regulations specified in this Section are in addition to applicable rates and regulations in other Sections of this tariff.

10.12.2 Rates and Charges

	OCC	INC	S&E	Monthly Rate
Per Exchange Access Line Conditioned	DCL	$130.00	AAADACD(CDA)	$3.60

MISCELLANEOUS SERVICE ARRANGEMENTS

10.13 INCOMING BLOCKING SERVICE

10.13.1 General

Incoming Blocking Service is an optional feature available to any class or type of access line service offered by the Company; wherein calls placed to a line with the feature will be routed to a recording stating the dialed number in not in service, or to an alternate central office recording.

Exchange access lines equipped with this feature will have outgoing (originating) service only.

10.13.2 Rate and Charges

	OCC	INC	S&E	Monthly Rate
Per Exchange Access Line Equipped	CBS	$20.00	FDIC(COC)	$2.00

For Incoming Blocking Service associated with Customer Owned Pay Telephone Service refer to Section 7.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE

10.14.1 Description of Service

A. This Section contains rates and regulations applicable to Learning Link Service, furnished by the Company over facilities wholly within the State of Illinois, between two designated points.

B. Learning Link Service is offered to qualified educational institutions. Qualified educational institutions shall be limited to school districts; public or private not-for-profit schools enrolling more than 20 pupils for kindergarten up through grade 12; and public or private degree-granting, not-for-profit colleges or universities; public libraries organized under the Public Library District Act of 1991 or the Illinois Local Library Act; and regional library systems organized under the Illinois Library Systems Act.

C. Learning Link Service consists of a point-to-point transmission path only, operating at a speed of 1.544 Mbps between two designated educational institution locations or a designated educational institution and a provider of authorized educational services as set forth in Illinois Public Utilities Act, Section 13-505.7. Rates include 64.0 Kbps Clear Channel Capability.

10.14.2 Rate Elements

Rate Elements for Learning Link Service are as follows:

A. Channel Termination

The Channel Termination provides for the communication path between a customer-designated premises and the serving wire center of that premises. One Channel Termination charge applies per customer designated premises at which the circuit is terminated.

B. Inter-Office Transport Facility

Inter-Office Transport Facility provides for the end office equipment and the transmission channel between the serving wire centers associated with two customer designated premises not within the same serving wire center or between the serving wire center and Company hub locations or meet points of authorized exchange carriers.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE (Continued)

10.14.2 Rate Elements (Continued)

C. Service Connection Charges

Service Connection Charges, as provided in Section 4, apply in addition to the rates specified in this Section.

10.14.3 Terms and Conditions

A. Service orders to install, change, or disconnect Learning Link Service will be placed with the Company by qualified educational institutions who want this service.

B. Qualified educational institutions ordering this service will be considered the Customer of Record for all facilities and, as such, will be solely responsible for the payment to the Company of all charges, nonrecurring and recurring, associated with this service. The Customer of Record will be responsible for reporting service interruptions to the Company.

C. Where special construction of facilities is necessary, Special Construction provisions and charges may apply as set forth in Section 5.

10.14.4 Transmission Performance

A. Transmission performance specifications are stated in the Company's ILL C.C. # 2 Intrastate Access Service Tariff.

B. All signals generated by customer terminal equipment must meet the signal and format constraints as set forth by the Company.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE (Continued)

10.14.5 Credit Allowances

Credit allowance will be given for interruptions to Learning Link Service subject to regulations set forth in Section 2.4. The Learning Link Service is considered interrupted when the customer reports to the Company and the Company confirms continuity has been lost or the service is operating at a performance level of 300 or more seconds of transmission containing errors in a continuous fifteen minute period. The amount of the credit allowance will be at the rate of 1/2880 of the monthly service rate for each interruption, not to exceed limits established in Section 2.4.

10.14.6 Payment Plans

A. Optional Payment Plan (OPP)

1. Learning Link Service is offered under an Optional Payment Plan (OPP) of 1, 3, or 5 years. OPP monthly rates under this plan will not be subject to Company initiated rate increases during the term of the customer's OPP.

2. With the written permission of the Company, consistent with other regulations contained in this tariff, the obligation to pay the OPP charges may be assumed by another customer (qualified educational institution) if the service has not been terminated and if the other customer intends to continue the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining severally liable with the transferee for any and all obligations existing at the time of the transfer.

3. During a customer's OPP term, conversion may be made to a new OPP of the same or different length without liability, if the expiration date for the new service or OPP term is beyond the end of the original OPP term.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE (Continued)

10.14.6 Payment Plans (Continued)

A. Optional Payment Plan (OPP) (Continued)

4. Six months prior to completion of the customer's OPP term, any term then available under the OPP may be selected at the rates currently in effect for new customers at the time of the renewal. The customer will be charged that rate for the renewal payment period upon execution of the new OPP.

   If the customer does not elect a new OPP and does not request discontinuance of the service, service will revert to the month-to-month rate currently in effect. At a later date, the customer may select any OPP term currently in effect for new customers.

5. Termination Liability Charges

   In the event service under the OPP is terminated prior to the expiration of the contracted term, the customer will immediately become liable for payment of a termination liability charge based on the monthly OPP charges for the remainder of the term as set forth following:

   The dollar difference between the current monthly OPP rate for the OPP term that could have been completed during the time the service was actually in service, or the monthly rate for the service in place less than twelve months and the customer's current OPP rate for each month the service was provided.

   For example: A customer subscribed to a 5-year OPP term and discontinued the service during the 37th month. The termination liability would be:

   (3-year OPP rate – 5-year OPP rate) x 37

   The 3-year OPP term could have been completed during the months the service was actually in service.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE (Continued)

10.14.6 Payment Plans (Continued)

A. Optional Payment Plan (OPP) (Continued)

5. Termination Liability Charges (Continued)

All termination charges will be based on the OPP rates in effect at the time of termination.

Termination charges will apply to all changes in the physical location of the service except for changes in the customer's physical location of Learning Link Service within the same MSA.

B. Prepayment Plan

At any time during an OPP term, monthly charges for the remaining term of the OPP contract may be prepaid.

Prepayment of monthly charges does not alter any other conditions of the OPP contract.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.14 LEARNING LINK SERVICE (Continued)

10.14.7 Rates and Charges*

	S&E	Monthly Rate
Channel Termination, per point of termination		
Month to Month-Inter-Company	PDVHCAD(LRN)	$205.00
Month to Month-Local	PB1HXFD(LRN)	205.00
Optional Payment Plans		
1 Year-Inter-Company	PDVHCAD(LR1)	190.00
1 Year-Local	PB1HXFD(LR1)	190.00
3 Years-Inter-Company	PDVHCAD(LR3)	145.00
3 Years-Local	PB1HXFD(LR3)	145.00
5 Years-Inter-Company	PDVHCAD(LR5)	120.00
5 Years-Local	PB1HXFD(LR5)	120.00
Interoffice Transport Facility		
Month to Month-Inter-Company	PDVHCFP(LRN)	$140.00
Month to Month-Local	PB2HXE7(LRN)	140.00
Optional Payment Plans		
1 Year-Inter-Company	PDVHCFP(LRN)	140.00
1 Year-Local	PB2HXE7(LRN)	140.00
3 Years-Inter-Company	PDVHCFP(LRN)	140.00
3 Years-Local	PB2HXE7(LRN)	140.00
5 Years-Inter-Company	PDVHCFP(LRN)	140.00
5 Years-Local	PB2HXE7(LRN)	140.00

	OCC	INC
Non-recurring Installation	LLS	$250.00

*See Section 4 for applicable Service Connection Charges.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.15 TELEPHONE CALL TRAP AND TRACE

10.15.1 General

A. Telephone Call Trap And Trace attempts to trace and identify the source or origin of obscene, harassing, and/or other nuisance type telephone calls.

B. The Company will, when requested by a customer and in conjunction with approval by competent authority, such as, law enforcement agencies, subpoena, court order, etc.; install and maintain a Telephone Call Trap And Trace arrangement on a local access line at the rates shown in Section 10.15.2.

C. The customer will be given the option of changing their telephone number at no charge or subscribing to Telephone Call Trap And Trace service. Should the customer choose to subscribe to Telephone Call Trap And Trace service (instead of changing numbers) and the call trace is unsuccessful, rates and charges for Telephone Call Trap And Trace will apply. However, the customer will again be given the option of changing telephone numbers at no additional charge. When call trace results are successful, the identity of the calling line subscriber will only be furnished to the appropriate law enforcement agency.

D. The Company does not guarantee successful call trace results when the call originates from a toll point.

10.15.2 Rates and Charges

Charges for Telephone Call Trap And Trace Service will include the following elements per thirty-day period.

A. Secondary Service Order Charge (Section 4.1)

B. Line Connection Charge (Section 4.1)

MISCELLANEOUS SERVICE ARRANGEMENTS

10.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

10.16.1 General

A. The Simplified Message Desk Interface (SMDI) Service provides an integrated automated interface between the Company's switching system and the provider (the customer) of the SMDI compatible voice message desk facility. The Company's switching system routes information over a private line data channel through the interface for various types of calls for the customer's clients, to the voice message desk facility. Data provided to the facility include: the called number, call forwarding-busy line, and call forwarding-no answer.

SMDI Service is a non-competitive, interexchange telecommunication service.

B. SMDI Service consists of the following rate element and optional features:

1. SMDI Interface

The SMDI Interface, required on all applications, provides the data link between the Company's switching system and the voice message desk facility. SMDI service does not provide a voice path to the voice message desk facility for the customer's clients to leave and retrieve messages. Therefore, SMDI must be ordered with DID trunks to provide complete access to the system.

2. Optional Features

a. Message Lamp is an option that may be added to SMDI. Message Lamp is a visual signal to indicate a message is waiting for the customer's client at the voice message desk facility. This option requires a customer provided telephone set equipped with a message waiting lamp.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (Continued)

10.16.1 General (Continued)

B. SMDI Service consists of… (Continued)

2. Optional Features (Continued)

b. Stutter Dial Tone

Stutter Dial Tone is an option that may be added to SMDI. Stutter Dial Tone is a message waiting feature that provides a special audible tone when the client's telephone goes off-hook. This tone indicates to the customer's client a message is waiting at the voice message desk facility.

c. Uniform Message Access

Uniform Message Access is an option that may be added to SMDI. This option must be ordered in conjunction with the DID trunks that access the voice message desk facility. The standard DID trunk interface into the voice message desk facility assigns each of the customer's clients a distinct seven digit access number to the facility. The Uniform Message Access feature will allow all users to dial the same seven digit number to access the facility.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (Continued)

10.16.2 Regulations

A. SMDI Interface Service is subject to the technical availability of facilities in the Company's switching systems equipped to provide the service.

B. SMDI rates will apply on a per switch basis.

C. If the telephone set used by the customer's client is the Basic Business Set, the Message Lamp rate will be waived.

D. SMDI Interface and Uniform Message Access will be provided on a per group basis.

E. Message Lamp and Stutter Dial Tone will be provided on a per line basis.

F. The customer is required to provide a private line data channel.

G. The customer is required to provide customer premises equipment, such as, answering equipment and message desk controller. This customer provided equipment must conform to technical specifications of the Company. In addition, the customer's client may be required to provide certain equipment, such as, the appropriate telephone set for the Message Lamp option.

The customer's premises equipment shall be interconnected in accordance with the general conditions and applicable rates as set forth in other Sections of the Company's tariff. If the customer violates this requirement, the Company may disconnect the customer's services.

H. The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Company's switching system.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (Continued)

10.16.2 Regulations (Continued)

I. The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The liabilities specified in this Section are in addition to those set forth in other Sections of the Company's tariff. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

J. The customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the voice message, wherein the Company's name or language, signs, markings, or symbols are used, from which the connection of the Company's name therewith may be, in the Company's judgment, reasonably inferred or implied without the prior written approval of the Company.

K. The rates and regulations specified in this Section are in addition to applicable rates and regulations in other Sections of the Company's tariff.

L. All rates and charges for Call Forwarding, as outlined in other Sections of the Company's tariff are applicable.

M. All Service Order Charges, including the initial request, additions, or changes to the service, as outlined in other Sections of the Company's tariff are applicable.

N. SMDI Service will not be provided in conjunction with Pay Telephone Service.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (Continued)

10.16.3 Rates and Charges

	OCC	INC	S&E	Monthly Rate
SMDI Interface, per group	SMD	$500.00	FCEVFMI(SMD)	$175.00
Message Lamp, per line	---	---	FST1FAB(VIS)	1.60
Stutter Dial Tone, per line	---	---	FST1FAB(STT)	.35
Uniform Message Access, per group	---	---	FCEVFMI(NC0)	35.00

MISCELLANEOUS SERVICE ARRANGEMENTS

10.17 PACKAGED SERVICES

10.17.1 Flexible Savings Bundle

Gallatin is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One or Tier Two Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, and Hunting (where available). Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of $21.00, $32.00, or $43.00, respectively. In addition, all applicable nonrecurring charges will be waived.

10.17.2 Winback

Gallatin will waive the applicable nonrecurring charges for each access line ordered by residential and business customers who previously established service with another Local Exchange Carrier and who now wish to return to Gallatin for Local Service.

10.17.3 Simple Choice Unlimited

Gallatin is offering, residential customers who subscribe for a 12 month commitment, Simple Choice™ and Unlimited CenturyTel Long Distance service for $44.95 per month.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.17 PACKAGED SERVICES

10.17.4 Simple Choice™/Business Assist Advantage

A. DESCRIPTION

Simple Choice™/Business Assist Advantage is a package of features available to both residential and business customers. This package is only available to Simple Choice™/ Business Assist Advantage customers and includes the features specified following and a flat rate access line with touch calling. Customers subscribing to Simple Choice™/ Business Assist Advantage are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may not be available in all areas:

- Caller ID Number Only
- Caller ID
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Call Waiting Display Deluxe
- Call Forwarding
- Call Forward No Answer
- Call Forward Busy
- Call Forward Busy/No Answer
- Call Forward Remote Access
- Call Transfer
- Call Return *69
- 3- Way Calling
- Call Waiting
- VIP Alert
- Distinctive Ring
- Home Intercom
- Busy Redial *66
- Message Waiting Indicator
- Anonymous Call Reject *77
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Long Distance Alert
- Speed Call 8 or Speed Call 30
- Privacy Protector (where available)
- Voice Mail (where available)

MISCELLANEOUS SERVICE ARRANGEMENTS

10.17 PACKAGED SERVICES

10.17.4 Simple Choice™/Business Assist Advantage (Cont'd)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.

2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Simple Choice™/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.

4. All recurring charges applicable to an access line apply to Simple Choice™/ Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.

5. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist Advantage rates may also increase (upon Commission approval).

D. RATES

	Residence:	Business:
Simple Choice™	$31.95	---
Business Assist Advantage	---	$41.95

Nonrecurring:
A nonrecurring charge will not apply for installation of the features for Simple Choice™/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 4.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.18 SATISFACTION GUARANTEE PROGRAM

10.18.1 General

a. A Satisfaction Guarantee Program is available to business customers who subscribe to any of the following qualifying services:

Individual Business Line	Key Trunk
PBX Trunk	Centrex

b. When business customers notify the Telephone Company within thirty (30) days after installation of a qualifying service(s) that they are not satisfied with their service(s) and subsequently request disconnection of that service(s), they are eligible to receive a full credit of all nonrecurring charges directly associated with the establishment of the qualifying service(s) and the monthly charges billed for the service(s) through the date of disconnection.

c. To receive credit, the customer must submit a cancellation notice to the Telephone Company via a web based on-line form within thirty days of the service installation date and at least 5 days before the Telephone Company receives a disconnection request from the customer or the customer's new service provider.

d. When the last day of the thirty-day period falls on a weekend or legal holiday, the customer must submit the web-based cancellation notice no later than the first business day following the weekend or legal holiday, to be eligible for credit.

e. Customers who request disconnection under this program will not be assessed an early termination fee or payment of any minimum service period amounts that would otherwise apply for early disconnection of the service(s).

f. Reimbursements will be issued in the form of a bill credit or check. The customer is responsible for payment of all invoices issued prior to the date of disconnection and for payment of the final invoice rendered by the Telephone Company.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.18 SATISFACTION GUARANTEE PROGRAM

10.18.2 Limitations

a. This program is not available to customers who cancel service(s) and replace the service(s) with another service provided by the Telephone Company. This program also is not available to customers for whom installation of the Telephone Company's tariffed services required special construction or special configurations.

b. If the customer who cancels the service(s) provided by the Telephone Company obtains service from a local service provider, the Telephone Company will not reimburse the customer for any installation charges passed on by that provider to establish service.

c. Each customer will be entitled to the credit one time per service.

d. The Satisfaction Guarantee Program only applies to services provided under the regulations and rates specified in this Tariff and does not apply to services offered under a separately negotiated contract.

e. The Telephone Company is not liable for any outage, damages or inconvenience encountered by the customer when switching to an alternative local service provider.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.19 CORE CONNECT

10.19.1 Description

a. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.

b. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service.

c. CORE CONNECT includes the following services and features:

- **Business Flat Rate One-Party or Key Line Service**
- **Hunting (optional)**
- **Choice of the following features and services:**

Caller ID with Name
Call Forwarding
Call Forward Busy
Call Forward No Answer
Call Forward Remote Activation
Call Waiting/Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Call Transfer
Call Return
Distinctive Ring
Busy Redial
Message Waiting Indicator
Voicemail (1)

(1) Deregulated service.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.19 CORE CONNECT

10.19.2 Regulations

a. CORE CONNECT customers must subscribe to the CenturyTel Long Distance, LLC Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed.

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

b. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.

c. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.

d. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

e. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

f. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

g. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

h. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.

i. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.19 CORE CONNECT

10.19.3 Term Discount Plan

a. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.

b. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.

c. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed rates and discounts in effect when those lines are added.

d. Upon expiration of a TDP, the TDP discounts specified in 10.19.5 following will expire, and the customer will be charged at the then prevailing monthly rate. If the customer renews the TDP or signs up for a new TDP, the tariffed rates and discounts then in effect will apply for the new or renewed TDP.

e. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

10.19 CORE CONNECT

10.19.4 Rates and Charges

a. The monthly rates include the Local Exchange Service, flat rate EAS, and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.

b. Service Charges, as described in Section 4 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.

c. Service Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.

d. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT	Monthly Rate
Initial bundle, per location	$60.00
2nd through 10th bundle (each), per location	30.00

10.19.5. TDP Discounts

The following discounts will apply to the monthly rates specified in 10.19.4(d.) preceding for each CORE CONNECT bundle under a TDP.

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2nd through 10th bundle (each)
One-Year Term Plan	No discount	$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

AUXILIARY EQUIPMENT

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AUXILIARY EQUIPMENT

11.1 SEQUENCE ELIMINATION ARRANGEMENT

11.1.1 General

A. This equipment will furnish sequence elimination for individual business lines or central office trunk lines in sequence where required.

B. Each series of two (2) or more numbers in sequence shall constitute a separate group.

C. Rates and charges, as provided in Section 16.4, will be applicable to channels for signaling purposes (between control points and central offices) where required. A control key at the customer's premises is required in addition to the signaling channel, and is the responsibility of the customer.

11.1.2 Rates and Charges

	OCC	INC	S&E	Monthly Rate
Sequence Elimination Arrangement, each	SEA	$10.00	FSBTRLC	$5.00

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

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CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL

12.1.1 Responsibility of the Customer

Customer-provided communication systems or terminal equipment will be connected with facilities of the Company as provided in the following paragraphs:

A. Where exchange and message toll telephone services are available under this tariff for use in connection with customer-provided systems and/or equipment, the operating characteristics of such equipment shall not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided systems and/or equipment do not:

1. Endanger the safety of Company employees or the public.

2. Damage, require change in, or alteration of the equipment or other facilities of the Company.

3. Interfere with the proper functioning of such equipment or facilities.

4. Impair the operation of the Company system or otherwise injure the public in its use of the Company service.

B. When a customer elects to interconnect, they must provide all of the terminal equipment on the customer's side of the Company-provided or customer-provided connecting arrangement.

C. The customer desiring to connect non-registered customer-provided equipment to the exchange and message toll telecommunications network must notify the Company in writing ninety (90) days prior to the desired in-service date. This regulation and those in C. 1., 2., and 3., following do not apply to registered or grandfathered terminal equipment. The written notification shall include:

1. Type and manufacturer of each item of equipment.

2. The number of access lines desired, when the customer desires to provide their entire communications system.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.1 Responsibility of the Customer (Continued)

C. The customer desiring to connect… (Continued)

3. The characteristics (e.g. electrical, dial, signaling, transmission, power) of the equipment to be used. If the equipment being provided by the customer for the interconnection has not been tested or evaluated by the Company prior to application for connection, such equipment will be available for testing purposes on or before a date that shall be specified by the Company.

D. Access to and control of the local exchange and message toll telecommunications network by computer or any other similar device that generates repetitive attempts automatically is prohibited.

E. Notwithstanding any contrary provision herein, the Company may require, as a condition precedent to the provision of interconnection service, full payment by the customer of all sums due to the Company, including but not limited to reimbursement for loss or damage to telephone facilities, periodic charges for facilities and service, termination charges, installation charges, minimum charges, or otherwise.

F. An access line customer must subscribe to sufficient quantities of access lines to allow no more than one (1) busy condition per one hundred (100) calls, in order to provide for adequate access to his customer-provided communications system in accordance with accepted communications industry standards.

G. Customer-provided station apparatus may be used with the facilities furnished by the Company for exchange and message toll telephone services provided such station apparatus complies with the provisions of Section 12.1.3 following.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.2 Network Protection Criteria

A. Application

Customers desiring to interconnect are required to submit technical information relating to the equipment or systems to be interconnected ninety (90) days in advance of their desired service date, in order that compatibility of such systems or equipment with the telecommunications system can be determined in advance of installation by the Company. In addition, the Company reserves the right to inspect completed installations of customer-owned and maintained terminal equipment prior to approval by the Company to determine said installation will not cause hazardous voltages to be connected to facilities of the Company; will provide proper network control signaling; and will not exceed voice band and out-of-voice band transmission levels as set forth in this tariff. A charge based on cost will be made by the Company for inspection of customer-owned and maintained terminal equipment installations. Further, the Company reserves the right to inspect and review the customer-provided system and/or terminal equipment at periodic intervals to ensure continuing adherence to the technical requirements outlined in this tariff. The customer must permit the Company to have access to and use of the customer's station apparatus and attendant's console(s) or switchboard for the purpose of inspection and testing. Information regarding the technical requirements of the Company for customer-owned and maintained equipment is available upon request.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.2 Network Protection Criteria (Continued)

B. Technical Criteria

1. Network Control Signaling

Network Control Signaling is defined as the transmission of signals used in the exchange and message toll network which perform functions, such as, supervision (control, status, and charging signals); address signaling (calling and called number identification); and audible tone signals (call progress signals indicating re-order or busy conditions) to control the operation of switching machines in the exchange and message toll network. Satisfactory performance of the exchange and message toll services network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange and message toll services shall be performed by equipment furnished, installed, and maintained by the Company.

2. Direct Electric Connection

Customer-provided voice transmitting and/or receiving communications systems and/or terminal equipment which involves direct electrical connection to the facilities furnished by the Company for exchange and message toll telephone services may be connected with such facilities in accordance with the following:

a. The connection shall be made through a telephone company or customer-provided control signaling unit and connecting arrangement which may be furnished, installed, and maintained by the Company or the customer, except as provided for in Section 12.5.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.2 Network Protection Criteria (Continued)

B. Technical Criteria (Continued)

2. Direct Electrical Connection (Continued)

b. To protect the exchange and message toll network and the services furnished to the general public by the Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

1) To prevent excessive noise and crosstalk in the network, it is necessary the long term average power of the applied signal during established connections not exceed 12db below one milliwatt at the serving central office; to ensure this limit is not exceeded, the power of the signal which may be applied by the customer-provided communications systems and/or terminal equipment to the Company interface located on the customer's premises shall not exceed 7db below one milliwatt averaged over any three-second interval.

2) To protect other services, it is necessary the total power of the signal above 4,000 Hertz which is applied by the customer-provided communications systems and/or terminal equipment to the Company interface located on the customer's premises not exceed 30db below one milliwatt between 4,000 Hertz and 14,000 Hertz, and not exceed 45db below one milliwatt above 15,000 Hertz.

3) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary the signal applied by the customer-provided communications systems and/or terminal equipment to the Company interface located on the customer's premises at no time have energy solely in the 2,250 to 2,750 Hertz band, and if energy does exist in that band, it must not exceed the power present at the same time in the 800 to 2,250 Hertz band.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.2 Network Protection Criteria (Continued)

B. Technical Criteria (Continued)

3. Acoustic, Inductive Connections

a. Customer-provided voice transmitting and/or receiving terminal equipment may be acoustically connected with Company facilities and customer-provided voice receiving equipment may be inductively connected with Company facilities for exchange and message toll telephone services provided the acoustic or inductive connection is made externally to a telephone company network control signaling unit, or is in compliance with Section 12.5 following.

b. To protect the exchange and message toll network and the services furnished to the general public by the Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

1) To prevent excessive noise and crosstalk in the network it is necessary the power of the signal which is applied by the customer-provided communications systems and/or terminal equipment to the network control signaling unit located on the signal power at the output point of the network control signaling unit (i.e. at the input to the Company line) does not exceed 9db below one milliwatt when averaged over any three-second interval.

2) To protect other services it is necessary the total power of the signal above 4,000 Hertz which is applied by the customer-provided communications systems and/or terminal equipment to the network control signaling unit (i.e. at the input to the Company line) does not exceed 30db below one milliwatt between 4,000 Hertz and 15,000 Hertz and does not exceed 45db below one milliwatt above 15,000 Hertz.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.2 Network Protection Criteria (Continued)

B. Technical Criteria (Continued)

3. Acoustic, Inductive Connections (Continued)

b. To protect the exchange… (Continued)

3) To prevent the interruption or disconnection of a call or interference with the network control signaling, it is necessary the signal applied by the customer-provided communications systems and/or equipment to the network control signaling unit located on the customer's premises be limited so the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in 2,250 to 2,750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2,250 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,250 Hertz band.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.1 GENERAL (Continued)

12.1.3 Violation of Rules and Regulations for Customer-Provided Equipment or Systems

A. Where any customer-provided communications systems and/or terminal equipment is used with exchange and message toll telephone services in violation of any of the provisions of this tariff, the Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Company within ten (10) days, following receipt of written notice from the Company, that such use has ceased or the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the customer's service until such time as the customer complies with the provisions of this tariff. The Company reserves the right to disconnect at the coupling device, any customer-provided equipment that may prove to have a harmful effect on the switching network.

B. No equipment, apparatus, circuit, or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, or otherwise, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.2 CONNECTING ARRANGEMENTS

12.2.1 Arrangements for Connecting Customer-Provided Telephone Answering Equipment

A. General

1. Connecting arrangements for telephone answering lines for incoming calls on individual or PBX central office lines answered at a common point for the purpose of telephone answering service provided and connected to customer-owned telephone answering equipment are subject to the regulations in this Section.

2. Answer lines are terminated on the appropriate type jack for customer-owned equipment.

B. Rate and Charges

Service charges are applicable for the installation of jacks and wiring as covered in this tariff.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.2 CONNECTING ARRANGEMENTS (Continued)

12.2.2 Arrangements for Connecting Voice Recording, Reproducing and Automatic Answering and Recording Equipment

A. General

Customer-provided voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Company subject to the following conditions:

1. Connection with Company Facilities

a. Connection of customer-provided voice recording equipment with the facilities of the Company for the recording of telephone conversations shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen (15) seconds when the recording equipment is in use, except under the following conditions when recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

1) In the case of a private line service which has no connection with the exchange or toll system of the Company, or

2) In the case where the recording equipment is used by a Federal Communications Commission licensed broadcast station customer for the recording of two-way telephone conversations solely for broadcast over the air, or

3) In the case where the recording equipment is used by the United States Secret Service or the Department of the Treasury to record two-way telephone conversations which concern the safety and security of the person of the President of the United States or members of their immediate family, or

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.2 CONNECTING ARRANGEMENTS (Continued)

12.2.2 Arrangements for Connecting Voice Recording, Reproducing and Automatic Answering and Recording Equipment (Continued)

A. General (Continued)

1. Connection with Company facilities (Continued)

a. Connection of customer-provided voice recording… (Continued)

4) In connection with the lines of public fire and police departments provided the proper public authority certifies such lines will be exclusively for the receipt of emergency, fire, or police calls, or

5) In the case where the recording equipment is to be used by the United States Department of Defense for recording two-way telephone conversations made at the Department of Defense Command Centers of emergency communications transmitted over the Department of Defense private line system when connected to the exchange or toll system of the Company.

b. Direct electrical connection shall be made only through either recorder connector equipment furnished, installed, and maintained by the Company, or customer-provided registered or grandfathered terminal equipment.

c. Connection may be made through portable recorder connector equipment provided such equipment is obtained from and is maintained by the Company or is customer-provided registered or grandfathered terminal equipment. The portable recorder connector equipment shall be connected with the telephone line through jacks installed by the Company on each line or at each station used for recording purposes.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.2 CONNECTING ARRANGEMENTS (Continued)

12.2.2 Arrangements for Connecting Voice Recording, Reproducing and Automatic Answering and Recording Equipment (Continued)

A. General (Continued)

1. Connection with Company facilities (Continued)

d. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected and disconnected from the facilities of the Company or switched on and off. All connections must comply with rules and regulations as outlined in this tariff.

e. Customer-provided voice transmitting equipment which involves acoustic or inductive connections must comply with all rules and regulations outlined in this tariff.

2. Responsibility of the Company

Telephone service furnished by the Company is not represented as adapted to the recording of telephone conversation by means of voice recording equipment. The use of customer-provided recording equipment in connection with the facilities of the Company is permitted only on the condition the liability of the Company for damages arising out of mistakes; omission; interruptions; delays, errors, or defects in transmission; or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake; omission; interruption; delay, error, or defect in transmission; or failure or defects in the recorder connector equipment occurs.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.2 CONNECTING ARRANGEMENTS (Continued)

12.2.2 Arrangements for Connecting Voice Recording, Reproducing and Automatic Answering and Recording Equipment (Continued)

A. General (Continued)

3. Responsibility of the Customer

a. The operating characteristics of the customer-provided voice recording equipment shall not interfere with any of the service offered by the Company. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

b. The customer indemnifies and saves the Company harmless against claim for libel, slander, or infringement of copyright arising from the improper user of material transmitted over its facilities and recorded; against claims for infringement of patents arising from, combining with, or using in connection with facilities of the Company, apparatus, or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.3 BUSINESS ACCESS LINE ARRANGEMENTS

12.3.1 General

A. Provision of Service

1. All Local Exchange Service, which formerly included access to the local and toll switched networks and a telephone instrument, has been unbundled and consequently converted to access line service. The rates and charges for access lines are specified in Section 3.

2. The provision and ownership of telephone directories for all customers of Gallatin River d/b/a CENTURYLINK will comply with the provisions as specified in Section 2. The provision of directory listings for all customers will be in accordance of Section 6.

3. All rights of ownership to telephone numbers and/or the rights of customers to be served out of a particular central office are as specified in other Sections of this tariff.

B. Application of Rates and Charges

Customers of access line service are charged for local usage as shown in Section 3.

12.3.2 Rates and Charges

A. Inside and outside moves and changes will be charged on a cost basis. Any reconnection or restoral of service will be treated as a new installation and charges associated with a new installation will apply.

B. For monthly rates per access line, see Basic Local Exchange Service, Section 3.

C. Local Exchange Service Areas

The Local Exchange Service Areas, within which no toll message charges apply, are shown in Section 3.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.4 MISCELLANEOUS DEVICES PROVIDED BY THE CUSTOMER

12.4.1 Devices Providing Quietness, Privacy, or Convenience in the Use of Company Facilities

A. Devices provided by the customer to obtain quietness or privacy may be used, provided any such device does not involve direct electrical connection to the equipment of the Company or any change in or alteration to such equipment, or interfere with its proper functioning, or damage it in any way.

B. The provisions of the preceding shall not be construed or applied to bar a customer from using devices that serve their convenience in their use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, involve direct electrical connection to the equipment or other facilities of the Company; or interfere with proper functioning of such equipment or facilities; or impair the operation of the telephone systems or otherwise injure the public in its use of the Company's service.

12.4.2 Recording Devices

Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.5 CUSTOMER-PROVIDED REGISTERED OR GRANDFATHERED TERMINAL EQUIPMENT

12.5.1 General

A. This tariff is filed on an experimental basis and may be revised, amended, or discontinued at the Company's option, subject to Commission approval.

B. The use of customer-provided registered or grandfathered terminal equipment shall not require change in, or alteration of the equipment or other facilities of the Company.

C. The Company may make changes it its communications facilities, equipment, operations or procedures, where such action is not inconsistent with applicable laws, rules, and regulations.

D. The customer shall notify the Company of their intention to connect registered or grandfathered terminal equipment to telephone Company facilities. Such notification shall include when applicable:

1. The FCC Registration Number, and

2. The Ringer Equivalency Number of the registered or grandfathered terminal equipment, and

3. Sufficient identifying information, such as, the manufacturer's name, model, and serial numbers, to enable the Company to determine whether the grandfathered equipment is eligible for connection, and

4. Other such information that may be required to assure the compatibility of the connected equipment and proper administration of applicable laws, rules, and regulations.

A customer who fails to notify the Company of such connection or is otherwise in violation of applicable laws, rules, and regulations will be subject to discontinuance of service.

E. Registered or grandfathered customer-provided terminal equipment shall be connected only by means of the proper interface terminations (i.e. jack arrangement) provided by the Company.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.5 CUSTOMER-PROVIDED REGISTERED OR GRANDFATHERED TERMINAL EQUIPMENT (Continued)

12.5.1 General (Continued)

F. Upon experiencing trouble, the customer shall disconnect all customer-provided registered or grandfathered terminal equipment from the line and analyze it for malfunction. If any such registered or grandfathered terminal equipment is found defective, its use shall be immediately discontinued until correction is made.

G. In the event customer-provided registered or grandfathered terminal equipment causes harm, the Company, when practicable, will notify the customer discontinuance of service may be required; however, where prior notice is not practicable, the Company may discontinue service forthwith. Where prior notice of discontinuance of service is not practicable, the Company will:

1. promptly notify the customer of such temporary discontinuance;

2. afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance, and;

3. inform the customer of their right to file a complaint with the Federal Communications Commission, Title 47, Code of Federal Regulations, Chapter 1, Part 68.

As used in this paragraph, the term "harm" means: "Electrical hazards to telephone company personnel, damage to telephone company equipment, malfunction of telephone company billing equipment, and degradation of service to persons other than the use of the subject terminal equipment, his calling or called party."

H. If trouble detected by or reported to the Company results in the Company dispatching one of its employees to the customer's premises and the trouble is determined not to be caused by Company equipment or facilities, the customer will be notified and will be liable for the maintenance visit charge as set forth in this tariff.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.5 CUSTOMER-PROVIDED REGISTERED OR GRANDFATHERED TERMINAL EQUIPMENT (Continued)

12.5.2 Rates and Charges

The customer is responsible for the payment of all other appropriate rates and charges as covered in this tariff.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.6 CUSTOMER PREMISES INSIDE WIRE AND STANDARD NETWORK INTERFACE (SNI)

12.6.1 General

A. All Company services shall terminate at the location of the Standard Network Interface (SNI) or its equivalent, as herein described, unless specifically indicated in this or other Sections of this tariff.

B. The SNI is the point where the Company's network services or facilities terminate and the Company's responsibility for installing and maintaining such services or facilities ends. Facilities on the customer's side of the SNI are not subject to the provisions of this tariff unless specifically indicated.

C. Premises inside wire and jacks provided by the customer is connected at the SNI.

D. The SNI is provided as part of Company services at no additional monthly rate and will be installed at a location determined by the Company that is accessible to the customer. The location of the SNI shall be in close proximity to the protector or equivalent.

For military installations, the location of the SNI will be determined pursuant to separate agreements with the Department of Defense.

E. The specific equipment used and the order of appearance of network lines at the SNI shall be determined by the Company.

F. Maintenance of customer premises inside wire and jacks is the responsibility of the customer.

G. Payphone Line Service network facilities terminate at the coin telephone instrument.

H. The provisions of this Section are in addition to any limits of liability or indemnification contained in Section 2.

CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

12.6 CUSTOMER PREMISES INSIDE WIRE AND STANDARD NETWORK INTERFACE (SNI) (Continued)

12.6.2 Responsibility of the Customer

A. Where the customer provides inside wire and jacks, the installation must be in accordance with technical standards as furnished by the Commission and the Federal Communications Commission and other applicable authorities.

B. In the event the customer provides, maintains, or attempts to provide or maintain inside wire, the customer assumes the risk of loss of services.

C. In those instances where the Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided inside wire or jacks, the customer is responsible for the payment of the Maintenance Visit Charges as provided in Section 4.

D. A Protective Connecting Arrangement, when required, will be installed close to and on the customer's side of the SNI or equivalent.

E. A registered Protective Circuit, when required, will be installed close to and on the customer's side of the SNI or equivalent.

12.6.3 Violations of Regulations

A. Where any customer-provided inside wire and jacks have been installed or any inside wire and jacks have been maintained by the customer in violation of the technical standards referenced in Section 12.6.2.A herein, the Company will promptly notify the customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.

B. The customer shall discontinue use of the customer-provided inside wire and jacks or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.

C. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

TELEPHONE ASSISTANCE PROGRAMS

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TELEPHONE ASSISTANCE PROGRAMS

13.1 LINK-UP PROGRAM

13.1.1 General

A. The Link-Up Program is a federally funded program established to provide assistance to low-income households. Under the program, eligible customers may receive a 50% reduction of service connection charges up to $30.00.

	OCC	INC
Link-Up Service Order Credit	RSC	($12.62)
Link-Up Line Connection Credit	LLC	(10.00)

B. To qualify for the program, the Link Up applicant must participate in any of the following assistance programs. The Illinois Department of Human Services will certify the applicant's participation in assistance programs 1 and 2 below, for purposes of determining eligibility.

1. Medicaid
2. Food Stamps
3. Supplemental Security Income (SSI)
4. Federal Housing Assistance
5. Low-Income Home Energy Assistance (LIHEAP)
6. National School Lunch Program
7. Temporary Assistance for Needy Families Program

C. The Company's verification through the Department of Human Services, or in lieu of electronic verification, the applicant's signature on the form contained in Part 757, shall constitute proof of income eligibility.

D. The Link-Up Program service connection charges reduction shall be available to only one access line per low-income household.

E. The 50% Link-Up discount shall apply only to service connection charges up to $30.00.

TELEPHONE ASSISTANCE PROGRAMS

13.1 LINK-UP PROGRAM (Continued)

13.1.1 General (Continued)

F. A participant in the Link-Up Program shall have the option to defer payment of the remaining installment charges over a twelve-month period. Monthly payments to retire the outstanding balance (up to $200.00) shall be required, with no interest or carrying charges.

13.1.2 Supplemental Link-Up Telephone Assistance Program

A. In addition to the 50% discount in Service connection charges described in Section 13.1.1.E above, an additional credit equal to the lesser of $5.00 or 50% of the total connection charge (up to $30.00) for each new eligible subscriber. (C)

B.

	OCC	INC	
UTSAP Credit	UTC	$5.00	(R)

C. The Supplemental Link-Up Program is funded through voluntary contributions from Illinois customers as described in Section 13.3 following.

TELEPHONE ASSISTANCE PROGRAMS

13.2 LIFELINE PROGRAM

13.2.1 General

A. The Lifeline Program is a funded program established to provide monthly assistance to low-income households. Eligible subscribers may receive a discount on monthly local exchange access service of $1.75. In addition, the Federal Subscriber Line Charge of $6.50 will be waived for a total monthly credit of $8.25.

	S&E	Monthly Rate
Lifeline Credit	ASBILLC	$8.25

1. Effective July 1, 2003, the Federal Subscriber Line Charge of $6.50 will be waived for a total monthly credit of $8.25.

B. The eligibility criteria for the Lifeline Program shall be the same as provided under the Link-Up Program as specified in Section 13.1.1.B and C above.

C. Lifeline Program service shall not be disconnected for nonpayment to toll charges.

D. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline Program service.

E. Qualifying Lifeline customers will not be charged a monthly number portability charge.

13.2.2 Supplemental Lifeline Assistance Program

TELEPHONE ASSISTANCE PROGRAMS

13.3 UNIVERSAL TELEPHONE SERVICE ASSISTANCE PROGRAM (UTSAP)

13.3.1 General

A. Customers wishing to participate in the funding of the UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's monthly bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

1. Residential customers may elect to contribute:

S&E	Monthly Rate
ASBWATX(T05)	$ .50
ASBWATX(TA1)	1.00
ASBWATX(TA2)	2.00
ASBWATX(TA5)	5.00

2. Business customers may elect to contribute:

S&E	Monthly Rate
ASBWATX(TA1)	$ 1.00
ASBWATX(TA5)	5.00
ASBWATX(T10)	10.00
ASBWATX(T25)	25.00

3. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice to the Company.

4. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.

(X) Indicates material formally appearing on Original Sheet 3

TELEPHONE ASSISTANCE PROGRAMS

13.4 UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES

13.4.1 General

A. Schools, libraries, and consortia, including entities that comply with 47 CFR, Section 54.501 and 83 Illinois Administrative Code Part 765, are eligible for the Universal Service Discount Plan for Schools and Libraries (Plan).

B. Plan provisions and eligibility are detailed in 83 Illinois Administrative Code Part 765 and 47 CFR beginning with Section 54.500.

C. Plan discounts are detailed in 47 CFR, Section 54.505 and 83 Illinois Administrative Code Part 765.

D. Services purchased at a discount under this Plan shall not be resold.

TELEPHONE ASSISTANCE PROGRAMS

13.5 UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS

13.5.1 General

A. Public and non-profit health care providers as defined in 47 CFR, Section 54.601 are eligible for the Universal Service Support Plan for Health Care Providers (Plan). The Plan covers telecommunications services. Services with a bandwidth capacity are limited to 1.544 Mbps or less.

B. Plan provisions and eligibility are detailed in 47 CFR beginning with Section 54.601.

C. The amount of Universal Service Support for an eligible service provided to a rural health care provider is the difference, if any, between the urban rate and the rural rate charged for the service, as defined by these rules. Plan support (discount) is detailed in 47 CFR, Section 54.605, 607, and 609.

D. Services purchased pursuant to this Plan shall not be resold.

13.6 UNIVERSAL SERVICE FEE

13.6.1 General

The Universal Service Fee is a uniform percentage surcharge on a customer's bill which is remitted to the Universal Service Fund Administrator for deposit into the Universal Service Fund, as directed by the Illinois Commerce Commission.

13.6.2 Universal Service Fee

Pursuant to Dockets No. 00-0233 and 00-335 (Consolidated), issued September 18, 2001, the Company will impose a Universal Service Fee in an amount determined pursuant to the provisions of those orders, beginning December 16, 2001.

13.6.3 Universal Service Fee Adjustment

In the initial year of the Universal Service Fund, to accommodate potential delays in actually billing the surcharge, the Company may adjust the percentage surcharge by multiplying the percentage times twelve and dividing by the number of months the Company will actually bill the surcharge.

13.6.4 Universal Service Fee True Up

In the initial year and subsequent years of the Fund, the Company also may adjust the surcharge to recover an amount equal to any additional amounts, including any true up amounts, the Company is directed to remit to the Universal Service Fund under the authority of the Illinois Commerce Commission.

13.7 DIGITAL DIVIDE ELIMINATION FUND PROGRAM

1. The Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide and shall be used, subject to appropriation, by the Illinois Department of Commerce and Community Affairs to fund community technology centers and for assisting public hospitals, libraries, and park districts in eliminating the digital divide. All monies in the Fund will be collected by the Company and remitted to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

13.7.1 General

A. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications service or other charges appearing on the bill.

B. This contribution will be a line item on the bill and identified as the "Digital Divide Fund".

C. Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Section 758.60 of the Commission's rule.

F. Customers may elect to contribute $.50, $1.00, $2.00, $5.00, $10.00, $15.00, or $25.00 per month per line.

G. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the company.

H. Failure by the customer in any month to remit the entire bill amount may reduce the contribution accordingly.

SPECIAL REVERSE CHARGE TOLL (ENTERPRISE) SERVICE

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SPECIAL REVERSE CHARGE TOLL (ENTERPRISE) SERVICE

14.1 SPECIAL REVERSE CHARGE TOLL (ENTERPRISE) SERVICE

14.1.1 General

A. Enterprise Service is an arrangement whereby charges for toll messages are automatically billed to the called customer without specific request of the calling party.

B. Enterprise Service is available to customers with Business Exchange Service (except Coin) as shown in Section 3, or Centrex service.

C. The customer may select one or more exchanges from which Enterprise Service is desired, subject to the approval of the Company.

D. In the exchange(s) selected, a special Enterprise number will be assigned to the customer of this service. This number will be listed in the telephone directory serving the selected exchange(s), and may be accompanied by such explanatory notes as the Company deems necessary.

E. Calls to the Enterprise number assigned in any exchange will be accepted only from telephones bearing the designation of that exchange. The customer is required to assume the charges for all calls to the Enterprise number. Calls to the Enterprise number may be placed on an operator station-to-station basis only.

F. Charges for this service entitle the customer, without additional charge, to a listing in the telephone directory for the exchange(s) selected. Extra listings are available at the filed rates.

SPECIAL REVERSE CHARGE TOLL (ENTERPRISE) SERVICE

14.1 SPECIAL REVERSE CHARGE TOLL (ENTERPRISE) SERVICE (Continued)

14.1.2 Rates and Charges

	S&E	Monthly Rate
A. Enterprise Service - for each exchange selected	ADRSRTL	$4.85

B. The customer is charged the established operator station-to-station message toll rate applicable.

C. Service Connection Charges, as provided in Section 4, apply in addition to the rates and charges specified in this Section.

TELECOMMUNICATIONS CHANNEL SERVICES

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TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES

15.1.1 General

A. Telecommunications Channel Services ("Channel Services") will not be provided to new customers on and after March 31, 1996. Customers of record on March 31, 1996, may continue their service. In the event this service is discontinued for any reason, Channel Services will not be reestablished.

B. Channel Services provide an electrical transmission path to connect a customer-designated premises to another customer-designated premises, or a Company central office building (or "hub") for access to bridging, multiplexing, or other Company functions or services. Channel Services are classified as both local exchange and interexchange telecommunications service.

C. Channel Services are either analog or digital and require less than 64 Kbps of bandwidth in the Company's network. Analog channels are differentiated by spectrum and bandwidth. Digital channels are differentiated by bit rate.

D. The primary classifications of Channel Services are:

1. Analog Voice Grade Channels are channels capable of voice transmission in the nominal frequency range of 300 to 3,000 Hertz (Hz), for half-duplex or full-duplex operation, which may be terminated with either a two-wire or four-wire interface.

2. Subvoice (Metallic) Channels are unconditioned two-wire analog channels capable of transmitting low speed varying signals.

3. Basic Digital Service (BDS) Channels are four-wire channels capable of simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 16.2, 56.0, or 64.0 Kbps.

TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES (Continued)

15.1.1 General (Continued)

E. Channel Services are provided as two-point and multipoint service configurations.

1. Two-point service connects two customer-designated premises, or a customer-designated premises to a Company hub, for access to multiplexing or other Company functions and/or services. All Channel Services may be provided as two-point service.

2. Multipoint service connects three or more customer-designated premises through a Company hub. Only certain types of Channel Services as designated in this Section may be provided as multipoint service.

a. The number of customer-designated premises at which a multipoint service may terminate and the distance over which satisfactory transmission is possible is limited by operating and transmission factors.

b. Multipoint service is only available through Company selected and appropriately equipped hubs. When ordering multipoint service, the customer must specify the desired bridging location and functions, as identified in the National Exchange Carrier Association (NECA) Tariff FCC No. 4.

F. A Channel Service may not be connected with another classification of Channel Service, Local Exchange Service, WATS, Toll, or other switched services furnished by the Company, except as provided in this Section.

15.1.2 Provision of Service

A. Channel Services are furnished by the Company between two or more designated points, such as, points located within one serving wire center or between multiple serving wire centers, all of which are within a Market Service Area (MSA) within the State of Illinois.

TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES (Continued)

15.1.2 Provision of Service (Continued)

B. Channel Services are provided dependent upon the availability of Company facilities and derived as the Company may elect. Special Construction Charges, as provided in Section 5, may apply in addition to rates and charges specified in this Section, for the construction of facilities or where construction of facilities involves unusual costs.

The Company may refuse to furnish new or additional Channel Services and may suspend, in whole or in part, the furnishing of existing Channel Services wherever such facilities are needed in the furnishing of Exchange or other switched services. No liability whatsoever shall attach to the Company in such cases where the Company refuses to furnish new or additional Channel Services. The only liability of the Company in such cases where the Company suspends existing Channel Services shall be an abatement of the charge for such service of the period of interruption.

C. Channel Services are provided on a 24-hour per day, 7 days per week basis.

D. The minimum contract period for Channel Services is one month except as otherwise provided in this tariff.

E. The Company will provision and maintain Channel Services to transmission specifications and performance levels defined in standard technical references. Copies of the current references used by the Company will be available for inspection by qualified customers, upon request. Changes in technical references will be adopted by the Company, consistent with the overall network compatibility requirements.

F. Except as specifically provided in this tariff, the customer shall provide all station apparatus and local power used with Channel Services, exclusive of the equipment necessary to derive the channel. The connection of customer-provided equipment is subject to the provisions of Section 12. Such equipment must operate in such a fashion as not to exceed specified channel parameters. Connection of customer-provided equipment shall be made only beyond the Standard Network Interface provided by the Company, as defined in Section 12.6.

TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES (Continued)

15.1.2 Provision of Service (Continued)

G. The use and restoration of Channel Services shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations and Section 18 of this tariff which specify the priority system for users of such service.

H. The Company may test and adjust Channel Services as often as necessary at any time mutually agreeable to the customer and the Company. No allowance for interruption of service is made for the time required to test and make adjustments.

Allowance credits for service interruptions will be applied as identified in Section 2. The customer shall be responsible and provide the means for ascertaining any inoperative condition of Channel Services when prompt detection of such condition is required for the customer's use.

I. The charges specified apply to service furnished over a channel made up of a channel of this Company and, if necessary, facilities of a connecting company, providing, and so long as, such connecting company accepts a prorate of such charges. If, however, the connecting company does not accept such prorate, the charge to the patron is this Company's charge for the portion of the service furnished by it plus the charge of the connecting company for the portion of the service furnished by that company.

J. The provisions of this Section are in addition to any limits of liability or indemnification contained in Section 2.

TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES (Continued)

15.1.3 Application of Rates and Charges

A. The rates and regulations specified herein are in addition to other applicable rates and regulations specified in other Sections of this tariff.

B. Channel Services are comprised of the following rate elements:

1. Channel Termination provides for the communications path between a customer-designated premises and the serving wire center of that premises. Signaling capability, if required for the specific channel design, is included in this rate category. One Channel Termination charge applies per customer-designated premises at which a channel is terminated.

2. Channel Mileage provides the equipment and the transmission channel between serving wire centers, a serving wire center and Company hub, or Company hubs.

a. Channel Mileage Facility provides for the transmission path between serving wire centers and/or hub(s). Rates for this element are mileage sensitive, and apply per circuit, per mile.

b. Channel Mileage Termination provides the equipment associated with terminating the Channel Mileage Facility. The rate for this element applies once per serving wire center or Company hub(s).

3. Optional features and functions may be added to a service to improve its quality or utility. The feature(s) or function(s) may represent an end result in terms of performance characteristics that may be obtained, rather than specific identifiable equipment. Available options are so designated in the description of the Channel Services configurations.

TELECOMMUNICATIONS CHANNEL SERVICES

15.1 DEFINITION OF SERVICES (Continued)

15.1.3 Application of Rates and Charges (Continued)

C. Mileage measurements:

1. When a Channel Service is furnished between serving wire centers or Company hubs, Channel Mileage charges apply.

2. For two-point services, mileage between the serving wire centers of the customer-designated premises, the serving wire center of the customer-designated premises and a Company hub, or Company hubs, is the airline distance measured between such serving wire centers or Company hubs.

3. For multipoint services, Channel Mileage distance is determined by calculating the airline distance between the serving wire center of each customer-designated premises and a Company hub location, plus the airline distance between multiple hub locations, where applicable. Channel Mileage charges apply separately for each segment (wire center to hub, or hub to hub) of multipoint service.

D. Mileage sensitive rates for the Channel Mileage Facility are applied per circuit, per mile or fraction thereof. The V & H coordinates method, as set forth in the NECA Tariff FCC No. 4, is used to calculate Channel Mileage. Calculations resulting in a fraction of a mile are always rounded up to the next whole mile in determining billable miles.

E. Service Connection Charges, as provided in Section 4, apply in addition to rates specified in this Section.

TELECOMMUNICATIONS CHANNEL SERVICES

15.2 ANALOG VOICE GRADE CHANNEL SERVICE

15.2.1 General

A. Analog Voice Grade Channel Service will not be provided to new customers on and after March 31, 1996. Customers of record on March 31, 1996 may continue their service. In the event this service is discontinued for any reason, Analog Voice Grade Channel Service will not be reestablished.

B. Analog Voice Grade Channel Service is provided in the following configurations:

1. Private Line Ringdown is a channel with either a two-wire or four-wire interface furnished for voice transmission between two exclusively connected locations designated by the customer.

2. Tie Line is a four-wire voice channel furnished to connect two PBX systems, Centrex, or other customer-provided communications systems.

3. Radio Line is a channel with either a two-wire or four-wire interface furnished for voice transmission or combined voice transmission and control purposes for the remote operation of mobile radio telephone systems.

4. Analog Data is a channel furnished for connection to signal conditioning equipment, and designed to meet the technical standards for voice grade full-duplex data service with a four-wire interface; or the half-duplex transmission of tone type signals up to a rate of 400 baud, with a two-wire or four-wire interface, for purposes of operating customer-provided analog data stations and alarm, remote control, or remote metering equipment.

C. Analog Voice Grade Channel Service may be connected to a Company hub for access to central office multiplexing provided with High Capacity Digital Service.

D. Private Line Ringdown

1. Private Line Ringdown channels may be provided in a two-point configuration.

TELECOMMUNICATIONS CHANNEL SERVICES

15.2 ANALOG VOICE GRADE CHANNEL SERVICE (Continued)

15.2.1 General (Continued)

D. Private Line Ringdown (Continued)

2. Ringdown signaling between customer-designated locations is provided by means of common network signaling.

E. Tie Line

1. Tie Line channels can only be provided in a two-point configuration.

2. The Company will furnish Tie Line channels which terminate in PBX or other customer-provided communications system with signaling, including the provision of signaling interface equipment at each customer location. The customer is required to provide the appropriate facility interface information for the registered customer-provided communications system necessary to provision the Tie Line channel.

F. Radio Line

Radio Line channels are provided in a two-point configuration.

G. Analog Data

1. Analog Data channels may be provided in two-point and multipoint configurations.

2. Optional Features and Functions

a. Data Bridging (four-wire) provides for the parallel connection of one data circuit to another without interrupting the integrity or continuity of the first. The Data Bridging rate applies per port connected.

TELECOMMUNICATIONS CHANNEL SERVICES

15.2 ANALOG VOICE GRADE CHANNEL SERVICE (Continued)

15.2.1 General (Continued)

G. Analog Data (Continued)

2. Optional Features and Functions (Continued)

b. Split Band Bridging (two-wire) provides for simultaneous bi-directional data transmission over two-wire facilities to multiple locations. This bridge is used primarily in a monitoring network arrangement where a number of remote locations are constantly polled by a central scanner served by a four-wire facility. The Split Band Bridging rate applies per port connected.

c. Conditioning provides more specific transmission characteristics for data services. Conditioning is charged on a per Channel Termination basis. C-Type and DA-Type Conditioning may be combined on the same service.

1) C-Type Conditioning provides for the additional control of attenuation distortion and envelope delay distortion on data services. The attenuation distortion and envelope delay distortion specifications of C-Type Conditioning are:

Attenuation Distortion
(Frequency Response)
Relative 1,004 Hz

Frequency Range (Hz)	Variation (dB)
504 – 2,804	- 0.5 + 2.5
304 – 3,004	+ 1.5 + 5.5

Envelope Delay Distortion

Frequency Range (Hz)	Variation (microseconds)
1,004 – 2,604	≤ 475
604 – 2,604	≤ 1,450
504 – 2,804	≤ 2,950

TELECOMMUNICATIONS CHANNEL SERVICES

15.2 ANALOG VOICE GRADE CHANNEL SERVICE (Continued)

15.2.1 General (Continued)

G. Analog Data (Continued)

2. Optional Features and Functions (Continued)

c. Conditioning provides… (Continued)

2) DA-Type Conditioning provides for the control of Signal to C-Notched Noise Ratio and Intermodulation Distortion. The Signal to C-Notched Noise Ratio and Intermodulation Distortion parameters for DA-Type Conditioning are:

Signal to C-Notched Noise Ratio ≥ 34 dB

Intermodulation Distortion:
Signal to second order modulation products (R2) ≥ 40 dB
Signal to third order modulation products (R3) ≥ 44 dB

When a service equipped with DA-Type Conditioning is used for voice communications, the quality of the voice transmission may not be satisfactory.

TELECOMMUNICATIONS CHANNEL SERVICES

15.2 ANALOG VOICE GRADE CHANNEL SERVICE (Continued)

15.2.2 Rates and Charges

	OCC	INC	S&E	Monthly Rate
Channel Termination				
Two-wire, per point of termination	---	---	PB1VX2W(ST)	$12.00
Four-wire, per point of termination	---	---	PB1VX4W(ST)	28.25
Channel Mileage				
Channel Mileage Facility, per circuit, per mile or fraction thereof	---	---	PD2VXMR	2.50
Channel Mileage Termination, per terminating wire center	---	---	PD2VXFR	10.00
Optional Features and Functions:				
Central Office Bridging				
Data Bridging, per port, four-wire	---	---	PB3VSBG	5.00
Split Band Bridging, per port, two-wire	---	---	PB3VSBG(SPL)	5.00
Conditioning				
C-Type, per channel termination	AVC	$150.00	PB3VXCH	5.00
DA-Type, per channel termination	AVD	125.00	PB3VXCB	5.00

TELECOMMUNICATIONS CHANNEL SERVICES

15.3 SUBVOICE (METALLIC) CHANNEL SERVICE

15.3.1 General

A. Subvoice (Metallic) Channel Service will not be provided to new customers on and after March 31, 1996. Customers of record on March 31, 1996, may continue their service. In the event this service is discontinued for any reason, Metallic Channel Service will not be reestablished.

B. Metallic Channel Service provides a two-wire channel suitable for the transmission of signals at rates up to 30 baud for remote metering, supervisory control, and miscellaneous signaling.

C. Metallic Channel Service is provided using end-to-end metallic or equivalent facilities. Metallic facilities (wire pairs) are in diminishing supply and can be expected to become less available. These channels will only be provided where suitable facilities and operating conditions permit. Continued availability is not guaranteed and will be provided only to the extent the continued availability of suitable facilities and operating conditions remain. Neither requests for the provision of Metallic Channels nor the presence of existing channels shall limit the Company's right to initiate network upgrades affecting the availability of Metallic Channel Service.

D. Metallic Channels may not be connected to a Company hub for access to central office multiplexing provided with High Capacity Digital Service.

E. Metallic Channel Service may be provided in two-point and multipoint configurations, subject to the above availability restrictions.

F. Optional Features and Functions

Metallic Bridging provides for the parallel connection of one circuit to another circuit without interrupting the integrity or continuity of the first. The rate for Metallic Bridging applies per port connected.

TELECOMMUNICATIONS CHANNEL SERVICES

15.3 SUBVOICE (METALLIC) CHANNEL SERVICE (Continued)

15.3.2 Rates and Charges

	S&E	Monthly Rate
Channel Termination, per point of termination	PB1SXFR(ST)	$8.00
Channel Mileage Facility, per circuit, per mile or fraction thereof	PD2SXMR	2.00
Metallic Bridging, per port	PB3VOBD(MTL)	2.00

TELECOMMUNICATIONS CHANNEL SERVICES

15.4 BASIC DIGITAL SERVICE (BDS) CHANNEL SERVICE

15.4.1 General

A. Basic Digital Service (BDS) Channel Service will not be provided to new customers on and after March 31, 1996. Customers of record on March 31, 1996, may continue their service. In the event this service is discontinued for any reason, Basic Digital Service Channel Service will not be reestablished.

B. BDS channels provide for the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 16.2, 56.0 or 64.0 Kbps between two customer premises within or between appropriately equipped serving wire centers.

C. BDS channels may be provided in two-point or multipoint configurations.

D. All signals generated by customer terminal equipment must meet the signal and format constraints contained in Bellcore Technical Reference Publication TR-NPL-00341.

E. BDS channels may be connected to a Company hub for access to central office multiplexing provided with High Capacity Digital Service. 64.0 Kbps BDS channels are only compatible with High Capacity Digital Service with B8ZS signaling.

F. Optional Features and Functions

1. Digital Data Bridging (four-wire) provides communications capability between three or more locations.

2. Secondary Channel provides a data transmission channel having a lower signaling capability than the primary channel in a system in which the two channels share a common interface.

Primary Channel Rate	Secondary Channel Rate
2.4 Kbps	133 bps
4.8 Kbps	266 bps
9.6 Kbps	533 bps
16.2 Kbps	627 bps
56.0 Kbps	2.666 Kbps

TELECOMMUNICATIONS CHANNEL SERVICES

15.4 BASIC DIGITAL SERVICE (BDS) CHANNEL SERVICE (Continued)

15.4.2 Rates and Charges

	S&E	Monthly Rate
Channel Termination		
Channel Termination, per point of termination, 2.4, 4.8, 9.6, 16.2, 56.0, or 64.0 Kbps	PB1DXFR	$48.00
Channel Mileage		
Channel Mileage Facility, per circuit, per mile or fraction thereof, 2.4, 4.8, 9.6, 16.2, 56.0, or 64.0 Kbps	PB2DXMR(SN)	2.50
Channel Mileage Termination, per wire center termination, 2.4, 4.8, 9.6, 16.2, 56.0, or 64.0 Kbps	PB2DXFR(SN)	10.00
Optional Features and Functions		
Digital Data Bridging, per port	PB3DXC1	5.00
Secondary Channel, per channel termination	PB1NXCT(SSC)	7.50

INTRA-MSA PRIVATE LINE SERVICE

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16.4 RATES AND CHARGES

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INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL

16.1.1 Description

A. Intra-MSA Private Line Service is the furnishing of Company facilities for Intra-MSA communications by customers, authorized users, or joint users between specified locations, 24 hours daily, seven days per week, except as otherwise specifically stated. Intra-MSA Private Line Service is provisioned as both local intraexchange and interexchange service.

B. Private Line Service provides a transmission path to connect customer-designated premises, either directly or through a Company hub where bridging or multiplexing functions are performed. (Company Centrex Co-like switches are considered to be customer premises for purposes of this tariff.) Private Line Service includes all exchange access not utilizing Company end office switches.

C. The connections provided by Private Line Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

16.1.2 General Regulations

A. Regulations and rates contained herein apply:

1. To Private Line Service between two or more points between Company exchange areas:

2. To that portion of a joint Private Line Service furnished by the Company in the case of such service involving Company exchange areas and exchange areas of connecting companies within the State of Illinois.

B. Whenever facilities are provided jointly by the Company and one or more other telephone companies, the regulations, rates, and charges of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the interexchange service provided by the Company.

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.2 General Regulations (Continued)

C. Where it is necessary to use interexchange or local channel facilities of another telephone company in order to furnish a Private Line Service, such service will be furnished only if satisfactory arrangements can be made with the other company.

D. The Company is not liable for any act or omission of any other telephone company furnishing a portion of the service.

16.1.3 Channel Types

A. There are five types of channels used to provide Private Line Service. Each type has its own characteristics. All are subdivided by one or more of the following:

- Transmission specifications
- Bandwidth
- Speed (i.e., bit rate)
- Spectrum

The customer can order a basic channel and select from a list of available transmission parameters, interface combinations, and optional features to design a channel which meets the customer's specific communications needs.

B. For purposes of ordering channels, each has been identified as a type of Private Line Service. However, such identification is not intended to limit a customer's use of the channel or imply the channel is limited to a particular use. For example, if a customer's equipment is capable of transmitting voice over a channel that is identified as a Telegraph Service in this tariff, there is no restriction against doing so.

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.3 Channel Types (Continued)

C. Following is a brief description of each type of channel:

1. Telegraph - A channel for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

2. Voice Grade - A channel for the transmission of analog signals within an approximate bandwidth of 300 to 3,000 Hz.

3. Program Audio - A channel for the transmission of audio signals. The nominal frequency bandwidths are from 200 to 3,500 Hz, from 100 to 5,000 Hz, from 50 to 8,000 Hz, or from 50 to 15,000 Hz.

4. Extension and PBX Mileage Channels - A channel furnished in connection with telephone exchange service which creates an additional appearance of a main station line or extends a PBX or other communications system to a different location than that of the main PBX or other communication system.

Detailed descriptions of each of the channel type are provided in Section 16.2 following.

16.1.4 Rate Categories

A. There are three basic rate categories which apply to Private Line Service:

- Channel Terminations (described in Section 16.1.4.B following)
- Channel Mileage (described in Section 16.1.4.C following)
- Optional Features and Functions (described in Section 16.1.4.D following)

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.4 Rate Categories (Continued)

B. The Channel Termination rate category provides for the communications path between a customer-designated premises and the serving wire center. Included as part of the Channel Termination is a standard Channel Interface arrangement which defines the technical characteristics associated with the type of facilities to which the Private Line Service is to be connected at the point of termination (POT) and the type of signaling capability, if any. The signaling capability itself is provided as a part of this rate category. One Channel Termination charge applies per customer-designated premises at which the channel is terminated. Channel Termination charges are set forth in Section 16.4.

C. The Channel Mileage rate category provides for the end office equipment and the transmission channel between the serving wire centers associated with two customer-designated premises, between a serving wire center associated with a customer-designated premises and a Company hub, or between two Company hubs. Channel Mileage rates are made up of the Channel Mileage Facility rate and the Channel Mileage Termination rate. Channel Mileage charges are set forth in Section 16.4.

1. The Channel Mileage Facility rate recovers the cost for the transmission path that extends between the Company serving wire centers and/or hub(s) and includes primarily outside plant used to provide the facility.

2. The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at serving wire centers and hubs). When the Channel Mileage Facility is zero (i.e., collocated serving wire centers), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.4 Rate Categories (Continued)

D. Optional Features and Functions may be added to a service to improve its quality or utility to meet the customer's specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics that may be obtained. These characteristics may be obtained by using various combinations of equipment. Examples of Optional Features and Functions that are available include, but are not limited to, the following:

- Conditioning
- Bridging

Descriptions for each of the available Optional Features and Functions are set forth in Section 16.2 following.

16.1.5 Service Configurations

There are two types of service configurations over which Private Line Services are provided: two-point service and multipoint service.

A. Two-point service connects two customer-designated premises, either on a directly connected basis or through a hub where multiplexing functions are performed. All types of Private Line Service may be provided as two-point service.

Applicable rate elements are:

- Channel Terminations
- Channel Mileage (as applicable)
- Optional Features and Functions (when applicable)

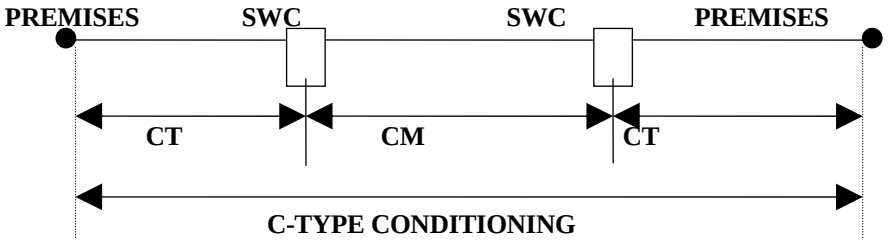
INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.5 Service Configurations (Continued)

A. Two-point service connects… (Continued)

The following diagram depicts a two-point Voice Grade Service connecting two customer-designated premises located 15 miles apart. The service is provided with C-Type Conditioning.



CT - Channel Termination
CM - Channel Mileage
SWC - Serving Wire Center

Applicable rate elements are:

- Channel Terminations (2 applicable)
- Channel Mileage (2 Terminations and 15 Facility)
- C-Type Conditioning Optional Feature

B. Multipoint service connects three or more customer-designated premises through a Company hub. There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations). Only certain types of Private Line Service are provided as multipoint service. These are so designated in the Service Descriptions in Section 16.2 following.

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.5 Service Configurations (Continued)

B. Multipoint service connects… (Continued)

Multipoint service utilizing a customized technical specifications package as set forth in Section 16.2 following, will be provided when technically feasible. If the Company determines the requested characteristics for a multipoint service are not compatible, the customer will be advised and given the opportunity to change the order.

When ordering, the customer may specify the desired bridging hub(s) selected from the National Exchange Carrier Association, Inc., Tariff FCC No. 4. This tariff identifies the type(s) of bridging functions that are available and serving wire centers at which they are available.

Applicable Rate Elements are:

- Channel Terminations (one per customer-designated premises)
- Channel Mileage (as applicable between each designated customer premises and the hub, and between hubs)
- Bridging
- Additional Optional Features (when applicable)

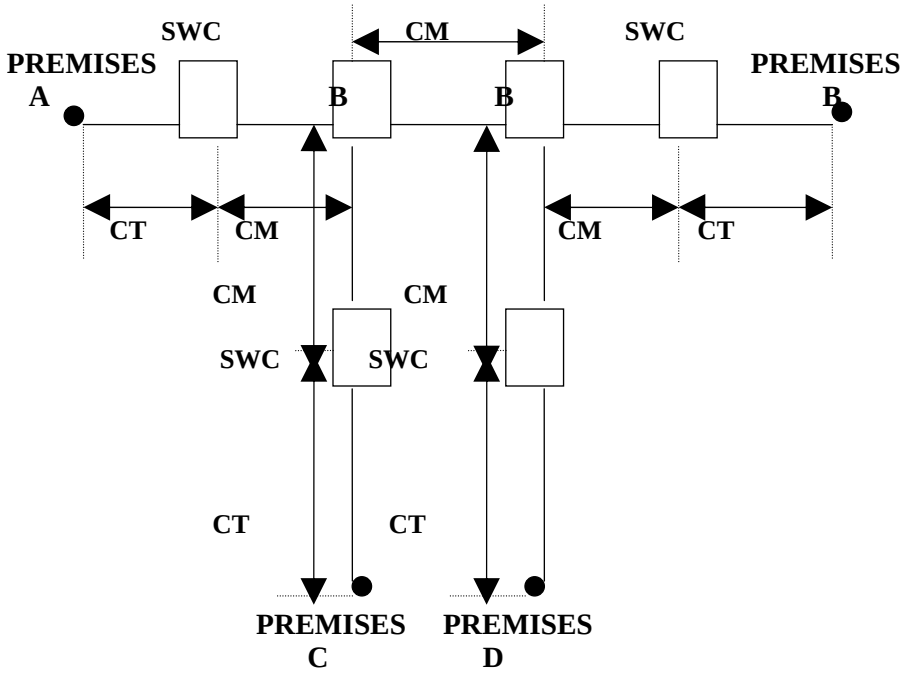
INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.5 Service Configurations (Continued)

B. Multipoint service connects… (Continued)

Example: Voice Grade multipoint service connecting four customer premises via two customer-specified bridging hubs.



CT - Channel Termination
CM - Channel Mileage
B - Bridging
SWC - Serving Wire Center

Applicable rate elements are:

- Channel Terminations
- Channel Mileage
- Bridging

INTRA-MSA PRIVATE LINE SERVICE

16.1 GENERAL (Continued)

16.1.6 Special Facilities Routing

A customer may request the facilities used to provide Private Line Service be specially routed. This service will be rated and provided on an Individual Case Basis (ICB). The customer will pay the stated tariff rates for the Private Line Service rate elements for the service ordered (i.e., Channel Terminations, Channel Mileage (as applicable) and Optional Features (if any)).

16.1.7 Acceptance Testing

At no additional charge, the Company will, at the customer's request, cooperatively test, at the time of installation, the following parameters:

A. For Voice Grade Services (VG): loss, 3-tone slope, direct current continuity, and operational signaling, where technically appropriate. Where a four-wire transmission interface provides two-wire voice transmission, (i.e. there is a four-wire to two-wire conversion), balance (equal level echo path loss) will also be tested. Additionally, C-Notched Noise and C-Message Noise tests will be provided where technically appropriate, as well as frequency response, harmonic distortion, phase jitter, impulse noise, and delay distortion for all analog facilities.

B. All other Private Line Services will be tested to the performance parameters specified for the individual service.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS

16.2.1 Overview

Each service consists of a basic channel to which a technical specifications package (customized or predefined), Channel Interface(s), and, when desired, Optional Features and Functions are added to construct the service desired by the customer. Each of the components of the service is described in this Section.

Customized technical specifications packages will be provided where technically feasible. If the Company determines the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

When a customized channel is ordered, the customer will be notified whether Additional Labor Charges apply. In such cases, the customer will be given an estimate of the hours to be billed before any further action is taken on the order.

The channel description specifies the characteristics of the basic channel and indicates whether the channel is provided between customer-designated premises, or between a customer-designated premises and a Company hub where bridging or multiplexing functions are performed.

16.2.2 Telegraph Service

A. Basic Channel Description

A Telegraph Channel is an unconditioned channel capable of transmitting binary signals at rates up to 150 baud. This channel is furnished for half-duplex or duplex operation. Neither direct current continuity of this service nor the capability to transport continuously alternating current is assured.

B. Optional Features and Functions

Telegraph Bridging (two-wire and four-wire) provides for the parallel connection of one virtual circuit to another virtual circuit without interrupting the integrity or continuity of the first.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.3 Voice Grade Service

A. Basic Channel Description

A Voice Grade (VG) Channel provides voice frequency transmission capability in the nominal frequency range of 300 to 3,000 Hz and may be terminated two-wire or four-wire.

B. Optional Features and Functions

1. Central Office Bridging Capability

a. Voice Bridging (two-wire or four-wire): provides for the parallel connection of one voice circuit to another without interrupting the integrity or continuity of the first.

b. Data Bridging (two-wire or four-wire): provides for the parallel connection of one data circuit to another without interrupting the integrity or continuity of the first.

c. Split Band Bridging (two-wire): provides for simultaneous bi-directional data transmission over two-wire facilities to multiple locations. This bridge is used primarily in a monitoring network arrangement where a number of remote locations are constantly polled by a central scanner served by a four-wire facility. The Split Band Bridging rate applies per port connected.

2. Central Office Multiplexing

Voice to Narrowband: A voice frequency telegraph system arrangement that converts a Voice Grade Channel to Narrowband Channels using frequency division multiplexing.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.3 Voice Grade Service (Continued)

B. Optional Features and Functions (Continued)

3. Loopback Capability

Loopback Capability allows transmission tests of circuits to be performed from the serving central office to the customer premises without the assistance of personnel at the customer premises.

4. Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade Service.

More stringent specifications than those provided with C-Type Conditioning are available separately for attenuation distortion and envelope delay distortion. The customer has the option of ordering Improved Attenuation Distortion and/or Improved Envelope Delay Distortion in lieu of C-Type Conditioning.

For two-point services, the parameters apply to each point of terminations. For multipoint services, the parameters apply to each mid-link or end-link. C-Type Conditioning and Data Capability may be combined on the same service.

a. C-Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services.

b. Improved Attenuation Distortion upgrades the frequency vs. loss response limits.

c. Improved Envelope Delay Distortion upgrades the frequency vs. delay response limits of the channel.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.3 Voice Grade Service (Continued)

B. Optional Features and Functions (Continued)

4. Conditioning (Continued)

d. Sealing Current Conditioning is normally provided by the Company to ensure continuity on four-wire dry metallic facilities, and is primarily associated with Channel Interface codes DA and NO. In instances where the Company does not require the addition of Sealing Current Conditioning to maintain service continuity, customers may order this option to achieve a higher standard of reliability.

e. Customer Specified Premises Receive Level allows the customer to specify the receive level at the Point of Termination. This level must be within a specific range on Effective Four-Wire Transmission.

f. Improved Termination - On Effective Four-Wire Transmission at Four-Wire Point of Termination (applicable to each two-wire port) provides for a fixed 600 ohm impedance, variable level range, and simplex reversal. Company equipment is required at the customer's premises when this option is ordered.

g. Improved Return Loss - On Effective Two-Wire Transmission at Two-Wire Point of Termination provides for more stringent Echo Control Specifications. In order for this option to be applicable, the transmission path must be four-wire at one POT and two-wire at the other POT. Placement of Company equipment may be required at the customer's premises with the two-wire POT.

h. DA-Type Conditioning provides transmission characteristics suitable for data communications. Specifically, DA-Type Conditioning provides for the control of Signal to C-Notched Noise Ratio and Intermodulation Distortion. It is available for two-point services or multipoint services.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.3 Voice Grade Service (Continued)

B. Optional Features and Functions (Continued)

4. Conditioning (Continued)

h. DA-Type Conditioning provides… (Continued)

The Signal to C-Notched Noise Ratio and Intermodulation Distortion parameters for DA-Type Conditioning are:

- Signal to C-Notched Noise Ratio is ≥ 32dB
- Intermodulation Distortion
- Signal to second order modulation products (R2) is ≥ 38dB
- Signal to third order modulation products (R3) is ≥ 42dB

5. Clear Channel Conditioning

a. Clear Channel Conditioning provided for the elimination of bridge taps, load coils and other conditioning to provide a clear (dry) loop for use by the customer. The customer may connect electronic or other systems to the facilities of the company. The customer may not connect Carrierless Amplitude Phase Modulation (CAP) and Quadrature Amplitude Modulation (QAM) Technologies to the facilities of the Company.

b. This Company may limit the use of Clear Channel Conditioning based on technical considerations or where the Company believes the provision of such service will cause interference with the Company's facilities or service.

C The Company may discontinue service when the customer's use of equipment, electronics or other systems affects the Company's service to others. Disconnection may be done without notice

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.3 Voice Grade Service (Continued)

B. Optional Features and Functions (Continued)

5. Clear Channel Conditioning (Continued)

d. The Company does not make any warrantees expressed or implied as to the use of the service by the customer other than then the provision of a channel without bridge taps, load coils or other conditioning. Additionally, the Company does not warrantee the use of this service when facilities are provided jointly by the Company and one or more other telephone companies or carriers.

C. Four-Wire/Two Wire Conversions

When a customer requests an Effective Four-Wire channel be terminated with a two-wire Channel Interface at the customer-designated premises, a four-wire to two-wire conversation is required. The rate for the conversation is included as part of the basic Channel Termination rate.

16.2.4 Program audio Service

A. Basic Channel Description

A Program Audio (PA) Channel is measured in Hertz for the transmission of a complex signal voltage. The actual bandwidth is a function of the Channel Interface selected by the customer. Only one-way transmission is provided.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.4 Program Audio Service (Continued)

B. Channel Interfaces

The following Channel Interfaces (CIs) define the bandwidths available for a Program Audio Channel:

CI	Bandwidth
PG-1	Nominal frequency from 50 to 15,000 Hz
PG-3	Nominal frequency from 200 to 3,500 Hz
PG-5	Nominal frequency from 100 to 5,000 Hz
PG-8	Nominal frequency from 50 to 8,000 Hz

C. Optional Features and Functions

1. Central Office Bridging Capability provides for the parallel connection of one virtual circuit to another virtual circuit without interrupting the integrity or continuity of the first.

2. Gain Conditioning - control of 1,004 Hz AML at initiation of service to 0 dB ± 0.5 dB.

3. Stereo - provision of a pair of gain/phase equalized channels for stereo applications. (Additional PA Channel must be ordered separately.)

16.2.5 Extension and PBX Mileage Channels

A. Extension and PBX Mileage Channels are channel services furnished to premises of different individuals, firms, or corporations who have and continue to have direct central office service at the premises where the Extension or PBX Mileage Channel is terminated. Extension of residence service to a business premises is furnished when; (a) primary service is established and continues to be provided at the business premises where the residence Extension Channel is terminated, and (b) the residence Extension Service is provided as one way incoming service only.

INTRA-MSA PRIVATE LINE SERVICE

16.2 SERVICE DESCRIPTIONS (Continued)

16.2.5 Extension and PBX Mileage Channels (Continued)

B. Extension and PBX Mileage Channels are furnished in connection with exchange service, and create an additional appearance of a main station line or extend a PBX or other communications system to a different location than that of the main PBX or other communication system.

C. When an Extension or PBX Mileage Channel is furnished to a different exchange other than the main station, mileage rates as specified for Foreign Exchange Service in Section 8 and Channel Termination rates in this Section are applicable.

D. Extension and PBX Mileage Channels may be provided in two-point and multipoint configurations. For multipoint configurations, the serving wire center providing exchange service is treated as the bridging location for applying Channel Mileage.

E. When connected to a registered customer-provided communications system, the customer must specify the appropriate facility interface information for the registered equipment necessary to provision the Extension or PBX Mileage Channel.

F. Answer Line Channels are a type of Extension or PBX Mileage Channel provisioned to provide answer only capability, whereas Extension Channels provide two-way capability.

G. Extension and PBX Mileage Channels may not be connected to a Company hub for access to central office multiplexing provided with High Capacity Digital Service.

INTRA-MSA PRIVATE LINE SERVICE

16.3 RATE REGULATIONS

16.3.1 Overview

This Section contains the specific regulations governing the rates and charges that apply for Private Line Service

16.3.2 Types of Rates and Charges

There are two types of rates and charges. These are monthly rates and Initial Nonrecurring Charges (INCs). The rates and charges are described as follows:

A. Monthly rates are flat recurring rates that apply each month or fraction thereof that a Private Line Service is provided.

B. Initial Nonrecurring Charges are one-time charges that apply for specific work activity (i.e., installation or a change to an existing service). The Company does not apply Initial Nonrecurring Charges to the Channel Mileage (fixed or per mile) elements. When service is jointly provided under the Single Bill Method of Multiple Company (Interconnection Point) Billing, the Initial Nonrecurring Charges are applicable to all nonrecurring functions in the provision of Private Line Service. Under the Multiple Bill Method, the Initial Nonrecurring Charges are applicable only when the nonrecurring function occurs within the Company's territory. The types of Initial Nonrecurring Charges that apply for Private Line Service are: installation of service and installation of Optional Features and Functions.

1. Installation of Service

   Initial Nonrecurring Charges apply to each service installed. The Initial Nonrecurring Charges for the installation of service are set forth in Section 16.4 following, as an INC for the Channel Termination rate element.

2. Installation of Optional Features and Functions

   Initial Nonrecurring Charges apply for the installation of some of the Optional Features and Functions available with Private Line Service. The INC applies whether the feature or function is installed coincident with the initial installation of service or any time subsequent to the installation of service.

INTRA-MSA PRIVATE LINE SERVICE

16.3 RATE REGULATIONS (Continued)

16.3.2 Types of Rates and Charges (Continued)

B. Initial Nonrecurring Charges… (Continued)

3. Service Connection Charges, as provided in Section 4, apply in addition to rates specified in this Section.

16.3.3 Minimum Periods

The minimum service period for all services is one month except as provided in other parts of this tariff.

16.3.4 Mileage Measurement

The mileage to be used to determine the monthly rate for the Channel Mileage Facility rate element is calculated on the airline distance between the serving wire centers involved (i.e., the serving wire centers associated with two customer-designated premises, a serving wire center associated with a customer-designated premises and a Company hub, or two Company hubs). The serving wire center associated with a customer-designated premises is the serving wire center from which the customer-designated premises would normally obtain dial tone. The V & H coordinates method is used to determine mileage. This method is explained in the National Exchange Carrier Association, Inc., Tariff FCC No. 4. If the method results in fractional miles, the fractional miles are rounded up to the nearest whole number before determining the rate to be billed. When hubs are involved, mileage is computed and rates applied separately for each section of the Channel Mileage (i.e., customer-designated premises serving wire center to hub, hub to hub, and/or hub to customer-designated premises serving wire center). However, when any service is routed through a hub for purposes other than customer-specified bridging or multiplexing (e.g., the Company chooses to so route for test access purposes) rates will be applied only to the distance calculated between the serving wire centers associated with the customer-designated premises.

INTRA-MSA PRIVATE LINE SERVICE

16.4 RATES AND CHARGES

16.4.1 Telegraph Service

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination				
Two-Wire (Interexchange S&E)	---	---	PB1SXFR(S) PDVNX2X(ST)	$14.50
Four-Wire (Interexchange S&E)	---	---	PBVNX4W(S) PDVNX4X(ST)	39.00
Channel Mileage,				
Fixed Rate (Interexchange S&E)	---	---	PBV2WCM(F) PDVNXFP(ST)	10.00
Per Mile (Interexchange S&E)	---	---	PBV2WCM(ST) PDVNXMP(ST)	2.50
Optional Features and Functions				
Telegraph Bridging (available with TGC, TG1, and TG2)				
Two-Wire and Four-Wire, per port (Interexchange S&E)	---	---	PB3VOBD(S) PDVNX3B(ST)	5.00

INTRA-MSA PRIVATE LINE SERVICE

16.4 RATES AND CHARGES

16.4.2 Voice Grade Service

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination				
Two-Wire (Interexchange S&E)	---	---	PB1VX2W(SN) PDVV12S(ST)	$20.75
Four-Wire (Interexchange S&E)	---	---	PB1VX4W(SN) PDVV14S(ST)	39.00
Channel Mileage				
Fixed Rate (Interexchange S&E)	---	---	PBV2WMT(ST) PDVVXFP(ST)	10.00
Per Mile (Interexchange S&E)	---	---	PBV2WCM(ST) PDVVXMP(ST)	2.50
Optional Features and Functions				
Bridging:				
Voice Bridging, per port (Interexchange S&E)	---	---	PBVVX3C(N) PDVVX3C	$5.00
Data Bridging, per port (Interexchange S&E)	---	---	PB3VSBG(N) PDVVX3D	5.00
Split Band Bridging, per port (Interexchange S&E)	---	---	PB3VSBG(SPN) PD3VSBG	5.00

INTRA-MSA PRIVATE LINE SERVICE

16.4 RATES AND CHARGES (Continued)

16.4.2 Voice Grade Service (Continued)

	OCC	INC	S&E	Monthly Rate	
Optional Features and Functions					
Conditioning (Interexchange S&E)	VGC	$56.00	PB3VXCH(N) PDVVXCA	5.00	
Improved Attenuation	VIA	56.00	PR3VXCE	13.00	
Improved Envelope Delay Distortion	VIE	56.00	PRUVFLA	40.00	
Improved Return Loss, per point of termination					
Two-Wire	VRL	56.00	---	ICB	
Four-Wire	VRL	56.00		10.00	
Loopback Capability (chargeable with Channel Interface codes other than DA and DB), per point of termination equipped	---	ICB	---	ICB	
DA Type Conditioning, per point of termination (Interexchange S&E)	VDA	56.00	PB3VXCB PDVVXCB	5.00	
Clear Channel Conditioning					(N)
Two-Wire	VC2	200.00	---	----	|
Four-Wire	VC4	300.00	---	----	(N)

INTRA-MSA PRIVATE LINE SERVICE

16.4 RATES AND CHARGES (Continued)

16.4.3 Program Audio Service

	OCC	INC	S&E	Monthly Rate
Channel Termination, per point of termination				
200 – 3,500 Hz Channels	---	---	PB1P22W(S35)	$12.00
100 – 5,000 Hz Channels	---	---	PB1P22W(S50)	35.00
50 – 8,000 Hz Channels	---	---	PB1P32W(S80)	37.00
50 – 15,000 Hz Channels	---	---	PB1P42W(S15)	37.00
Channel Mileage				
200 – 3,500 Hz Channels				
Fixed	---	---	PB2P2FR(350)	$10.00
Per Mile	---	---	PB2P2MR(350)	2.50
100 – 5,000 Hz Channels				
Fixed	---	---	PB2P2FR(500)	20.00
Per Mile	---	---	PB2P2MR(500)	5.00
50 – 8,000 Hz Channels				
Fixed	---	---	PB2P3FR(800)	30.00
Per Mile	---	---	PB2P3MR(800)	7.50
50 – 15,000 Hz Channels				
Fixed	---	---	PB2P4FR(150)	60.00
Per Mile	---	---	PB2P4MR(150)	15.00

INTRA-MSA PRIVATE LINE SERVICE

16.4 RATES AND CHARGES (Continued)

16.4.3 Program Audio Service (Continued)

	OCC	INC	S&E	Monthly Rate
Optional Features and Functions				
Bridging – Distribution Amplifier, per port	---	---	---	ICB
Gain Conditioning, per service	---	---	---	ICB
Stereo, per service	---	---	---	ICB

16.4.4 Extension and PBX Mileage Channels

	OCC	INC	S&E	Monthly Rate
Channel Termination per point of termination (Interexchange S&E)	---	---	PB1VXFR(SOP) PDVV12S(SOP)	$13.50
Channel Mileage Fixed (Interexchange S&E)	---	---	PB2DXFR(SOP) PDVVXFP(SOP)	10.00
Per Mile (Interexchange S&E)	---	---	PB2DXMR(SOP) PDVVXMP(SOP)	2.50

TELECOMMUNICATIONS PROVISIONS FOR THE DEAF AND SEVERELY HEARING-IMPAIRED

CONTENTS SHEET

17.1 GENERAL

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TELECOMMUNICATIONS PROVISIONS FOR THE DEAF AND SEVERELY HEARING-IMPAIRED

17.1 GENERAL

17.1.1 Concurrence

A. The Company concurs in the rates, rules, and regulations governing:

1. Intrastate Telecommunications Provisions for the Hearing- and Voice-Impaired as filed by the Illinois Telecommunications Access Corporation (ITAC) in its ILL. C.C. # 3 Tariff;

2. and Intrastate Telecommunications Provisions for the Deaf and Severely Hearing-Impaired for Dual Party Relay Service as filed by the Illinois Telecommunications Access Corporation in its ILL. C.C. # 4 Tariff.

B. The Company extends this concurrence to any and all changes that may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its ILL. C.C. # 3 and ILL. C.C. # 4 Tariffs.

17.1.2 Cancellation Rights

The Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.

17.1.3 ITAC Supplemental Charge

Pursuant to the Order dated May 13, 2009, of the Illinois Commerce Commission in Docket No. 09-0182, CenturyTel of Illinois will impose a supplemental charge of eight cents per month per line for all subscribers other than Centrex-type and PBX lines, and a charge of 1.6 cents for each Centrex-type line, and a charge of 40 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced multi-channel services shall mirror Gallatin's application of 911 charges. These charges shall be effective with bills rendered at the beginning of the first bill cycle after June 1, 2009.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

CONTENTS SHEET

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TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

18.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (T)

18.1.1 Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

18.1.2 Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

18.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued) (T)

18.1.3 Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

18.1.4 Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

18.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued) (T)

18.1.5 Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

18.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

18.1.6 Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NESP) Service Vendor Handbook" dated December 10, 2000.

18.1.7 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	Nonrecurring Charge
Per Access Line/Circuit	$15.00

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

18.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

18.1.7 Rates and Charges (Continued)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

(2) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	Monthly Rate
Per Access Line/Circuit	$5.00